

# Maple Ridge

British Columbia, Canada



Annual Report 2002



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- Council meets on the second and fourth Tuesday of each month at 7:00 pm at the Municipal Hall, 11995 Haney Place.
- To find out about public hearings, special Council sessions and civic events, check either of our community newspapers for the regular "Community Update" feature.
- For more information on local government and the community in Maple Ridge, visit the municipal web site.



[www.mapleridge.org](http://www.mapleridge.org)



Kathy Morse

## Message from the Mayor

On behalf of Council, I am pleased to present the 2002 Annual Report for the District of Maple Ridge.

Our Annual Report is an important document that presents a comprehensive overview of the past year to the citizens and customers of Maple Ridge. The report blends the necessary financial information with a look at how we are growing and what we have accomplished.

2002 was an exciting year for Maple Ridge. The new Memorial Peace Park hosted a number of community events including Canada Day, Remembrance Day, and the Christmas Parade. The District is proud to have this beautiful and central location as a key gathering point for community celebrations.

Once again, Maple Ridge was singled out as an attractive and distinctive community in the national "Communities in Bloom" competition, winning the maximum rating of five blooms. With Pitt Meadows, we received a national award as a "Child and Youth Friendly" community. And for the 11th year in a row, staff at Municipal Hall won the Canadian Award for Financial Reporting from the Government Finance Officers' Association.

There are many changes in store for the District. The new Fraser Crossing will have great impact on our community. As planning continues and work begins on the bridge, the requirement to complete an Official Community Plan review becomes even more important. We have made great strides in the area of environmental protection. Growth and development are now happening with the care and attention necessary to preserve the best of our community for future generations. We are also looking at ways to help support existing businesses and to invite productive new businesses to our area. We are currently engaged in the development of our Fire Department Master Plan and increasing the number of police officers as part of a shift toward more emphasis on public safety. Using a common sense approach, Council is making the social, environmental, and economic health of Maple Ridge its top priority.

Without doubt, the difference between Maple Ridge and any other place on earth - the people, of all ages, who live and work here. 2002 was an exciting and challenging year and much of the energy here can be attributed to our tireless groups of volunteers. We have also faced significant challenges this past year and progress would not have been possible without everyone pulling together in support of our community. The necessary changes are happening and you are invited to be part of planning for our future. Your comments and participation are always welcome.

Kathy Morse,  
Mayor



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## 2002 Fast Facts

2002 value of building permits: \$126,612,466  
(2001: \$83,895,05)

2002 single family dwellings started: 609  
(2001: 326)

2002 multi-family dwelling units created: 155  
(2001: 6)

2002 business licenses, home-based: 320  
(2001: 320)

2002 business licenses, storefront: 165  
(2001: 156)



**Jim Rule** joined the District in July 2002 from Sudbury, Ontario. As Chief Administrative Officer he is the liaison between Council and staff and provides overall leadership and direction for the administration of the District. As well as recruiting and managing staff, the CAO prepares advice to Council and implements Council decisions. Jim has a varied professional background in environmental science, urban planning and corporate management.

## Message from the CAO

It is with great pleasure that I provide introductory comments to the 2002 Annual Report. Maple Ridge is a vibrant and dynamic community that is one of the fastest growing Municipalities in Canada. The District is well positioned to be part of the excitement being generated in the Greater Vancouver Regional District.

Maple Ridge provides a wonderful quality of life. Its rural character and small town feeling combine with excellent services and facilities to create a lifestyle that is the envy of many other communities.

With 65,000 citizens and growing, Maple Ridge welcomes new residents and businesses almost weekly. The challenge is to manage our rapid growth and at the same time maintain the unique character that is valued so much by our citizens. The Mayor and Council are providing a strong vision for our community's future and it is the role of the CAO to ensure the implementation of that vision. The Business Planning process is the vehicle for staff to achieve this and ours is amongst the best in Canada. I am proud to say that our staff maintains a consistent level of excellence.

The future for Maple Ridge has great potential. Maple Ridge is one of eight Regional Town Centres in the GVRD and our aim is to create a vibrant commercial hub for the region. One of the major initiatives to be undertaken in 2003 is a renewed focus on Economic Development including a major Urban Design Study for our downtown in association with Smart Growth BC. We expect the outcome of this process to be extremely positive for residents and business owners alike.

I would like to express my thanks to the hardworking and talented employees of the District. We are very fortunate to have such a fine group of individuals who are willing to dedicate their expertise to making Maple Ridge a better place to live and do business. Congratulations for a job well done!

J. L. (Jim) Rule  
Chief Administrative Officer





## The Management Team



**Paul Gill, General Manager:  
Corporate & Financial Services**

**Paul Gill** joined the District of Maple Ridge in 1988. Prior to that he was an Administration Officer and Corporate Accounts Officer with the Canadian Imperial Bank of Commerce. Paul is a Certified General Accountant and has a Bachelor of Business Administration Degree from Simon Fraser University. As General Manager: Corporate & Financial Services, Paul is responsible for the overall management of the Finance and Corporate Support Departments as well as providing Municipal support to the Royal Canadian Mounted Police and the Fire Department. He is also responsible for Business Planning, property management, and insurance. He has received the Fellowship in Risk Management designation and oversees risk management in Maple Ridge.



