



District of Maple Ridge  
British Columbia, Canada

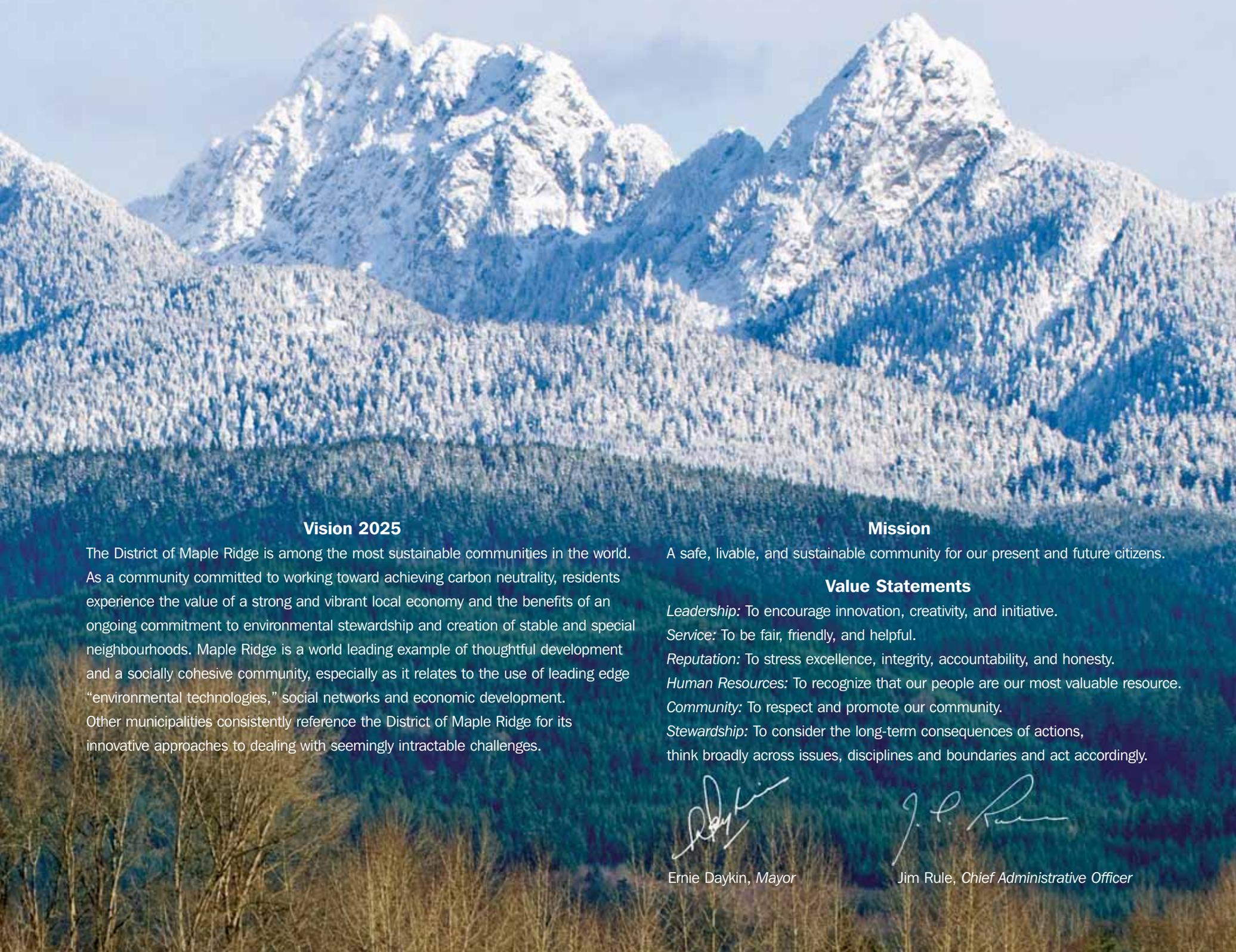


*Deep Roots  
Greater Heights*



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### **Vision 2025**

The District of Maple Ridge is among the most sustainable communities in the world. As a community committed to working toward achieving carbon neutrality, residents experience the value of a strong and vibrant local economy and the benefits of an ongoing commitment to environmental stewardship and creation of stable and special neighbourhoods. Maple Ridge is a world leading example of thoughtful development and a socially cohesive community, especially as it relates to the use of leading edge “environmental technologies,” social networks and economic development. Other municipalities consistently reference the District of Maple Ridge for its innovative approaches to dealing with seemingly intractable challenges.

### **Mission**

A safe, livable, and sustainable community for our present and future citizens.

### **Value Statements**

*Leadership:* To encourage innovation, creativity, and initiative.

*Service:* To be fair, friendly, and helpful.

*Reputation:* To stress excellence, integrity, accountability, and honesty.

*Human Resources:* To recognize that our people are our most valuable resource.

*Community:* To respect and promote our community.

*Stewardship:* To consider the long-term consequences of actions, think broadly across issues, disciplines and boundaries and act accordingly.



Ernie Daykin, Mayor



Jim Rule, Chief Administrative Officer



## Message from the Mayor of Maple Ridge



Ernie Daykin, Mayor

On behalf of Council, I am pleased to present our 2008 Citizens Report for the District of Maple Ridge. The Citizens Report provides an overview of the past year featuring financial information, department highlights and accomplishments and other interesting information about our community. In November 2008 Maple Ridge held its municipal election which saw some changes in Council make-up and a strong commitment to continue the community's course of concentrating efforts on economic, social, and environmental health.

In past reports we have highlighted the great attributes of our community especially its natural outdoor assets and how these have become such strong draws for activities like tourism and movie and feature film production. In this year's Citizens Report we highlight a number of success stories including the progress we have made in the area of big screen production and some of our community heroes' stories. We have continued to support and grow the many special events that take place year-round in Maple Ridge. This has made us stand out and be recognized as a community of festivals and fairs. We are a giving and growing community — one blessed with high citizen involvement that is especially noticeable in the area of volunteerism.

Our citizens have asked Council to address many important priorities including improved transportation and transit, sustainability and protection of green space, shopping opportunities, increased industrial tax base and local job creation, and public safety. We will be working hard on these priorities and will be introducing new and exciting programs as we get further into our new mandate. This Council will realize our priorities by building strong relationships with our neighbours and partners. Our citizens will continue to see benefits from previously executed work plans as we roll out results into 2009 such as:

- Our new Town Centre Spirit Square on 224 Street adjacent to Memorial Peace Park.
- A newly renovated, energy-friendly Fire Hall #1.
- Updated Parks, Recreation & Cultural Master Plan.
- The Golden Ears Bridge and transportation plan.

We are very fortunate to be able to call Maple Ridge "home". Even as world economic conditions worsened in 2008 with predictions of a deepening recession into 2009, Maple Ridge has continued to grow and prosper while positioning itself favourably for exciting future opportunities.

I am pleased to work with an experienced and dedicated Council and District staff. As a team and in partnership with the community we will achieve a great deal and make giant strides to becoming the model place we aspire to be. I welcome your comments and encourage your participation.

A handwritten signature in blue ink, appearing to read "Ernie Daykin". The signature is fluid and cursive.

Ernie Daykin  
Mayor



### District of Maple Ridge

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## Message from the Chief Administrative Officer



Jim Rule, CAO

I am very pleased to present our 2008 Citizens Report on behalf of all employees at the District of Maple Ridge.

Maple Ridge is a wonderful community to live in. We are surrounded by an abundance of outdoor wilderness including forests, lakes and waterways. There are many recreational opportunities for the outdoors enthusiast along with numerous community-based recreation facilities available to our citizens including the Arts Centre Theatre, Leisure Centre, ice arena, parks, and sport courts and fields. We have year-round festivals and fairs organized and led by an army of volunteers. We have a desirable

quality of life and strong sense of community that is the envy of many. To help us maintain and build on this desirable position, the District of Maple Ridge pursues a comprehensive business planning process.

### Highlights of the many accomplishments in 2008 were:

- Maple Ridge has the best of two worlds. It is a rural paradise interwoven with urban sophistication. It is a growing community acutely aware of the fine balancing that is needed to protect the interests of an increasingly diverse population. We continue our planning and the launching of policies and programs designed to revitalize and reinvigorate our downtown area:
  - Spirit Square — an exciting upgrade to Memorial Peace Park and 224 Street was approved after receiving significant funding from the Province.
  - In our ongoing efforts to address transit improvements and in collaboration with TransLink, we opened our new Transit Exchange at Edge Street and McIntosh Avenue.
  - After several years of background work, we have completed our Town Centre Area Plan including new Development Permit Guidelines.
  - Completing a downtown Parking Strategy Review that incorporates Smart Growth Principles. Amendments were also made to our parking bylaw.
- On the economic front, a strategic plan for economic development is being implemented. Four key sectors are:
  - Advanced manufacturing
  - High tech
  - Tourism
  - Education institutions

- Maple Ridge has quickly gained a strong reputation for liveability and quality of life, including environmental strategies that have been formulated to help the community as it continues to grow.
  - A Green Fund has been established from gravel royalties and set aside for environmental enhancement initiatives and education programs such as “Naturescaping in Your Backyard” programs.
  - “Green Infrastructure” is now incorporated into the Smart Growth Plan for the Town Centre and into environmental development permit guidelines.
  - Work is well underway on Environmental Sensitive Area Mapping which can be a valuable reference tool to better identify where our environmental sensitive areas are.
- Our online newsletter has gained strong momentum this past year as more than 1,000 people now subscribe to this popular communications piece.

