



**2026 Business Planning
Departmental Presentations**

Bylaws, Licensing and Community Safety

PRESENTED BY:

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Director, Bylaws Licensing and Community Safety

Overview

The Bylaw, Licensing & Community Safety Department is integral to maintaining community standards and ensuring a safe environment for all residents

The department administers:

- Parking & traffic regulations
- Zoning regulations
- Property use & maintenance
- Noise control
- Animal management
- All other regulatory municipal bylaws
- Community Safety services

Overview

In addition, the department provides assistance and enforcement support for other City departments, including:

- Building
- Fire
- Planning Environment
- Parks
- Operations

The primary goal is to secure voluntary compliance wherever possible, prior to initiating more stringent enforcement measures

Overview

The department also oversees business licensing to ensure compliance with regulations that foster equitable practices and community well-being, and issue licenses to commercial, industrial, home occupations and non-resident businesses

Additionally, the department collaborates with the RCMP, Fire Department, and other agencies on community safety initiatives, addressing public safety concerns. By balancing business needs with resident welfare, the department aims to foster a harmonious and thriving community

Staff Complement

Exempt Staff – 4 Employees

Director of Bylaw, Licensing & Community Safety (BLCS)

Manager of BLCS

Manager of Social Wellbeing

Associate Manager of BLCS

Administration Staff – 7 Union Employees



Staff Complement

Enforcement Officers – 21 Union Employees

Senior Bylaw Compliance Officer

- 9 Bylaw Compliance Officers (BCO)
 - 5 BCO's General Duty
 - 4 BCO's Animal Control/Parks
- 2 Parking Officers

Senior Community Safety Officer

- 8 Community Safety Officers (CSO)



Achievements

SPCA Contract



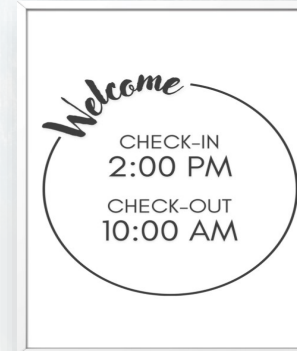
Animal Control



RCMP - CRU



STR's



Be Downtown



Continuous Improvements

Animal Control

- Contract renewal & collaboration
- New Animal Control Bylaw
- Process review & improvements
- Proactive work

Business Licensing

- New Business Licensing Bylaw
- Process review & improvements
- Online solutions
- Proactive work

LPR

- Project picked up by IT through BTCS
- Project Charter completed & work commencing
- Parking enforcement & Parking Pass solutions

Community Safety

- City Security
- Community Resource HUB
- PIT Table
- Fast Table
- ICT
- Frontline Outreach Leadership

Key Challenges

Animal Control:

- Dogs at large, bites & aggressive dog investigations

Neighbourhood Disputes:

- A changing social environment that creates conditions for very escalated situations

Community Safety:

- Officer safety
- Aggressive & violent individuals