**Mike Murray, General Manager:  
Community Development, Parks  
& Recreation Services**

**Mike Murray** joined the District of Maple Ridge in 1977. He holds a degree in Parks and Recreation Administration from the University of BC. As the General Manager: Community Development, Parks & Recreation Services, Mike is responsible for the provision of Parks and Leisure Services in both Maple Ridge and Pitt Meadows. Direction is provided through the Parks and Leisure Services Commission with representation from both Municipal Councils and the School Board. Mike is also responsible for emergency social service planning, maintenance of all buildings, and for the District's relations with the School District, the Regional Library, and many community organizations.



**Frank Quinn, General Manager:  
Public Works & Development  
Services**

**Frank Quinn** joined the District of Maple Ridge in 1998. Prior to that he was the Assistant City Engineer in the City of Coquitlam. Frank is a Professional Engineer. He holds a Bachelor of Engineering Degree from University College Dublin, Ireland; and, is a certified Project Management Professional. Frank obtained his Master of Business Administration degree from City University, Washington, USA. As the General Manager: Public Works & Development Services, Frank is responsible for the overall management of four departments: Planning, Engineering, Public Works, Licenses, Permits and Bylaws.



## Volunteers

Volunteers play an important role in the community life of Maple Ridge (30% of all adults volunteer). Literally thousands of Maple Ridge citizens are engaged in a broad range of community organizations. District Council and staff recognize the value of volunteer support and of input on virtually every program within the municipality.

Local services clubs have a long tradition of supporting community projects that enrich the community in the areas of healthcare, education, recreation, environmentalism, tourism, and the arts. These hard-working and generous volunteers donate their time and skills to help make our community stronger, safer, healthier, and more enjoyable.

Maple Ridge's volunteers are active in so many areas of our day to day life, it would be difficult to name them all. It is with great pride that we salute our citizen volunteers who assist us:

- ✓ Firefighting
- ✓ Auxiliary police work
- ✓ Emergency services
- ✓ Social and community services
- ✓ Arts, culture, and festivals
- ✓ Recreation and youth
- ✓ Parks, beautification
- ✓ Environment
- ✓ Our heritage
- ✓ Neighbourhoods
- ✓ Animal welfare
- ✓ Office support and management for non-profit groups
- ✓ Technical and policy advice to the District

*Thank You!*





## Community Development, Parks & Recreation Services

In reviewing the list of accomplishments and highlights for 2002, the Commission and staff of Parks & Leisure Services can look back on another remarkable year. The opening and rededication of Memorial Peace Park was combined with the Canada Day Celebrations July 1.

The Arts Centre & Theatre Fundraising Committee members enthusiastically fulfilled their mission to raise commitments for \$2.1M towards equipping the theatre. Construction of the building has proceeded on schedule. In the September 2002 Random Customer Satisfaction Survey, 80% of Maple Ridge residents and 79% of Pitt Meadows residents rated their overall level of satisfaction with their Parks & Leisure Services as Excellent or Good.

The Parks, Recreation and Cultural Master Plan was adopted by both Maple Ridge and Pitt Meadows Councils. Following this, the Commission and Citizens' Advisory Committees completed the Gap Analysis, which was used to shape the business plan for 2003. Throughout the year a number of surveys were conducted and the Random Customer Survey completed in the fall will provide further background information on the degree to which the Division is addressing community needs.

*"Our staff understands the ever-increasing needs of a growing municipality and we know that it takes the whole community, working together, to make our facilities successful."* - Mike Murray, General Manager



### Recreation

The Recreation Department provides recreational opportunities for both Maple Ridge and Pitt Meadows citizens. Programs and facilities include aquatics, fitness, arts, health related drop-in programs, skating, youth outreach initiatives, outdoor recreation opportunities, and special events. In 2002 the Recreation Department and its various partners provided 2,255 programs to nearly 15,000 registered participants and recorded nearly 111,000 people at numerous special events.

The Leisure Centre experienced an exceptionally busy year having operated in its expanded facilities for the first time year-round and recording over 277,000 admissions (a 34% increase over recorded attendance prior to the expansion). Paid admissions at the Pitt Meadows Family Recreation Centre reached 32,931 (an increase of 15% over 2001). The Santa Parade with Christmas in Memorial Park completed the year's festivals with 12,000 people enjoying a very special atmosphere. After one full year of operation participation rates continue to grow as do the number of community partners accessing the Greg Moore Youth Centre.