### Major items to watch for in 2009:

- There will be several projects completed in 2009, the most significant being the opening of the Golden Ears and Pitt River Bridges. A vision for a bridge crossing over the Fraser River has long been held by citizens, businesses and community leaders. This has been long overdue. This new link will present many positive opportunities for Maple Ridge.
- With the opening of the Golden Ears Bridge, one example of an opportunity offered to our community is the opening of new industrial lands at the north end of 256 Street.
- A new program called Our Spirit...Our Town addressing Town Centre improvements will be launched.
- The District will be front and centre as many high profile special events take place in Maple Ridge including the BC Disability Games and Mainstage 2009.

Thank you to Council, our employees and the many volunteers who make this community such a wonderful place to live, work, and play.

A handwritten signature in blue ink that reads "J. L. Rule".

J. L. (Jim) Rule  
Chief Administrative Officer



Mike Murray,  
General Manager

*“Both Maple Ridge and Pitt Meadows are experiencing growth in terms of their populations and use of recreation, park facilities and programs. The level of public involvement in active living is reflected in the increasing use of the opportunities we are providing. Attention must now be given to the future to ensure citizens’ needs do not*

*outstrip our capacity to deliver the opportunities they have come to expect.”*

— **Mike Murray, General Manager**

The Division has responsibility for parks, recreation, cultural activities, programs, facilities, liaison with community groups, community development work, accessibility, and emergency preparedness.

#### **Administration**

One of the primary functions is to support the Parks and Leisure Services Commission. The Commission involves representatives from each Municipal Council, the School Board and citizen at large representatives in a collaborative effort to meet citizens’ needs. Long-term planning and major agreements are part of the work of this section. Highlights of our 2008 achievements follow:

- Commenced the Parks, Recreation, and Cultural Plan update. A Request for Proposal was awarded and public workshop and focus group meetings began.
- Completed a Parks Acquisition and Development Funding Strategy within the context of the Master Plan. Negotiations are in progress with School District No. 42 on joint site acquisition.
- 2008 Random Customer Satisfaction Survey completed.
- Continued discussions with Katzie and Kwantlen on the Blue Mountain Sustainability Study based on a Memorandum of Understanding.
- Provided staff support to Spirit of BC Committee.

## Community Development, Parks & Recreation Services

### Community Services and Social Planning

The Department is comprised of three sections: Social Planning, Neighbourhood Development and Youth Services. The Social Planning section provides support to the Social Planning Advisory Committee which focuses on improving the social well-being of the community by building community capacity through social services network development, Community Solutions initiatives, Community Building initiatives, and by encouraging socially sustainable practices for current and future citizens. Highlights of our 2008 achievements follow:

- Supported efforts to apply for funding to address community social priorities — resulting in approximately \$1.7 million in funding.
- A Memorandum of Understanding was signed with BC Housing with a view to constructing an \$8M supportive housing project in 2009.
- School neighbourhood community garden pilot project was completed at Glenwood Elementary.

### Youth Services

Youth Services provides recreational program services for children (0-12) and youth (13-18) in Maple Ridge and Pitt Meadows as well as overseeing the operation of the Greg Moore and Pitt Meadows Youth Centres. Children and youth programming utilizes a benefit-based approach and a focus on active living and leadership development. Highlights of our 2008 achievements follow:

- Participated in development of the School Yard Youth Action Park.
- Initiated Youth Action Park Mentorship program.

### Parks & Facilities

The Parks & Facilities Department maintains a total of 218 hectares of parkland including seasonal displays throughout Maple Ridge and Pitt Meadows. The Department also maintains landscaped boulevards, park sites, playgrounds, soccer fields, ball diamonds, cemeteries, major trail systems, tennis and sport courts, and administers the lease for the Maple Ridge Golf Course. The Department oversees the maintenance of all municipal facilities including Municipal Hall, fire halls, and public safety buildings as well as rental and leased properties. The functions carried out include janitorial services, elevator, boiler, heating, air handling service contracts, and energy management. Highlights of our 2008 achievements follow:

- Addressed field lighting issue at Rotary Field resulting in a change in hours of operation.
- Obtained Spirit Square Grant. Completed community consultation, established phasing, completed design and tendering for the Maple Ridge project.
- Completed design and tendering and commenced construction of the Pitt Meadows Spirit Square.
- Completed Randy Herman Centre renovation.
- Managed the Community Ecosystem Restoration Initiative (CERI) project on North Alouette following overcut.
- Finalized Whonnock Lake expropriation and construction of lake level control structure.

### Recreation

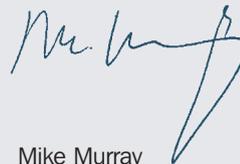
The Recreation Department provides recreational opportunities for both Maple Ridge and Pitt Meadows citizens. Programs and facilities include aquatics, fitness, arts, health related drop-in programs, skating, outdoor recreation opportunities, and special events. Highlights of our 2008 achievements follow:

- Assumed control of Pitt Meadows Arena operation and hired an interim operator pending settlement of outstanding legal issues.
- Hired time-duration Sport Tourism Coordinator and commenced policy preparation.
- Participated in establishment of the BC Games for the Physically Disabled Organizing Committee.
- Published Outdoor Accessibility Guidelines and second edition of the Outdoor Recreation Guide.
- Finalized new multi-year operating agreements with the Arts Council and Ridge Meadows Seniors Society. The Arts Council successfully completed the fifth full year of their contracts with the Commission for operation of the Arts Centre and Theatre.

### Emergency Preparedness

The District's Emergency Operations Centre (EOC) is activated when the EOC Director deems a disaster event serious enough to call together a broad range of resources within the BC Emergency Response Management System to support front line responders. Trained staff are assigned to the Planning, Operations, Logistics, and Finance functions as well as Communications roles to provide support over a sustained period. The Fraser River freshet preparation in 2007 was an example of when the EOC was activated and when coordinating efforts can produce positive results. Highlights of our 2008 achievements follow:

- Training, including the annual exercise, and recruiting for the EOC and Emergency Social Services (ESS) programs.
- Developing a recovery response plan to include specific responses to events such as fire, flood, and storms.
- Performing a critical infrastructure analysis.
- Updating municipal website to include current information on emergency response.



Mike Murray  
General Manager:  
Community Development, Parks & Recreation Services



## Corporate & Financial Services



Paul Gill,  
General Manager

*“Maple Ridge has sound financial management practices in place and these will serve our community well during the difficult economic times that are ahead of us.”*

— **Paul Gill, General Manager**

The Division consists of three departments, Clerk’s, Finance, and Information Services. We also provide support to the Police and the Fire Department.

### Administration

The Corporate & Financial Services Administration section is responsible for making recommendations to merge and align strategic planning, best practices, performance

measures and budget priorities that guide decision-making in our organization. In addition, we are responsible for carrying out corporate initiatives as directed by Council and the Corporate Management Team, and we attend to enquiries and requests for assistance from fellow staff, Council members, and the general public. Highlights of our 2008 achievements follow:

- Worked with the RCMP to pilot the Community Safety Officer program.
- Provided performance measurement results to Council and the public in a timely fashion.
- Increased website content with a view to reducing telephone calls and counter enquiries.

### Clerk’s

The Clerk’s Department is responsible for supporting the legislative matters and decisions of Council, including agenda preparation, recording official minutes, administration and certification of bylaws, and the execution of all legal documentation. The Department is the liaison between the District’s contract legal service providers, Council and staff, and is responsible for providing Council with up-to-date legislative, statutory and procedural information in the increasingly complex legal environment in which local governments operate. The Clerk’s Department also administers the Corporate Records Management program and is responsible for compliance with Freedom of Information and Protection of Privacy legislation. The Department conducts the triennial general local and school district elections as well as bi-elections and referenda. The Department is responsible for the acquisition and disposal of all District land needs at the best possible value to the taxpayer, and for the administration of all rental properties. The District’s risk management program for loss control and insurance is also a function of the Department. Highlights of our 2008 achievements follow:

- Successfully conducted the Local Government Election after establishing a “Get Out the Vote” campaign.
- Collaborated with Information Services to develop a plan to introduce a standard document management system.

- Obtained elector approval for five Loan Authorization Bylaws.
- Completed the purchase of properties for District needs for parks, roads and trails.

### Finance

The Finance Department provides services through cooperative interaction with customers and fellow staff supporting the administrative and fiscal needs of the District within a framework that ensures sound fiscal governance. Specific functions include preparation and monitoring of the Five Year Consolidated Financial Plan and Annual Financial Statements; preparing and interpreting interim financial statements; levying and collecting municipal taxes and utility fees; processing accounts payable and receivable; development and maintenance of financial systems; investing and safeguarding of the District’s financial assets; internal auditing; and general cashiering services. In addition, the Department is responsible for reporting financial matters to the Audit and Finance Committee. Highlights of our 2008 achievements follow:

- Completed implementation of the new tax and utility software, and implemented a new accounting guideline for tangible capital assets.
- Continued investment portfolio management and reviewed the financial components of contracts.
- Implemented the long-term Financial Sustainability Plan.
- Successfully migrated capital program administration from the Engineering Department to the Finance Department.

