



# 2026 Business Planning Departmental Presentations

## Fire Service

PRESENTED BY:

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**Fire Chief**

# Overview

- Administration – Leadership
  - Service Excellence
  - Oversight
- Operations & Training
  - All Hazards response
  - Responded to 7044 calls for service
  - Over 32,000 training hours completed
- Community Safety & Prevention
  - Fire Code Compliance
  - Completed 2731 Inspections – 95% Completion
  - Public Education events - 63
- Emergency Management
  - Planning,
  - Emergency Operations Centre
  - ESS

# Staff Complement

## Administrative:

- Fire Chief, Deputy Chief, 5 Assistant Chiefs, Emergency Manager
- Confidential Assistant
- 3 Protective Services Clerks

## Front Line Staff:

- 72 Career Firefighters
- 2 Training Officers
- 2 Fire Prevention Officers
- 50 Paid On-Call Firefighters



# Achievements

## Engagement

- Reintroduced Firehall tours, school-based presentations, hosted first Open House since 2020

## Emergency Preparedness

- EOC upgrade, training & exercise
- ESS growth & activations
- Public education

## Our People

- Implemented proactive health, wellness & performance initiatives

## Community Safety

- Delivered 63 public education events and trained 35 firefighters on program delivery

## Operations

- Consistent increase in emergency calls for service and continual relationship strengthening with partner agencies

# Continuous Improvements

## Prevention

- One City approach with Building Dept. for business license inspections

## Training

- Transitioned all training materials to OneDrive
- Improvements to Paid-on-Call training schedule

## People

- Frequent engagement with Union Executive and all levels of personnel
- EOC quarterly sessions for development with internal staff and external partners

## Critical Infrastructure

- In depth planning for modernization of RMS
- Review of strategy for fleet replacement, emerging needs & maintenance

# Key Challenges

- Scaling services to match rising call volumes, concurrent incidents and demands with growth
- Extreme weather events, opioid crisis, repetitive issue properties
- Firefighter health, safety and wellness
- Emergency Program funding source for core activities