## Parks & Facilities

The Parks Department maintains a total of 223 hectares of parkland, which includes displays with over 12,000 bulbs and annuals in 18 different floral display areas. Also maintained are 22 landscaped boulevards, 62 park sites, 43 playgrounds, 30 soccer fields, 46 ball diamonds, seven major trail systems, 17 tennis courts, 12 sport courts, and administers the lease for the Maple Ridge Golf Course.

Maple Ridge achieved a 5-Bloom rating in the Communities in Bloom National Competition, with a special mention being awarded to the Ridge Meadows Recycling Society.

A few of the many projects undertaken included:

- Installation of a new structure to cover the horse stables at the Agricultural Fairgrounds.
- Completion of Mitchell Park in Pitt Meadows including a new sport court and walking paths.
- Landscaping for the two new entry signs, on Hammond Road and on Lougheed Highway in Pitt Meadows, in cooperation with volunteers and generous sponsorship from local businesses.

In the Facilities section many projects were completed and some worth noting include:

- Removal of the overhead high voltage power lines (relocated underground) at Harris Park.

- Hoffmann Park design, House and Shop renovations.
- Internal renovations to the Yennadon Community Centre and RCMP building.
- Replacement of transformer (downtown core building).
- Water well installation at Whonnock Park.
- Solar Power feasibility study at the Leisure Centre.

## Emergency Preparedness

In 2002 training continued with the Emergency Social Services (ESS) Volunteers and the Emergency Operations Centre (EOC) members. Training was provided in BC Emergency Response Management System (BCERMS), Reception Centre Management and other courses specific to dealing with emergencies.

Sessions were provided throughout the year to the public on Personal and Earthquake Preparedness. The Neighbourhood Program (neighbours helping neighbours in a disaster) continued with 12 new Neighbourhoods being added. The EOC responded to a dump fire and ESS was activated on three occasions in response to large fires that affected the residents of Maple Ridge and Pitt Meadows.







## Corporate & Financial Services

Our 2002 workplan was impacted by a number of external factors. Although the effort required was far beyond what was originally anticipated, staff responded to the challenges in a professional manner and are a credit to our organization & our community.

*"Our Corporate & Financial Services staff continue to maintain a high standard of excellence, which is helping our municipality grow and prosper."* - Paul Gill, General Manager

### Finance

2002 has been an exciting and eventful year focused on our financial governance and accounting responsibilities and statutory authority. Our attention has centered on matters related to the Town Centre Development, implementation and upgrading of technology and financial systems, responding to economic and corporate changes, and developing our staff to prepare them to accept greater responsibilities. Many of our staff members serve as financial representatives to the operating departments. They provide financial management expertise and act as a resource in analyzing operating results and helping managers and staff to manage the business unit of their respective departments. This service has proven to be cost effective as operating managers now respond quickly to developing situations. The department has been the recipient of two significant awards; the Canadian Award for Financial Reporting (CANFR) and the Outstanding Performance and Achievement Award. In 2002 the financial markets remained very volatile. However, our investment portfolio of fixed income securities outperformed the benchmark targets for short, medium and long-term.

Our Procurement group applies proven procurement practices and are providing managers with choice and guidance in tender and contract management.

### Personnel

2002 was another active recruitment year. We enhanced our Health & Safety, Attendance Management, and Graduated Return to Work programs. Our WCB compensation claims were



reduced, resulting in savings to the organization. Customer Service training program for Parks & Leisure was launched with great enthusiasm. Employee involvement activities continued; including a successful United Way Campaign. The goal of our training plan is to ensure employees have the knowledge & skills required to perform their current job and prepare them for future challenges.

### Information Services

The department had a busy year with improvements and upgrades to basic capabilities to improve our computing position for the coming years. A major project for the department in the past year involved migrating to the Windows 2000 operating system. This system should provide improved reliability, security and management capability. Much work was then focused on a risk assessment of the security of our corporate computer and data systems. These efforts in security assessment were to develop and implement a new corporate security policy, a review of data access privileges and the installation of network management software to allow improved management of systems. All these efforts were preparatory to providing our first web-based transaction capability - the CLASS recreation registration system which will go live in 2003.

Efforts were also involved in the upgrade to our corporate financials software, our backend database systems, and in the development of the AMANDA property system Business Licence and Call Centre capabilities.



## Clerks

The Clerk's Department was responsible for conducting the 2002 civic election. This election was promoted at the Home Show and on the District website. Workshops for election personnel and candidates were organized. For the first time in Maple Ridge, electronic voting machines were used and the results were posted at election headquarters and on the municipal website within one hour of the close of polls.

We expanded the information available on the website by including Council-appointed Committee agendas and corporate policies and encouraged revisions to the record management system for Planning. We also began updating a database for District agreements

and leases and continued to electronically index bylaws created since 1982.

Training initiatives included an Information & Privacy Conference, Business Planning and Customer Service Centre Committees, Skate Park Risk Management and workshops for Emergency Responders and Approving Officers.