### Information Services

Information Services is responsible for managing corporate computer systems and supporting infrastructure. Corporate computer systems include hardware, software and data resources, and the governance framework to ensure that investments in information technology continues to provide value to the organization. Highlights of our 2008 achievements follow:

- Improvements to operating systems and equipment including:
  - A new SUN Solaris operating system.
  - A new taxation management system.
  - Installation of new printers and photocopiers.
  - AMANDA property system improvements.
- Implemented a departmental succession plan.

A handwritten signature in blue ink, appearing to read 'P. Gill'.

Paul Gill  
General Manager:  
Corporate & Financial Services



Frank Quinn,  
General Manager

*"In response to citizens' needs for transportation improvements, Maple Ridge has aggressively pursued and lobbied for greater transportation choices. Much has been achieved with the new Golden Ears and Pitt River Bridges. Improvements to transit services are also planned such as expanded West Coast Express Services and direct bus routes to Skytrain. These transportation improvements*

*position Maple Ridge as an optimum locale within Metro Vancouver. The Public Works & Development Services Division will continue its "open for business" response to those wishing to invest, live and recreate in this beautiful part of the Lower Mainland."*

— **Frank Quinn, General Manager**

**T**he Division consists of four departments: Engineering, Licences, Permits and Bylaws, Operations, and Planning. We also work closely with the Ridge Meadows Recycling Society.

#### **Administration**

Highlights of our 2008 achievements follow:

- Gravel strategy implemented.
- Sewer Agreement for 256 Street area completed.
- Financial planning for major transportation routes.
- Participation in emergency planning and implementation.
- Implemented infrastructure replacement program.

#### **Engineering**

The Engineering Department provides municipal engineering services and support to residents of Maple Ridge and other departments. Highlights of our 2008 achievements follow:

- Abernethy Way conceptual design awarded.
- Construction of first roundabout in Maple Ridge at 232 Street at 132 Avenue.
- Supported the work and conclusion of the Alouette Rivers Flood Management Task Force including the implementation of remote monitoring system.

## Public Works & Development Services

- Completed pavement degradation policy review.
- Completed several Local Area Service projects — 267 Street water main and 202 Street sanitary sewer.
- Commenced construction of Academy Park neighbourhood sanitary sewer and pump station.
- Commenced intersection improvements at Cottonwood Drive at Dewdney Trunk Road.
- Commenced road improvements to 240 Street (from 113A Avenue to Dewdney Trunk Road).
- Provided corporate Golden Ears Bridge support and liaison.
- Prepared and submitted grant applications for the construction of the River Road storm sewer, upgrades to Road 13 Diking District dikes and designing the Hammond Pump Station.
- Completed 240 Street Bridge (South Alouette River) feasibility study.
- Completed Safer City program initiatives including demonstration projects such as bicycling skills.
- Participated on corporate initiatives such as Universal Accessibility Guidelines, Community Gaming Facility proposal review and the Maintenance and Transportation Facility Centre.
- Commenced the feasibility planning for the extension of Abernethy Way to 256 Street.
- Prepared a number of “in-house” designs.

### Licences, Permits and Bylaws

The Licences, Permits and Bylaws Department is responsible for enforcing the District’s bylaws, issuing building permits, inspecting all construction works, operating the animal shelter, enforcing animal control regulations, and ensuring all businesses operating in the District are licensed. Highlights of our 2008 achievements follow:

- Proactive bylaw enforcement in the Town Centre including development of a Standards of Maintenance Bylaw, addressing minimum standards for rental properties, amending the Untidy/Unsightly Bylaw and reducing the amount of time from 14 days to 7 days for response/action from the property owner.
- Implemented a comprehensive dog licensing program.
- Inspector training on new green building code regulations and review of energy efficiency initiatives.
- Conducted successful Builders Forums.

### Operations

The Operations Department is responsible for the management and maintenance of municipal infrastructure and provides services fundamental to the health, safety and convenience of our rapidly growing population in a manner that is responsive, economical, and environmentally responsible. This includes providing 24-hour-a-day emergency response to residents. Highlights of our 2008 achievements follow:

- Conducted a comprehensive fleet analysis using the E3 Fleet Green Guidelines to meet environmental performance levels.
- Landslide repair on Spilsbury and on 284 Street.
- Replaced or repaired large diameter culverts.
- Work on 203 Street, Hammond Road, 266 Street, and Cunningham Avenue.
- Sections of 224 Street and 144 Avenue were reconstructed to allow better access during flood events.
- Infiltration investigation at Alco Park, Gunns Pump Station area.
- Transferred connections and eliminated redundant watermain on 240 Street south of Dewdney Trunk Road followed by asphalt road resurfacing on Dewdney Trunk Road from 232 Street to 240 Streets.

### Planning

The Planning Department provides corporate and community service in four defined areas: development application management, environmental management, policy review and development, and provision of professional support and information. Highlights of our 2008 achievements follow:

- Reviewed the Community Gaming Facility proposal and the TransLink/BCIT facility project.
- Completed the Town Centre Plan including the Parking Strategy for the Town Centre and adopted a Town Centre development permit focused on sustainability issues.
- Assisted the Agricultural Advisory Committee to initiate the Agricultural Plan.
- Completed garden suites study and reviewed assistance measures for modular home owners.

- Participated on the provincial/UBCM Green Communities Committee.
- Participating in the process for the review of the Regional Strategic Plan with Metro Vancouver.
- Follow-up on court order for rehabilitation on Morse Creek.

### Recycling

Ridge Meadows Recycling continued with their successful program by:

- Recycling 100 tons of tvs and computers.
- Providing real employment for 30 people with disabilities.
- Expanding apartment collection with new truck.
- Completing Waste Composition study.
- Recycling 10,137 tons of waste.



Frank Quinn  
General Manager:  
Public Works & Development Services





## History of Maple Ridge

Being one of the first municipalities to incorporate in British Columbia, Maple Ridge has built a rich history. Back on September 12, 1874 when a group of early settlers met on John McIver's farm, there were less than 50 families with 33,000 acres of future potential. The location and beautiful surroundings of Mr. McIver's farm inspired him to name his farm "Maple Ridge". It was not long before the McIver property with its ridge of beautiful maple trees that stretched for two miles along the Fraser River, became the name for Maple Ridge, the community. Where McIver's farm was once situated has become a golf course. A plaque on the golf course commemorates the first meeting in which the decision was made to incorporate the District of Maple Ridge. This is where early settlers began to dream of a future where families could prosper and raise their children in a healthy environment.

Early on and over time, the character of Maple Ridge would begin to form and bring with it all of the opportunities that those who first settled the area hoped would come. Neighbourhoods like Hammond, Whonnock, Webster's Corners, Ruskin, Albion and Yennadon sprung up and provided the homes where families could flourish. Each had their own post office, community centre, churches, stores and schools.

Maple Ridge grew alongside the Province's earliest transit route — the Fraser River. When the Canadian Pacific Railway was completed in 1885, the community gained further benefits as the railway ran along Maple Ridge's southern border adjacent to the Fraser River and brought with it the advantages of the latest invention in transportation. Maple Ridge was not connected to New Westminster until 1913 with the construction of River Road and the Pitt River Bridge and was the only rural municipality in British Columbia through which the Canadian Pacific Railway passed.

Since 1874 Maple Ridge has grown and prospered. It continues to be a magnet for many and for so many reasons. What was once a community primarily dependent upon agriculture, fishing, forestry and mining, Maple Ridge has expanded and diversified its economic base to include advanced manufacturing, high tech, television and film production, and education services. It has first class recreation and park facilities and easy access to some of the most spectacular outdoor wilderness settings anywhere. It is a community of festivals and fairs that has created a year round playground for people of all ages.

Today Maple Ridge, with a population of 74,000, is the envy of many communities — it has so much to offer. It provides the amenities and urban sophistication that some desire while retaining the rural character that others want.



*Top right: James Murray Webster poses proudly in front of Webster's Corner post office in about 1915.*

*Middle right: Port Haney train station and commercial district on River Road in 1910.*

*Bottom right: Part of the trucking fleet that built Lougheed Highway, 1930.*



### **Jennifer McKenzie**

Since the age of five, Jennifer has lived and grown up in Maple Ridge. She was a student at Fairview, Westview and Maple Ridge Senior Secondary schools where she states, "I had great teachers and thoroughly enjoyed my school years."

From a very young age Jennifer was active and involved in sports including swimming (she swam competitively with the Haney Neptunes) and horse-back riding. She joined Maple Ridge Pony Club at age 6 and eventually reached "B" standing which is nearing the top achievement level. Jennifer says that she loved the sport of Three Day Eventing which covers every aspect of horsemanship and demands considerable experience in all branches of equitation and a precise knowledge of the horse's ability.

In grade 12 and at the age of 17, Jennifer experienced what was a life changing event when the horse she was riding on, on a cross country course fell into a gopher hole. The result: Jennifer suffered a brain injury and other physical injuries and fell into a coma. She spent a year in hospital adapting to a new life and missing the opportunity to graduate with all of her school mates, many of them lifelong friends. She was able to return to school however and graduate a year later.

