



Engaged, Healthy Community

Key Result: Increase participation in subsidized recreation programs by 10% through the development of City specific criteria on financial access funding

This key result aims to make it easier for residents to access the recreation programs offered by the City that contribute to their health and wellbeing.

What changed

The City offers special passes for low- and fixed- income residents to enable them to access recreation programs and facilities that the City operates. In 2025 the city increased access to this program by 11.6% and had over 981 residents approved for the special passes. A new Financial Access Policy was approved by Council to support this work and help staff provide the special passes to eligible residents. The passes reduce the cost for these residents to make it more affordable of them to participate. With the pass, admissions are reduced by 75% and up to four programs a year can be accessed for 50% of the standard rate.

Why it matters

Reducing barriers to participation in recreation activities is a priority for the City. Residents should be supported to have opportunities to make social connections and participate in swimming, exercise classes, and other recreation activities that help them stay healthy and active throughout their lives. This makes it more affordable for those residents on fixed and lower incomes to enjoy the facilities and recreation opportunities the City provides. Over the long run, this will improve the quality of life for more residents, build social connections for those who may experience isolation, and ensure that everyone, regardless of income, can enjoy a healthy and active lifestyle.



Learn more about
Financial Access
Passes