We reviewed Committee of the Whole and Correspondence procedures and provided documents for the Core Project Review report prepared by Kroll Lindquist Avey. We also sold seven suites in the ECRA complex, 16 lots in Allco estates, purchased land for the future museum site, completed the sale of surplus land on the north side of Whonnock Lake and prepared a marketing package for surplus land on Industrial Avenue.





## Policing in Maple Ridge

Year 2002 presented many challenges to the detachment, including the need to respond to a wide variety of community concerns and the need to adapt to changes in legislation and case law. Also, the Courthouse closure in June directly impacted police and how members attend court, and process court related paper work.

Throughout the year we attempted to find the balance between the demand on our services and our resources. Through the ingenuity, dedication, and professionalism of our staff we have been able to see an overall improvement in the safety of our community.

2002 also saw a major renovation to the main detachment and an expansion to the Annex. As a result, the workspace has improved significantly.

From an operational perspective, traffic initiatives produced results which show a 25% reduction in alcohol related crashes in our communities. The National objective is to reduce traffic incidents of this nature by 30% by year 2010. It is important that

we keep up our positive trend. As well, Detachment training and mandatory training reached approximately 5,000 hours which provides our members with the skills and knowledge they require to provide excellent service to citizens of our community.

We continue to work with our four volunteer-based Community Policing Committees who work with police to identify and solve policing and community issues. Our RCMP Annual Hockey Camp was once again well attended by our hockey youth and continues to be a good example of "learning life skills through sports". As well, nine recipients from Ridge-Meadows Detachment received the prestigious Queen's Royal Jubilee Award marking their excellence in community involvement and participation.

We look back on 2002 as a challenging and yet rewarding year. With the continued support of the Mayors and Councils of Maple Ridge and Pitt Meadows, District employees and the citizens of both communities, we hope to see this continued development and success in 2003.



On bike, Cst. J. Fredette of Cops for Cancer talking to Insp. Fraser MacRae

# Community Highlights



## January

- Lynn and Paul Wende are proud parents of Michael Paul, the first baby born in 2002 in Maple Ridge.
- Figure skater Elyse Marlo named as a participant in the B.C. Winter Games.
- Provincial government announced major budget cuts, which included the closure of the Maple Ridge courthouse.
- The Federal Government approved an \$800,000 grant for the new Arts Centre and Theatre.

## February

- Quantum Gymnastics earn nine gold medals at the Canadian National Championships.
- Kelly Law, who grew up curling in Maple Ridge and her team took the bronze medal in the Olympics.
- The ALLCO fish hatchery received the Institutional Heritage Award honouring their work for protecting the Alouette River.
- Allan Henricks wins gold medal in the Mixed Disabled Other Skiers Slalom at the B.C. Winter Games.



## March

- Track and Field athlete Karen Emery, photographer Don Waite, and mechanic Hans Hoffman inducted into the Ridge Meadows Hall of Fame.
- Community volunteer Lorraine Bates named Citizen of the Year.
- Local realtor Jan Hickman receives Realtors' Care Award for community work.
- Olympic Pistol Shooter Kim Eagles breaks Provincial record at the B.C. Airgun Championships.

## April

- Sean O'Conner wins B.C. Silver Gloves Boxing Championship.
- Trisha Parsons receives birthday gift of Disney vacation from local RCMP and Sunshine Foundation.
- RCMP Officer Randy Herman honoured with the 2002 Courage to Come Back Award for conquering adversities.
- Charlene Winter heads to Quebec to compete at the Youth Bowling Council National Championships and comes home with a gold medal.



## May

- Calista Johnston named free-diving "Top of the World".
- Eight-year-old Grant Murray wins Robert Bateman National Wildlife Week Writing and Art Contest 2002.
- Thomas Haney Concert Band and Choir both bring home bronze awards for MusicFest Canada 2002.
- Nathan Kulczycki earns a silver medal at the Canadian National Boxing Championships and is named Outstanding Intermediate Boxer of the Year for the third time.

## June

- Greg Lane, Corinne Meldrum, and Yas Bahji receive Canada Millennium Scholarship Foundation Excellence Awards.
- Perkins Brothers racing team shatter National Hot Rod Association world record twice.
- Kaleb Betts selected by the NHL draft for the Nashville Predators.

## July

- Allison Stanbury receives Governor General's award for saving the life of a 5-year old at Whonnock Lake.

- Russell Lyons and Matt Huntley take the gold medal in the Canadian National Landscape Skills competition.
- Wheelchair Athlete David Hansen heads to the International Paralympic Committee World Athletics Championships in France.
- 15,000 people attend the 101st Annual Maple Ridge Fair.

## August

- 6,000 people attend the sixth annual Maple Ridge Jazz and Blues Festival despite the rain.
- Local firefighters raise \$4,100 for the hospital burn unit by washing cars.
- Kyle Buzikievich, Shianne Buzikievich, and John Gibson win Canadian Outdoor Archery Championships gold medals.