In her own words, Jennifer provides a summary of her life:

*Pre-accident, my life was a "bowl of cherries", growing up in such a great, little town where equestrian pursuits were readily available and I had so many wonderful opportunities hacking down most days after school to the Maple Ridge Equestrian Centre. We all had such fun representing our community at the PNE North West International event, Pony Club Rallies and attending the BC Regional and Western Canadian Games. I was proud to be the youngest member of the North American Championship Team hosted for the first time right here in Maple Ridge.*

## Maple Ridge Highlights

*My Plan B in life has been difficult at times as I have had to endure many trials and tribulations but the one thing that has remained constant has been the support of my community. Through encouragement from so many, I have been able to return to the sport that always was and will be my first love.*

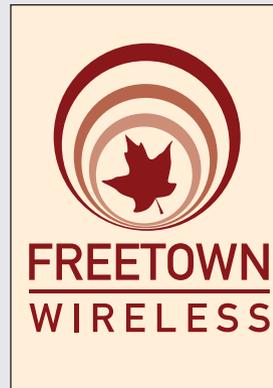
*Fionna Christensen of the North Fraser Therapeutic Riding Association and where dreams become reality, worked miracles and through her skill, I once again could feel the desire to compete and be successful. So many happy times were spent at the Equestrian Centre qualifying for major international events it was almost like old times. I decided to make a goal after one competition that I would dedicate the next years to be the best I could be, and prove that a rider with a disability can achieve harmony and excellence in the sport of dressage and perhaps even ride in the Paralympics! Big, lofty goals but achievable.*

*As I competed in 2008 at the Paralympic Games, I was thrilled to receive an e-mail through the National Coach that I had been nominated for a Hometown Hero Award. It was a poignant moment as I shared the news with my family, friends and fellow athletes and just seemed so appropriate that I should receive this message from Maple Ridge at that particular moment so far away from home in China. It was with much pride I signed my name, Jennifer McKenzie, Maple Ridge, BC Canada on the huge board in the Athlete Village.*

We are proud of Jennifer and thank her for sharing her story. We salute her efforts, courage and determination to become the best she can become. She is a community hero and role model to others.

Jennifer McKenzie has represented Canada nine times, most notably at the 2003 and 2007 Para-Equestrian World Championships. McKenzie, 42, of Maple Ridge, BC, has also been named Athlete of the Year 2007–2008 by PacificSport Fraser Valley and by Horse Council British Columbia in 2003. The XIIIth Paralympic Summer Games were held in Beijing, China, from September 6–17, 2008.

- Brett Sonne — a member of Canada’s hockey team which won their fifth straight gold medal at the World Junior Hockey Championship.
- Sgt. Stacey Shannon flew the Maple Ridge flag in the dust, heat and sandstorms of Afghanistan.
- Picture BC Project (UBCM/Knowledge Network) — Showcasing beautiful Maple Ridge.
- Olympic Film Project – featuring Maple Ridge at the 2008 Beijing Olympics (BC Pavilion).
- Malcolm Lee, a District of Maple Ridge employee, receives a Safety Star Award. Malcolm came across a motor vehicle mishap where a car with a woman trapped inside had crashed into a water filled ditch. Malcolm helped get her out before emergency services were on scene. This prompt action may have saved her life.
- FreeTown Implementation — Free wireless Internet access is available 24 hours a day, year round within the outdoor area of downtown Maple Ridge bounded by Lougheed Highway to the south, Dewdney Trunk Road to the north, 223 Street to the west and 227 Street to the east.
- Silver Ridge was acknowledged at the Canadian Home Builder’s Association’s SAM awards, when Portrait Homes’ new-home project earned the nod for best residential-community development in Canada.



Sgt. Stacey Shannon.

FreeTown Implementation.

Top: Brett Sonne.

Middle: Malcolm Lee with Maple Ridge’s CAO Jim Rule.

Bottom: Silver Ridge.



## Movie Industry in Maple Ridge

Maple Ridge is a popular location for the movie industry. Our film-friendly neighbourhoods and beautiful natural scenery, combined with industry tax incentives make it very attractive for both foreign and domestic productions.

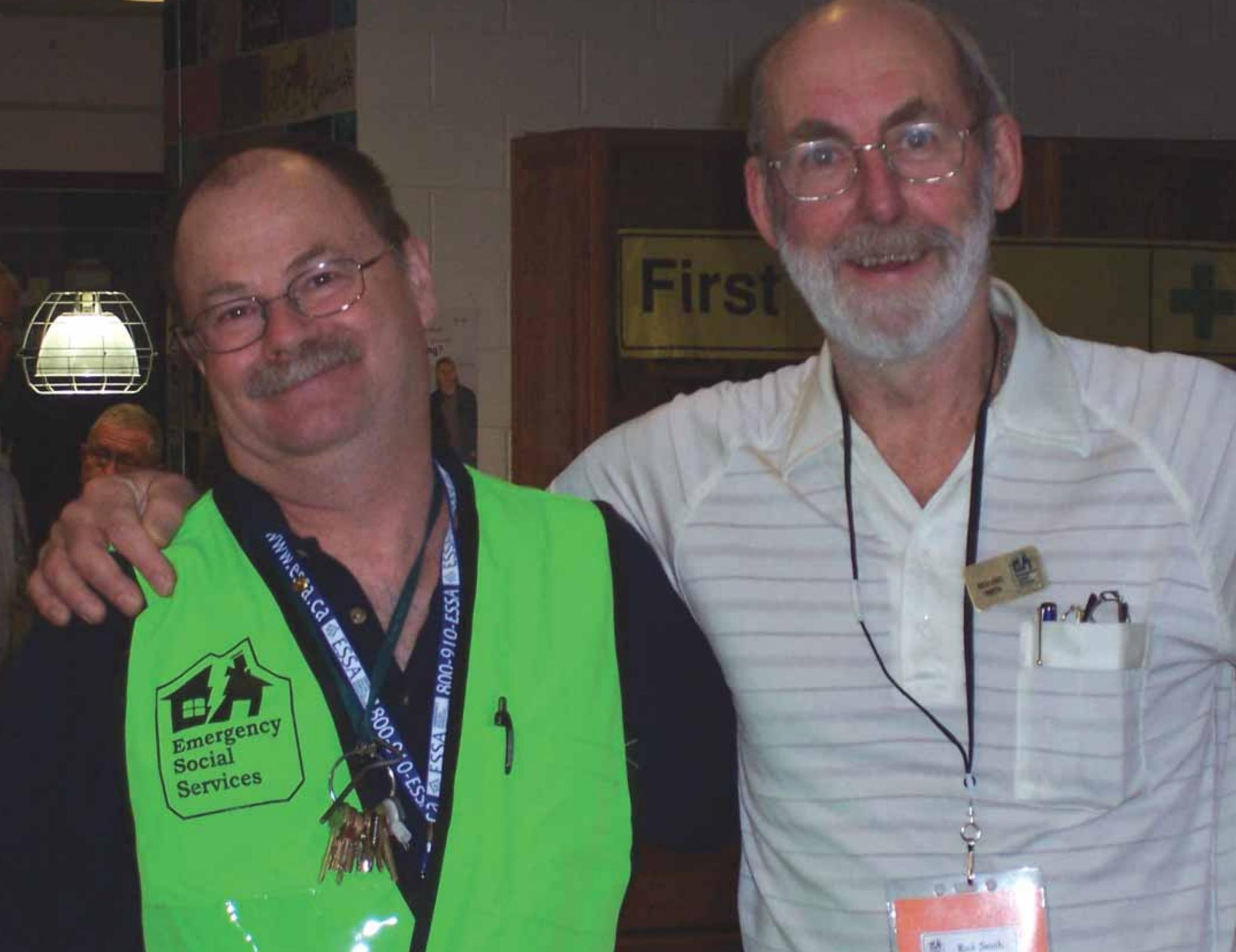
2008 saw 54 productions or 344 film 'shoot' days in Maple Ridge. Conservative industry estimates are that each film generates a \$10,000 cash injection into the local economy each day, equating to \$3.4 million dollars annually. There are more than 25,000 BC residents employed by the film industry, many residing in Maple Ridge.

Some of the locations where productions took place in Maple Ridge in 2008 follow:

- Memorial Peace Park, Municipal Hall, the Town Centre and our many parks continue to be popular locations. The District of Maple Ridge Operation's Department played out as Santa's Workshop in July, complete with real reindeer for a television movie called "Christmas Town".
- Actors Anne Heche and James Tupper were on location at Municipal Hall in the summer filming the government espionage movie "Toxic Skies". Actors, dressed as SWAT members, stormed the halls of the Administration and Parks Departments. Other recognizable locations in this movie are Ridge Meadows Hospital, the Business Centre and Allico Park neighbourhood.
- Ashley Judd and Goran Visnjic starred in "Helen" which was filmed at the Ridge Meadows Hospital earlier this year. During filming, Ashley came down with an acute case of appendicitis so it was fortunate she was in a hospital at the time!
- Golden Ears Park played a major role in the feature film, "I Love You Beth Cooper", starring Hayden Panettiere.

Maple Ridge is a versatile, well-positioned location to be the backdrop for any one of many settings — the North Pole, a distant planet, and even New York City. Because of this, Maple Ridge helps make British Columbia the third biggest hub of the North American movie business after Los Angeles and New York.





## Volunteers Grow Community

Volunteers play a significant role in Maple Ridge. They help create a vibrant community and engage citizens of all ages and from all walks of life in many positive community activities.