## September

- Local dancer/singer Jesse Brown dances with P. Diddy and is selected for Disney boy band Youngstown.
- Garibaldi students Mike Gonzales, Matt McGreevy, and Scott Schell earn top honours at the Summer Visions Film Institute for Youth for best overall film.
- Local resident Michael Moriarty earns fourth Emmy award for his role in the television movie James Dean.

## October

- Singer/songwriter Rick Tippe walks away from the BC Country Music Awards with six awards including Male Vocalist of the Year and Entertainer of the Year.
- Lola Chapman honoured with the Governor General of Canada's Meritorious Service Medal.
- Thirty students from the local Peggy Peat School of Dance perform for the Queen.
- Jessica Chen earns two gold and two silver medals at the World Karate Organization Championships held in England.
- Debbie Brill recognized as a B.C. Women in Sport Leader and Legend.
- Tom Meier is given Ridge Meadows Hospital Foundation President's Award.

## November

- Remembrance Day ceremonies held in newly configured Memorial Peace Park.
- Kathy Morse elected as Mayor along with new Councillors Judy Dueck and Ernie Daykin. Returning for additional terms were Craig Speirs, Faye Isaac, Jon Harris, and Candace Gordon.
- Amanda Georgeson brings home the gold medal in the junior category at the World Dance Championships in Germany.

## December

- An estimated 12,000 people came from all over the Lower Mainland for the magical Santa Claus parade and Winter Festival.
- Golden Ears Judo Club brings home the gold at Canada West Judo Championships.
- Myriam Schanofski earns four gold and two bronze medals in swimming at the Hawaii Senior Olympics.





# Public Works & Development Services

2002 was another active year for Public Works & Development Services. Maple Ridge was a leader in residential housing starts. There were many new initiatives including ICBC's Safer Cities and BC Hydro's various energy efficiency programs. Considerable work was also completed with TransLink to advance the new Fraser River Crossing.

*"Our staff works hard to ensure that the essential services of our Municipality are maintained to the highest operational standards. The departments combine to provide comprehensive service to both residents and businesses." - Frank Quinn, General Manager*

## Engineering

The Engineering Department provides municipal engineering to residents of Maple Ridge. Municipal engineering is the application of engineering methods to the analysis, planning, design, construction, and record keeping of public works facilities and programs relating to infrastructure.

In 2002, the department:

- Commenced upgrading traffic signal heads to energy efficient and high-visibility fixtures in partnership with BC Hydro and ICBC
- Worked with GVRD to review and maintain Green Waste composting program at Maple Ridge Transfer Station
- Developed and received Council approval for a Local Improvement Policy
- Completed miscellaneous road and pedestrian improvement projects
- Completed draft pedestrian and bicycle network plans and held two Open Houses for the Transportation Plan
- Installed a new traffic signal at 226th Street and Lougheed Highway
- Completed the preliminary design of the 232nd Street Bridge (South Alouette River)
- Developed and submitted proposal to Council for participating in an ICBC-funded Safer City Project
- Completed bicycle route markings on 124th Avenue (from 216th Street to 224th Street)

## Operations

Responsible for the management and maintenance of Municipal infrastructure, the Operations Department provides services fundamental to the health, safety, and convenience of our rapidly growing population, in a manner that is responsive, economical, and environmentally responsible. This includes providing 24-hour-a-day emergency response to residents.

In 2003 Operations maintained and/or accomplished:

Chipping Program	2,825 pickups
Crosswalks	251
Fire hydrants	1,601
Ornamental street lights	2,146
Overhead lights	1,224
Paved roadway	413 km
Pieces of equipment	184
Sanitary sewer connections	13,271
Sanitary sewer main	221 km
Storm sewer connections	12,200
Storm sewer main	213 km
Traffic lane marking	224 km
Water connections	16,700
Water main	336 km
Water main replacement	2.6 km
Water purchased	11,200,000 m3
Water samples tested	932





## Planning/Environmental Management

The Planning Department is one of four departments in the Public Works & Development Services Division. The Department provides corporate and community service in four defined service areas - development application management, environmental management, policy review and development; and provision of professional support and information.

2002 Accomplishments:

- Implementation of Development Application Standards Bylaw
- Coordinated the Environmental Review Committee
- Environmental approvals and monitoring for 11 District In-stream works projects
- Environmental approvals and monitoring for nine Emergency works projects
- Implemented native replanting fund for small in-stream works projects (with stewardship groups)
- Participation on working group for "Community Impacts of Changes" being made by the Provincial Government
- Researched environmental component of Emergency Response Plan and began implementation
- Completed report on implementing new road standards
- Reviewed work plan with Council
- Adoption of Kennel Bylaw and amendments to the Zoning Bylaw
- Incorporated Hillside Policies in the Zoning Bylaw
- Adopted Development Information meetings and Development Sign Specification Policies
- Initiated Commercial and Industrial Policy review



## Business Licensing, Permits & Bylaws

The Business Licensing, Permits and Bylaws Department is responsible for enforcing the District's bylaws, issuing building permits, inspecting all construction works, animal control, issuing business licences and initiatives related to the economic development of the municipality.

Over the past year, the Department has been involved with the creation of the Amanda Business Licence system; the hosting of three builders' forums focusing on best practices in residential construction; the upgrading of the local animal shelter; the production of "Doing Business in Maple Ridge" handbook; and support of the Economic Advisory Commission and the Maple Ridge-Pitt Meadows Tourism Society.

In 2002 the Department dealt with approximately 2,300 bylaw complaints, issued building permits with a construction value in excess of \$126 million and inspected over 700 new housing units.



## Maple Ridge Fire Department



The primary mission of the Fire Department is the protection and preservation of life, property and the environment for Maple Ridge citizens. Ninety-five dedicated paid-on-call firefighters and six full-time officers provide this service. In 2002 the Fire Department responded to 1,234 calls for assistance.

Assistant Chief, Howard Exner was presented the 2002 British Columbia Fire Service Training Achievement Award. The award is based on the impact of the training achievement beyond the individual's department/organization, extent of the individual's personal involvement in the work, demonstrated initiative, creativity, quality and dedication. A panel of Training Officers and representatives of the Justice Institute of B.C. Fire Academy judge the award.

The Honour Guard was spawned from the events of September 11, 2001. It was founded to present to the community a presence of pride and honour. We currently have 16 members regularly attending Honour Guard practices. The Honour Guard attended the Canada Day Celebrations, 9/11 Ceremony, Funerals, and the Remembrance Day Ceremony.

In June of 2002, six new recruits began responding to calls after successfully completing the three-month Fire Fighter Recruit Training Program.

The Fire Prevention Division completed over 900 fire safety inspections in commercial and industrial businesses. Nine new pre-incident plans were completed this year and 11 were revised to ensure plans are up to date.

Four fire trucks had their hose beds retrofitted to provide for a safer and more efficient deployment of hydrant lines. In addition Foampro systems were installed on three fire trucks to enable the use of Class A foam for structural fire fighting.

Nine grade 11 and 12 students successfully completed the Junior Fire-fighters Youth Academy 2001/2002. The students became competent working with hose lines, ladders, ropes, and personal protective equipment. Several of the students took part in public education events at the elementary schools and the fire hall. The program completed in June with a graduation ceremony for the students and their families.

The Arson Prevention Program for Children (TAPP-C) which involves the Maple Ridge Fire Department, the Pitt Meadows Fire Department, R.C.M.P., School District 42, Ministry for Children and Families, and Mental Health Services, made a presentation for school administrators to encourage the reporting of all fires occurring on school properties. Through a simplified reporting system this will prompt rapid intervention for students who may be involved in playing with fire. Twelve TAPP-C files were initiated in 2002.

The interactive Hot Summer Nights Program continued with 19 visits throughout the summer. The firefighters volunteered over 200 man-hours to the program and saw 1,200 citizens. The firefighters are able to teach fire and life safety education and allow the children the opportunity to try out the fire hoses and get wet.

In partnership with local McDonalds' Restaurants, the Summer Safety-Smart Card program continued. Citizens were rewarded this summer for safe behavior such as wearing a helmet while bicycling, roller blading, wearing eye protection while weed whacking or using crosswalks, etc.

Panago Pizza was a major corporate sponsor for Fire Prevention Week in 2002. Many other local businesses participated by displaying fire safety messages on their business signs. The Fire & Life Safety Educator scheduled supervised fire drills at all the schools. An Open House was attended by over 500 and a presentation was held for the 2002 Safety Stars in Council Chambers.