According to a Parks and Leisure Services community survey conducted in 2008, 33% of our citizens volunteered in the previous year with 31% of these people contributing 100 hours or more of their skills and time. The sense of pride with which our volunteers carry out their duties has greatly contributed to the quality of life in Maple Ridge.

Volunteers have, for example, assisted and been advocates for those deemed vulnerable, preserved green spaces for the enjoyment of future generations, and have supported the goals of the Business Improvement Association. They train and prepare for emergency situations, support the work of fire and police services, promote healthy living for seniors, help with swimming lessons and youth activities and much more.

Volunteers are a priceless gift to our community, and Maple Ridge is such a rich community thanks in large part to those who give so generously.



Search and Rescue volunteers assist during a flood event.



Auxiliary Constable assisting with traffic control.



Volunteers help the community in many ways.



*Ron Antalek*



*Heather McCain*



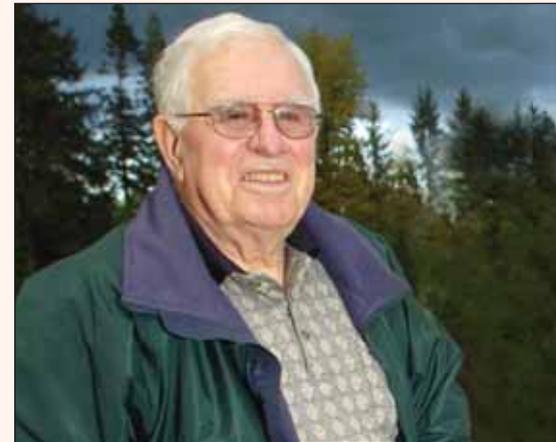
*Margaret Kury*



*Klaus and Betty von Hardenberg*

## Citizens — Going Above and Beyond

- **Aimee Tjernagel** donated her hair for the third time to organizations that provide wigs for financially disadvantaged children who have lost their hair for medical reasons. She donated to Locks for Love at the ages of 6 and 8 and this year she is donating her hair to Wigs for Kids. “I like knowing that kids will have hair that don’t have hair,” said Tjernagel.
- **Heather McCain** received the annual Sport BC President’s Award for her achievements in disability sports. Heather started the Citizens for Accessible Neighbourhood organization which advocates for better accessibility in public places. “People with disabilities didn’t feel they had a voice that could be heard,” she said. Heather is known for her work in the community, and her hard work and dedication to disability sports.
- **Margaret Kury** named Maple Ridge’s Citizen of the Year for 2008. She volunteers with Adopt a Block, donates blood, and is an executive member of the Royal Canadian Legion. “She’s an incredible, unsung hero, that’s who she is,” says Kathy Marshall, with the Maple Ridge Community Foundation. In the past 10 years Margaret has raised \$120,000 for the Prostate Cancer Foundation and the Breast Cancer Foundation as well as \$30,000 for Ridge Meadows Hospice Society, not to mention the money she has raised for the Heart and Stroke Foundation.
- **Michael Malfesi** received the Canadian Millennium Excellence award and scholarship. For seven years Michael volunteered at Whonnock Elementary School and is also a five-year volunteer with the 30-Hour Famine. In addition, he volunteers two hours a week at Ridge Meadows Hospital where he chats and plays games with residents, along with performing small tasks for doctors and nurses. He is called, “a selfless individual who gives his time to help others.”
- **Ann Meraw** received the Order of BC, the Province’s highest honour in recognition of excellence, achievement and citizenship. Among her numerous swimming accomplishments, she has saved 63 people from drowning and started the first Water Babies program in Canada. Ann continues to volunteer as a swimming coach, fitness teacher for seniors, and patrols the downtown streets of Maple Ridge for the Haney Central Community Policing Committee.
- **Brenda O’Scienny** named as one of BC’s “outstanding nurses” by the Ministry of Health. As a nurse for 36 years and the coordinator of the Maple Ridge Mental Health Centre, Brenda provides higher than average care to patients, demonstrates innovation in nursing and patient care, acts as a mentor and a role model, and is actively involved in the community. “I’m not finished my work so I’m going to continue. I’m going to leave it in God’s hands,” she said.
- **Klaus and Betty von Hardenberg** received a 2008 Maple Ridge Good Neighbour Award. Betty and Klaus were nominated by fellow neighbours for their efforts assisting and supporting others in the neighbourhood such as hosting barbecues, garage sales and dances. They are well known for their advocacy work especially on behalf of seniors and were key players in the formation of the Thornhill Aquifer Protection Society. “In the long-term, people aren’t held together because they believe in a single cause,” says Betty. “It’s because they care for each other.”
- **John MacDonald** received a 2008 Maple Ridge Good Neighbour Award. John is a Coquitlam firefighter who works tirelessly outside of his regular work to help keep the streets of Maple Ridge looking clean and welcoming. He collects old paint and cleans up unsightly graffiti. On top of all this, he participates in Ironman triathlons and still manages to give of his time freely to a good community cause.
- **Ron Antalek** donated \$1 million to Ridge Meadows Hospital psychiatric unit. Ron said he made this donation due to the excellent medical care his family has received at the hospital over the years. “I hope I can inspire others. Mental health to me is a very important issue in our community,” says Ron.
- **Trethewey family** received the first Alouette River Private Landowners Stewardship Award for the care and love for the land the family has showered on it around the North and South Alouette Rivers. “They certainly are the eyes and ears of the river because there certainly are many parts of the river the public can’t access,” says Geoff Clayton of the Alouette River Management Society.
- **Carl Wheaton** has raised \$50,000 for the Kidney Foundation of Canada in the past 10 years. He did not let something like his own kidney transplant get in the way; coordinating the local fund-raising event as he convalesced at home. “The money doesn’t come from me, it comes from the community,” says Wheaton. “This is the community’s award, and everyone should be proud of that.”



Richard Trethewey.



## Our Community... Maple Ridge

- Earth Day is a free, family-orientated event that featured workshops, performances, and numerous child-orientated activities.
- The Silver Valley Spring Festival in Maple Ridge Park celebrated the natural environment with children's activities, contests, vendors, and entertainment.
- Ridge Meadows Home Show featured the Funzone Children's Festival, the Times Taste of Ridge Meadows, the Body, Mind and Spirit Psychic Fair, a mini RV Show, and West Coast Amusements Carnival.
- The Haney Farmers' Market is held in Memorial Peace Park every Saturday from May to October. Attendees enjoyed grower direct produce and plants, fresh baking, a wide array of handcrafted gifts, wonderful music, plus fun activities for the children.
- Webster's Corners Day brought together families to celebrate their neighbourhood with games, pie-eating contest, local artisans, raffle, interactive displays, and the Heritage Tea and Historic display.
- Canada Day in Memorial Peace Park began with an early morning farmers' market followed by the traditional flag raising ceremony, entertainment, children's art activities, multicultural foods, and a giant craft market.
- Art Goes Boom took place over two days in July with young adults presenting a progressive arts festival that included original music, dance, visual arts and more.
- Adstock was a free outdoor music event that showcased local youth bands in Memorial Peace Park.
- The Caribbean Festival featured live Caribbean bands, great music, colourful costumes, dancing, arts and crafts, and delicious food.
- 107th Annual Country Fest (formerly the Maple Ridge Fair) featured 4-H youth shows, baby animal displays, sheep shearing and sheep dog demonstrations, horse shows, home arts competitions, first class stage and roving entertainment, festival food, and a midway.
- Bard on the Bandstand was a three day free theatre event put on by the Emerald Pig Society.
- The Jazz & Blues Festival in Memorial Peace Park featured eleven hours of non-stop live music from some of BC's best local, regional, and national jazz and blues artists.
- Ridge Meadows Heritage Day celebrated local history with a Pioneer Parade, midway games, a community barbeque, entertainment, and fireworks.
- The Spirit of Wood Festival included wood carving demonstrations, live entertainment, make and take projects, and the launch of a community carving.
- The Whonnock Lake Day celebration featured an inter-denominational church service, pancake breakfast, crafts, children's activities, a 5 and 10 km run/walk, a 1 km non-competitive children's run, and musical entertainment.
- BC Rivers Day held at Allco Park and Kanaka Creek celebrated our spectacular river heritage and raised awareness of our streams and rivers. Events included canoe tours, stewardship displays, walking tours, stage entertainment, a barbecue, and interactive children's activities.
- The Ghost Ridge™ Haunted House and fireworks display at the Maple Ridge fairgrounds entertained thousands of thrill seekers as a fundraiser for local charities.
- Rivermania celebrated the heritage and unique culture of Maple Ridge and Pitt Meadows with a variety of activities.
- Unity in Diversity was a fun-filled family event that featured an evening of cultural diversity with dance, arts, food, music, and children's activities.
- Remembrance Day ceremonies were held at the Memorial Peace Park Cenotaph after the parade from the Royal Canadian Legion building. Our own local heroes, the veterans, are grateful to the many thousands of citizens who attend.
- Christmas in the Park and the Santa Claus Parade has become a favourite in December. Entertainment for children and families with a dazzling parade of lights, music and decorated floats, a community carol sing along, a photo session with Santa and Mrs. Claus, and free hot chocolate.
- Christmas Haven served dinner and entertainment to those who were alone on Christmas Eve.