# Consolidated Statement of Financial Activities for the year ended December 31, 2002

	Actual 2002	Budget 2002	Actual 2001
<b>Revenue</b>			
Taxes			
Real property, special assessments, grants in lieu	\$58,319,323		
Less: Collections for other governments	(27,807,609)		
<b>Total taxes for municipal purposes</b>	<b>\$30,511,714</b>	\$31,454,873	\$29,637,279
Sale of services	5,069,486	4,507,891	4,171,415
Other revenue from own sources	3,776,322	3,239,617	3,306,956
Senior government grants – Utilities	1,136,435	589,968	640,725
Senior government grants – Capital	1,292,265	2,362,386	278,052
Development revenue	2,677,130	14,928,478	2,944,555
Provincial transfers	1,277,059	1,460,594	1,117,182
Interest income	536,366		
Investment income	1,828,345		
Less: Deferred amount	(496,735)		
<b>Interest and investment income</b>	<b>1,867,976</b>	906,864	2,283,248
Utility user fees	8,800,265	8,363,172	8,042,035
Proceeds from disposal of capital assets	1,483,392	3,012,000	855,150
Net gain on sales of property held for resale	865,765	500,000	296,381
Gain on debt refinancing	628,059	-	1,281,865
Contributed subdivision infrastructure	1,663,909	1,663,909	3,629,494
	<b>61,049,777</b>	<b>72,989,752</b>	<b>58,484,337</b>
<b>Expenditures</b>			
Protective services	13,054,780	13,690,060	10,615,809
Transportation services	8,768,917	16,523,699	8,547,740
Recreation and cultural	24,697,447	27,778,478	24,866,056
Sewer and water facilities	11,343,504	15,407,254	10,034,204
General government	8,225,042	9,016,528	8,865,297
Planning, public health and other	2,160,444	2,766,715	1,852,946
Reallocation of internal equipment usage	(1,222,229)	(1,230,836)	(1,301,348)
Subdivision infrastructure	1,663,909	1,663,909	3,629,494
	<b>68,691,814</b>	<b>85,615,807</b>	<b>67,110,198</b>
<b>(Excess) Expenditures over Revenues</b>	<b>(7,642,037)</b>	<b>(12,626,055)</b>	<b>(8,625,861)</b>
Principal Repaid	(2,137,586)	(2,049,660)	(2,779,236)
Increase in Financed Capital Construction	11,095,834	11,095,834	13,922,339
Increase in Fund Balances	1,316,211	(3,579,881)	2,517,242
Fund Balances-Beginning of the Year	41,178,706	41,178,706	38,661,464
<b>Fund Balances-End of the Year</b>	<b>\$42,494,917</b>	<b>\$37,595,825</b>	<b>\$41,178,706</b>

## Maple Ridge Fast Facts

2002 grants received by  
municipality: \$1,052,492  
(2001: \$736,772)

2002 Tax Installment  
Program, value  
collected: \$2.95 million  
(2001: \$2.54m)

2002 Leisure Centre  
admissions: 277,210  
(2001: 206,436)

2002 registered  
participants in cultural  
programs: 14,746  
(2001: 15,723)

2002 web site visitors:  
149,876  
(2001: 134,239)





# Consolidated Statement of Financial Position as at December 31, 2002

	2002	2001
<b>Financial Assets</b>		
Cash and Temporary Investments	\$ 19,430,541	\$ 13,252,116
Portfolio Investments	42,357,273	37,478,346
Accounts Receivable	8,907,413	8,592,757
Recoverable Local Improvements	3,000,093	4,458,135
Property held for Resale	154,569	1,617,590
Other Assets	1,124,662	1,241,531
	<b>74,974,551</b>	<b>66,640,475</b>
<b>Liabilities</b>		
Accounts Payable and Accrued Liabilities	7,501,835	6,121,159
Deferred Revenues	1,615,350	1,413,226
Refundable Performance Deposits and Other	1,412,363	1,329,128
Severance Liability	2,223,625	1,563,322
Restricted Revenue	19,726,461	15,034,934
Financed Capital Construction	30,841,566	20,042,775
Long Term Debt	5,317,072	7,157,615
	<b>68,638,272</b>	<b>52,662,159</b>
<b>Net Financial Assets</b>	<b>\$ 6,336,279</b>	<b>\$ 13,978,316</b>

## Maple Ridge Fast Facts

2002 emergency incidents (fires, rescues, etc.): 1,234  
(2001: 1,131)

2002 water samples tested: 956  
(2001: 907)

2002 roads swept, kilometres: 5,660  
(2001: 6,400)

2002 dog licenses issued: 6,970  
(2001: 7,318)

2002 Freedom of Information Act requests: 22  
(2001: 23)

Copies of the District's award-winning Comprehensive Annual Financial Report are available at the Municipal Hall and the Public Library.

### Award for Outstanding Achievement in Popular Annual Financial Reporting

PRESENTED TO

**DISTRICT OF  
MAPLE RIDGE,  
BRISITH COLUMBIA**

**For the fiscal year ending  
December 31, 2001**



*William Scott Hobb*  
President  
*Jeffrey L. Essler*  
Executive Director

The Government Finance Officers' Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to the District of Maple Ridge for its Popular Report for the fiscal year ended December 31, 2001. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious international award recognizing conformance with the highest standards for preparation of state/provincial and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability, and reader appeal.