## Maple Ridge Fire Department

The Fire Department provides a proactive approach to fire services through the development of multi-year business plans, including detailed multi-year financial plans. The primary mission of the Department is the protection and preservation of life, property and the environment. This service is provided by a group of 100 dedicated paid-on-call firefighters, 35 full-time firefighters, six chief officers, and two administrative support staff. The Department relies heavily on cross-training and good communication to ensure that the Department functions efficiently and effectively. Each of the assistant chiefs assumes responsibility for the operation of the individual Fire Halls. In addition to administrative duties, career officers assume the role of Duty Chief, which involves responding to all serious Fire Department emergency calls 24-hours-a-day, on a rotational basis. Highlights of our 2008 achievements follow:

- The Charities Committee held several events throughout the year including the Car Wash for the Burn Unit, Muscular Dystrophy Boot Drive, and the Firefighters for Families Food Drive. This committee demonstrates the firefighters' dedication to the community, high morale in the organization, and the spirit of cooperation and inclusiveness between the full-time and part-time members. Since 2002, these events have raised over \$250,000 for local charities.
- The Training section conducted a Recruit Training program, Company Officer program, Swift Water Rescue, Technical Rope Rescue, Basic Forestry Fire-Fighting, Low Angle Rescue, Operations Level Hazardous-Materials, Driver Training, Aerial Tower Operator, First Responder Instructor updates, and the Fire Service Instructor program. Maintenance training is ongoing.
- Hub Fire Engines built and supplied two identical engine/pumpers that were put into service in February of this year. Two additional engine/pumper trucks have been purchased and are in production and a chassis is on order for the replacement of a rescue truck.
- Several successful public education and relations events were held in the community including: Hot Summer Nights, Camp Goodtime, Fire Safety presentations to all kindergarten to grade 3 students in Maple Ridge schools, and Summer Safety Smart Cards. Fire Prevention Week was full of activities including school fire drills, Panago Pizza Partnership, Sign Up the Community program, Fire Chief for a Day, Community Safety Stars and an open house. In total, fire and life safety education was delivered to over 5,000 children and 1,700 adults.
- The first collective agreement with the International Association of Fire Fighters (IAFF) Union was successfully negotiated.
- Continued implementation of the Fire Department Master Plan including the hiring of six additional firefighters and recruitment and training of an additional 12 paid-on-call firefighters.
- As part of the implementation plan for the Community Wildfire Protection Plan the Department purchased a sprinkler protection trailer and interface initial attack trailer.
- Firefighters continued the "Be Alarmed" Smoke Alarm program sponsored by Van City, Rotary Club of Haney, and Canadian Tire. When firefighters encounter a home that lacks the protection of a working smoke alarm, the program enables fire fighters to install smoke alarms at no charge.
- The contract for the expansion and renovations for Fire Hall 1 was awarded to Mierau Contractors Ltd. Leadership in Energy and Environmental Design (LEED) certification is being applied for this project.
- The Junior Firefighter Youth Academy celebrated its 10th year in conjunction with the 10th class graduation.



## Police Services in Maple Ridge

The main priorities of the Ridge-Meadows detachment are to reduce the incidents of crime and threats to public safety and to continue to heighten the sense of safety on streets and in neighbourhoods. The RCMP are addressing these priorities from several fronts. In 2008, the RCMP introduced a pilot project involving Community Safety Officers in our communities. Two of these positions work in our schools and the other in the Town Centre.

A crime analysis approach to crime enables police to focus on areas or hot spots associated with criminal activity. This analysis identifies crime trends and gathers criminal intelligence which shows where to focus resources. One of the initiatives formed from criminal intelligence and crime analysis is the formation of a detachment "Grow Operation" Team which has enabled the detachment to respond quickly and efficiently to grow operations without decreasing on-road resources. The RCMP have utilized the ICBC Bait Car program with several successes in the community.

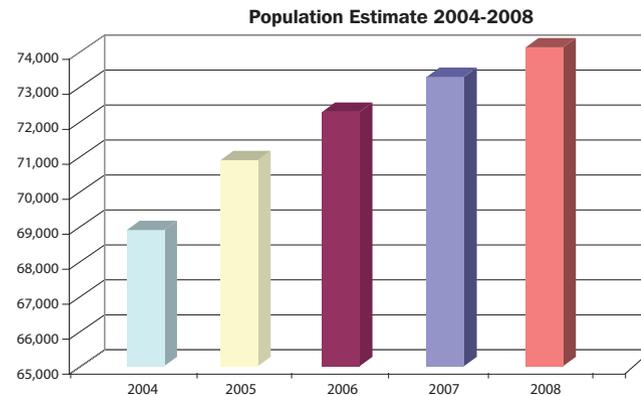
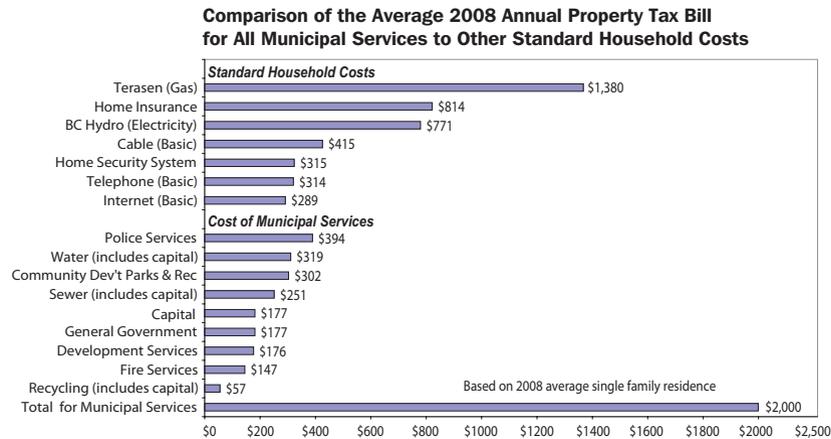
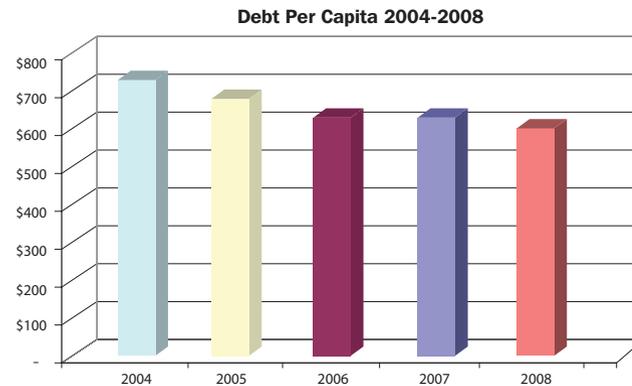
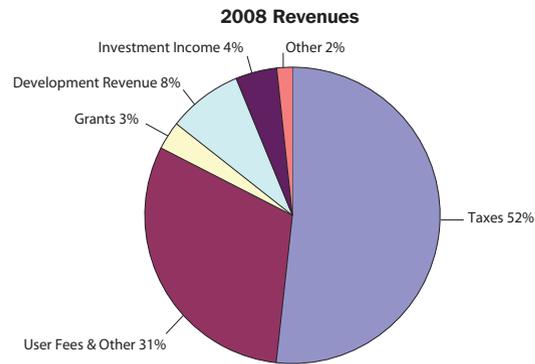
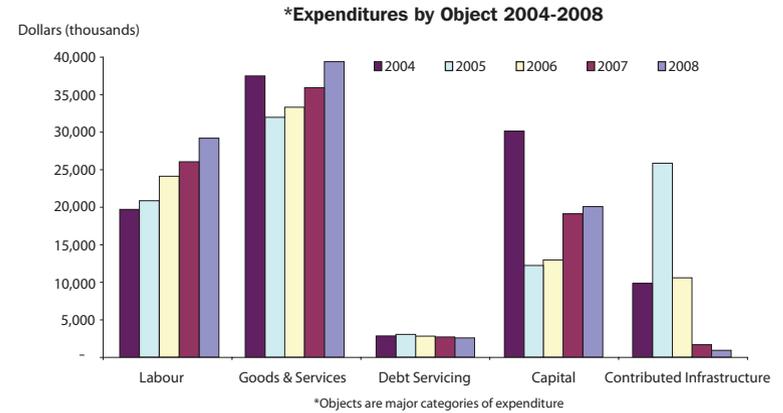
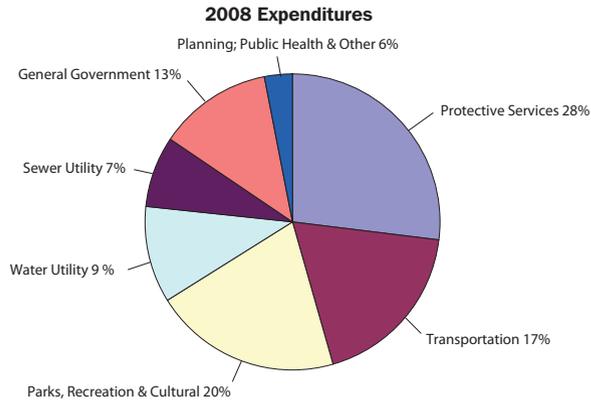
General Duty uniform members respond to calls for service and are very active in crime reduction by ensuring known criminals and those before the courts are accountable for their actions. One technique they are using is curfew checks, ensuring those on court-ordered curfews are at home. General Duty members continue to work closely with the Youth Diversion program with success in decreasing youth recidivism in our communities. But the police cannot do it alone. This detachment is blessed with an abundance of volunteers who willingly sacrifice many hours away from their families in service to their community. The success of service to the community is shared by volunteers working with our organization such as Block Watch, Court Watch, Search and Rescue, Bike Patrol, Citizens on Patrol and community policing committees. The Auxiliary Constable program continues to work with the Drug Awareness Resistance Education program (DARE) in local elementary schools. The citizens of Maple Ridge actively participate in the policing of their community.

In 2008 the detachment expanded the traffic section to include a Sergeant Non-Commissioned Officer (NCO) and 10 regular members. The focus is to meet the RCMP traffic initiatives to decrease injury accidents and dangerous driving. The traffic section continues to work closely with ICBC, municipal, and other government agencies focusing on problem traffic locations.

The detachment engages in addressing the root causes of criminal behaviours, as well as the enforcement of law and order. As much as RCMP members have been involved and successful in drug enforcement, it is recognized that drug addiction is often the root cause of aberrant behaviour. The RCMP detachment is closely aligned with several social agencies such as Alouette Addictions, Fraser Health, Maple Ridge Treatment Center, Social Planning Advisory Committee, and the Salvation Army looking for ways to offer opportunities to those in need. The RCMP have, over the last year, also formed a positive partnership with bylaw officers who liaise on projects together, with very successful outcomes.



# Financial Statements



## Summary of Financial Statements\*

### Financial Position

December 31, 2008	2008	2007
<b>Financial Assets</b>		
Cash and temporary investments	\$ 17,796,049	\$ 18,321,091
Portfolio investments	100,002,153	92,159,630
Accounts receivable	12,170,400	17,036,111
Recoverable local improvements	1,086,382	876,209
Other assets	562,982	600,067
	<u>131,617,966</u>	<u>128,993,108</u>
<b>Liabilities</b>		
Accounts payable and accrued liabilities	13,861,354	12,213,451
Deferred revenue	10,420,100	8,260,924
Restricted revenue	38,599,279	40,865,715
Refundable performance deposits and other	5,820,400	7,490,986
Employment future benefits	4,184,300	4,122,800
Long-term debt	44,018,240	45,844,029
	<u>116,903,673</u>	<u>118,797,905</u>
<b>Net Financial Assets</b>	<u>\$ 14,714,293</u>	<u>\$ 10,195,203</u>

#### \* Financial Statements

The Financial Statements are presented in conformity with generally accepted accounting practices (GAAP). For a copy of the full 2008 Annual Report including audited 2008 Consolidated Financial Statements which include more detailed information, please contact the Finance Department at 604-463-5221 after June 1, 2009.

### Financial Activities

Year ended December 31, 2008

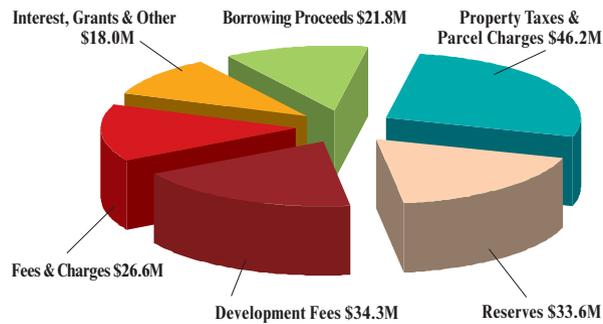
December 31, 2008	Actual 2008	Budget 2008	Actual 2007
<b>Revenue</b>			
Taxes for municipal purposes	\$ 50,028,475	\$ 49,857,410	\$ 46,096,676
User fees and other revenue	29,739,791	26,511,326	26,139,978
Senior government transfers	2,976,171	16,471,709	4,914,817
Development revenue	7,890,331	34,201,026	8,556,488
Interest and investment income			
Investment income	\$ 4,509,791		
Interest income	1,000,069		
Less: Deferred amount	(1,136,481)		
Interest and investment income	4,373,379	1,695,000	3,176,526
Asset disposal proceeds and other gains	708,277	-	929,590
Contributed subdivision infrastructure	944,114	944,114	1,490,323
	<u>96,660,538</u>	<u>129,680,585</u>	<u>91,304,398</u>
<b>Expenditures</b>			
Protective services	25,472,488	39,868,794	22,997,397
Transportation services	15,408,957	49,595,267	15,621,956
Parks, recreation and cultural	18,366,691	40,234,523	17,525,321
Water utility	8,129,287	9,755,829	9,087,857
Sewer utility	6,889,547	9,046,598	6,681,886
General government	11,931,551	16,976,781	10,483,182
Planning, public health and other	5,942,927	4,422,893	2,627,843
	<u>92,141,448</u>	<u>169,900,685</u>	<u>85,025,442</u>
<b>Excess (Deficiency) of Revenue over Expenditures</b>	<u>4,519,090</u>	<u>(40,220,100)</u>	<u>6,278,956</u>
Principal/Sinking Fund payments	1,825,789	(3,867,145)	(1,893,383)
Debt Issued	-	21,766,152	-
Increase (decrease) in Fund Balances	2,693,301	(22,321,093)	4,385,573
<b>Fund Balances – Beginning of the Year</b>	<u>56,039,232</u>	<u>56,039,232</u>	<u>51,653,659</u>
<b>Fund Balances – End of the Year</b>	<u>\$ 58,732,533</u>	<u>\$ 33,718,139</u>	<u>\$ 56,039,232</u>

## 2008 Taxation

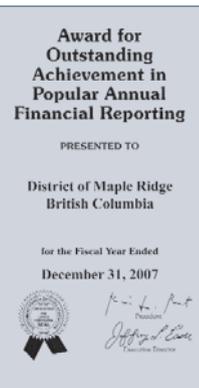
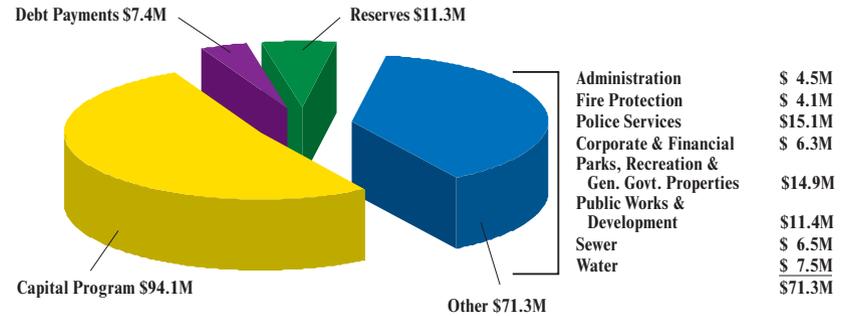
Throughout 2008 the municipality placed continued emphasis on sound financial management. Council endorsed a funding strategy to address the long-term sustainability of our infrastructure recognizing the need to maintain our existing infrastructure as well as providing for future growth. By addressing these issues early we will be in a better position to leverage the financial resources needed to sustain our infrastructure and services, employing the fiscal practices necessary to earn the confidence and trust of our citizens.

Property taxation provides the District with over 50% of its revenue for general purposes and services such as police and fire protection, parks and recreation, and transportation. The associated capital requirements depend on funding from property taxation. Maple Ridge residents enjoy a high quality of local government services with relatively low property taxes compared to other municipalities in the British Columbia Lower Mainland.

### 2008 Projected Revenue — \$184.1 Million



### 2008 Projected Expenditures — \$184.1 Million



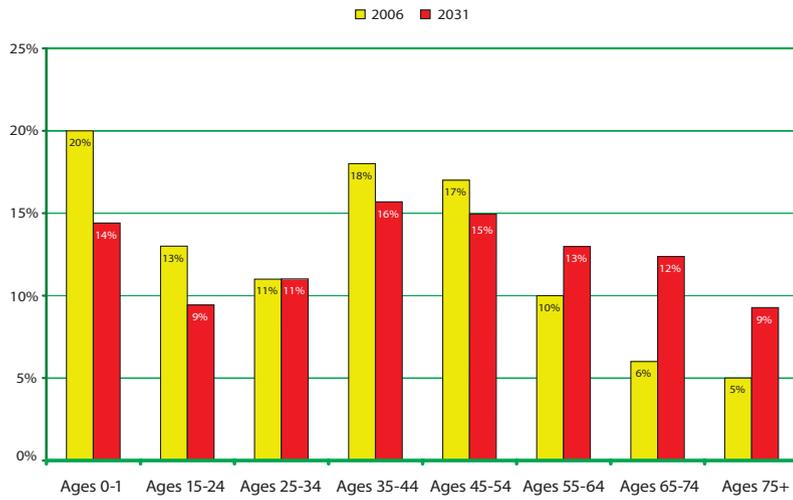
The Government Finance Officers' Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting (PAFR) to the District of Maple Ridge for its Popular Report for the fiscal year ended December 31, 2007. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious international award recognizing conformance with the highest standards for preparation of state/provincial and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability, and reader appeal. An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only.

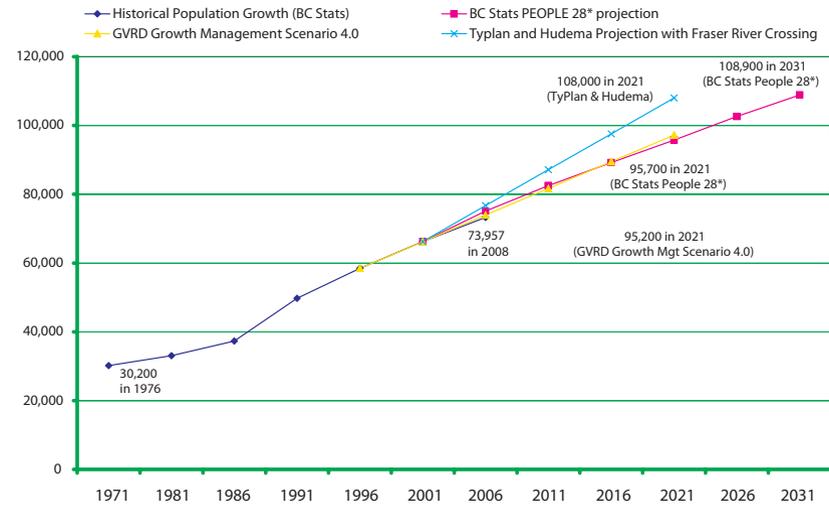
The municipality of Maple Ridge has received a Popular Award for the twelfth consecutive year and is very fortunate to be only one of five municipalities in Canada awarded a PAFR for 2007. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA.

# Demographics

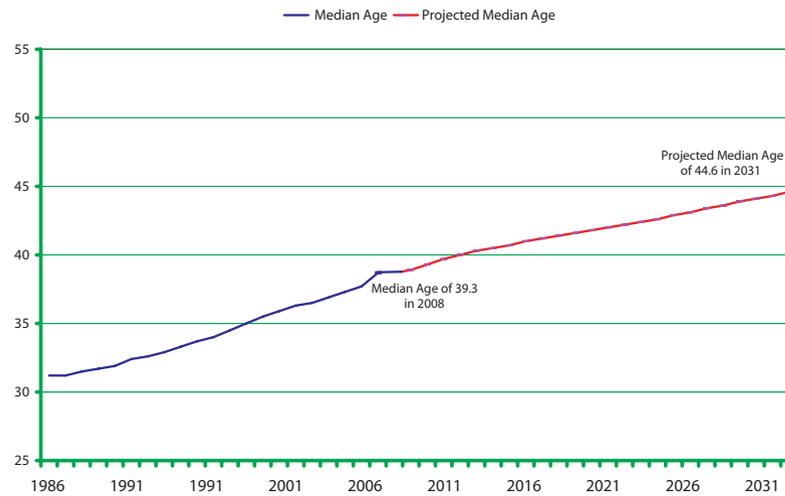
Percentage of Population by Selected Age Groupings, 2006 and 2031



Review of Existing Population and Housing Projections



Projected Median Age, Maple Ridge 1986-2031



Source: District of Maple Ridge Planning Department

## Municipal Contact Numbers

**District of Maple Ridge • 11995 Haney Place, Maple Ridge, BC V2X 6A9 • [www.mapleridge.ca](http://www.mapleridge.ca)**

**Switchboard/General Information .....604-463-5221**

**Public Works Emergency – 24 hours.....604-463-9581**

**General Fax Line .....604-467-7329**

**Fire, Police & Ambulance Emergency.....911**

<b>A</b>		<b>G</b>	
Administration.....	604-463-5221	Garbage – Metro.....	604-466-9277
Arts Centre & Theatre (ACT).....	604-476-2787		
<b>B</b>		<b>H</b>	
Building Inspections		Human Resources.....	604-467-7350
Building.....	604-467-7312		
Electrical.....	604-467-7313	<b>L</b>	
Gas-Plumbing.....	604-467-7314	Library.....	604-467-7417
General.....	604-467-7311		
After-Hours Inspection Requests.....	604-467-7380	<b>M</b>	
Business Licences.....	604-467-7440	Manager Legislative Services.....	604-463-5221
Bylaw Enforcement.....	604-467-7305	Mayor's Office.....	604-463-5221
After-Hours .....	604-467-7422	Municipal Emergency Program.....	604-467-7301
		Nights & Weekends.....	604-463-9581
<b>C</b>		<b>P</b>	
Cemetery.....	604-467-7307	Parking Enforcement.....	604-467-7305
Communications.....	604-467-7452	Parks & Leisure Services	
Council Members.....	604-463-5221	Direct Info Line (24 Hrs).....	604-467-7322
		Direct Reservation Lines	
<b>D</b>		Arenas – Booking/Program Information	
Dog Licences.....	604-467-7316	Municipal Ice Rental .....	604-465-2499
		Planet Ice (Maple Ridge).....	604-467-2883
<b>E</b>		Ridge Meadows Arenas (Pitt Meadows).....	604-460-1531
Economic Development.....	604-467-7320	Campground – Maple Ridge.....	604-467-7357
Engineering Enquiries.....	604-467-7339	Facilities – Maple Ridge & Pitt Meadows.....	604-465-2499
Environmental Enquiries.....	604-467-7499	Picnic Shelters.....	604-465-2452
		Sportfields.....	604-465-2499
<b>F</b>		Festivals Society.....	604-467-7325
Finance Department		Greg Moore Youth Centre.....	604-467-7354
Accounts Payable.....	604-467-7388	Leisure Centre	
Accounts Receivable.....	604-466-4334	General Enquiries.....	604-467-7322
Administration & Accounting.....	604-463-5221	or.....	604-465-2452
Property Taxes & Utilities.....	604-467-7336	Aquatics Supervisor.....	604-467-7302
Fire Department (Non-Emergency).....	604-463-5880	Program Registration.....	604-465-2470
Flooding (After-Hours).....	604-463-9581	Parks & Facilities Administration.....	604-467-7346
		Pitt Meadows Family Rec Centre.....	604-465-2452
		Sportsfield Conditions & Closures.....	604-465-2499
		Volunteer Services.....	604-467-7459
		Youth Services	
		Children's Programs.....	604-466-4339
		Youth Outreach Initiative.....	604-467-7354
		Planning	
		Enquiries.....	604-467-7341
		Administration.....	604-467-7343
		Police - RCMP (Non-Emergency).....	604-463-6251
		Volunteer Services Coordinator.....	604-467-7644
		Pitt Meadows Community Policing.....	604-465-2402
		Pound - SPCA.....	604-463-9511
		Property & Risk Management	604-467-7315
		Public Works	
		Enquiries.....	604-463-9581
		or.....	604-467-7363
		Public Works Emergency - 24 hours.....	604-463-9581
		Purchasing.....	604-466-4343
		<b>R</b>	
		Recycling.....	604-463-5545
		Roads Maintenance.....	604-467-7363
		<b>S</b>	
		Schools.....	604-463-4200
		Seniors' Programs & Information.....	604-467-4993
		Sewer Maintenance.....	604-467-7363
		Sidewalk Maintenance.....	604-467-7363
		Snow Removal.....	604-467-7363
		<b>T</b>	
		Traffic Enquiries.....	604-467-7339
		<b>W</b>	
		Water Maintenance.....	604-467-7363
		<b>Z</b>	
		Zoning.....	604-467-7341

A fly fisherman wearing a light-colored hat and waders stands in a shallow river, casting a fly. The background is a dense forest with green foliage. The fisherman is on the right side of the frame, and the river flows from the top left towards the bottom right. A large rock is visible in the foreground on the left.

The District of Maple Ridge is pleased to make available this beautifully produced Citizens Report utilizing the latest conservation technologies. The production of this report in hard copy format is done to meet the needs of those who wish to remain informed in this manner of District of Maple Ridge business. In addition to using more earth-friendly production methods and as part of its commitment to becoming one of the most sustainable communities in the world, there will be fewer printed copies of this year's edition of the Citizens Report but unlimited access through the District's website at [www.mapleridge.ca](http://www.mapleridge.ca).

*The 2008 Citizens Report has been prepared and compiled by the Communications Department.*

*This Department is responsible for developing and maintaining effective communications between the District of Maple Ridge and its customers and employees.*

*Comments regarding this publication can be forwarded to:*

*Communications Department  
District of Maple Ridge  
11995 Haney Place  
Maple Ridge, BC V2X 6A9  
or by email to: [cdale@mapleridge.ca](mailto:cdale@mapleridge.ca)*

*Photography credits: Jeff Laverton, Garry Hampton, Colin Andre, TransLink,  
The News & Oliver Rathonyi-Reusz, In View Images.*

*Design & Production: Hugh Jacobs, Hi-Res Graphic Solutions.*



District of Maple Ridge • Mayor and Council 2008-2011



Councillor Craig Speirs  
cspeirs@mapleridge.ca



Councillor Linda King  
lking@mapleridge.ca



Councillor Al Hogarth  
ahogarth@mapleridge.ca



Mayor Ernie Daykin  
edaykin@mapleridge.ca



Councillor Judy Dueck  
jdueck@mapleridge.ca



Councillor Michael Morden  
mmorden@mapleridge.ca



Councillor Cheryl Ashlie  
cashlie@mapleridge.ca



- Council Workshops on the first and third Monday of each month at 9:00 am.
- Committee of the Whole on the first and third Monday of each month at 1:00 pm.
- Council meetings on the second and fourth Tuesday of each month at 7:00 pm.
- Public hearings on the third Tuesday of each month at 7:00 pm.
- For more information on public hearings, special Council sessions, and civic events, check our website.



*Deep Roots  
Greater Heights*

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