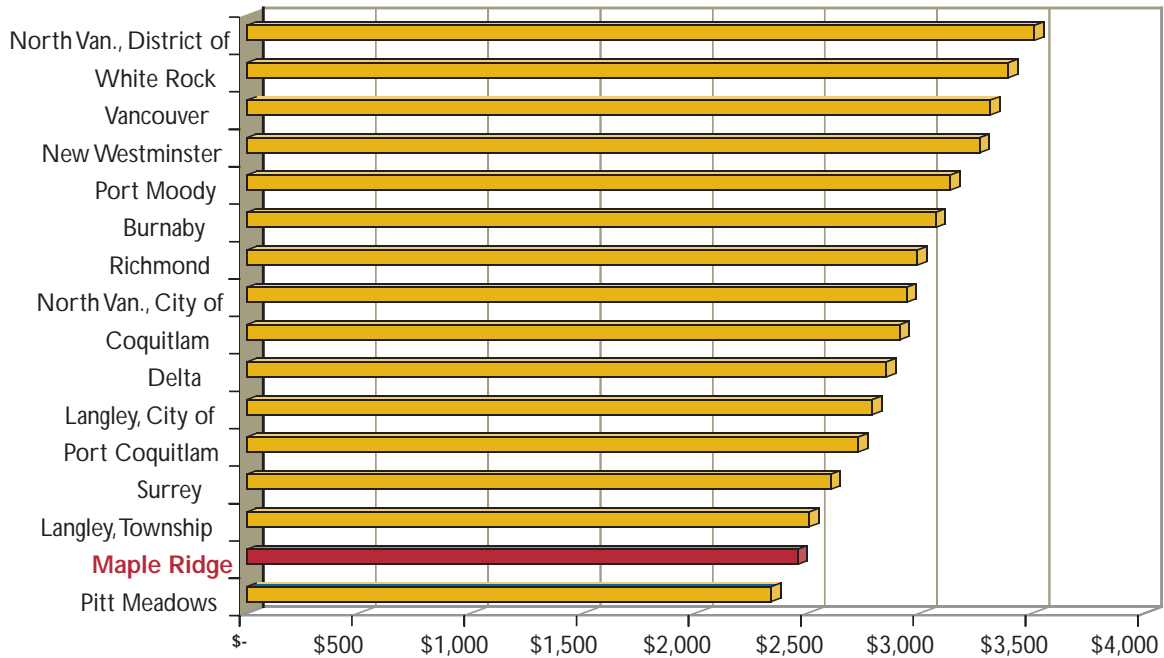
An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. The District of Maple Ridge has received a Popular Award for the sixth consecutive year and is very fortunate to be only one of two municipalities in Canada awarded a PAFR for 2001. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA.



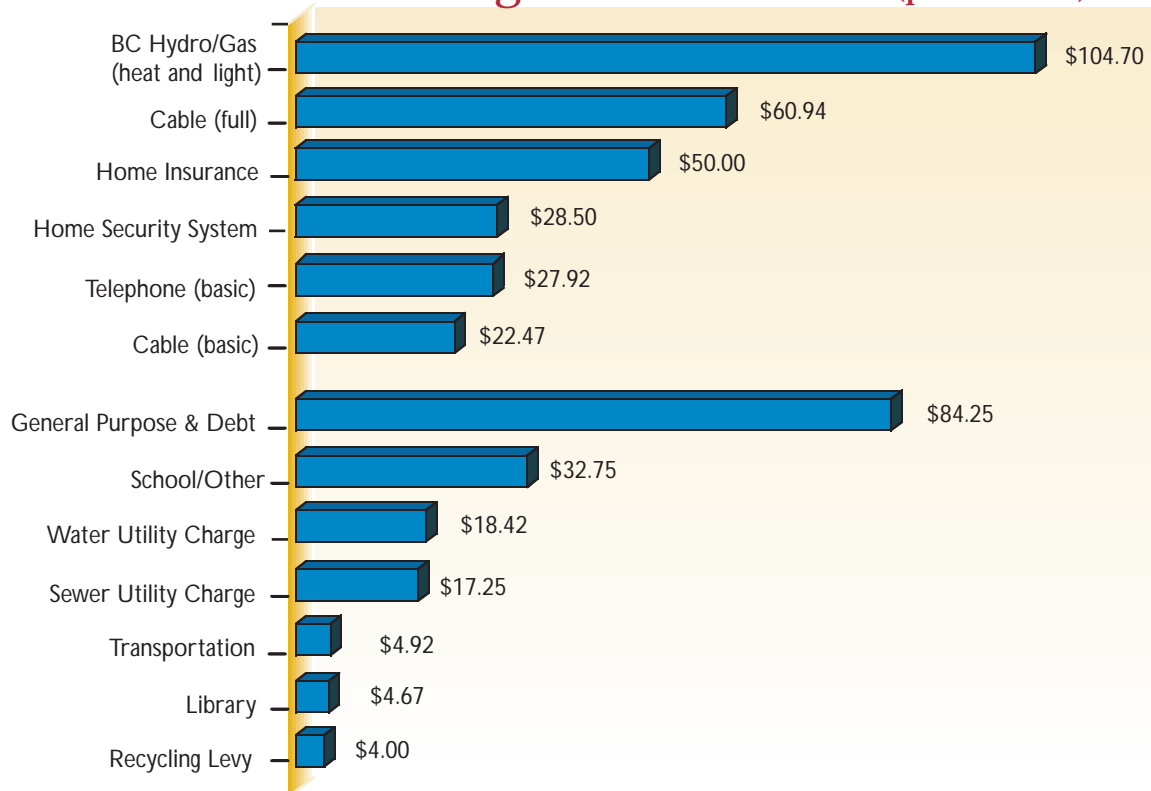


# 2002 Taxation

## Property Taxes



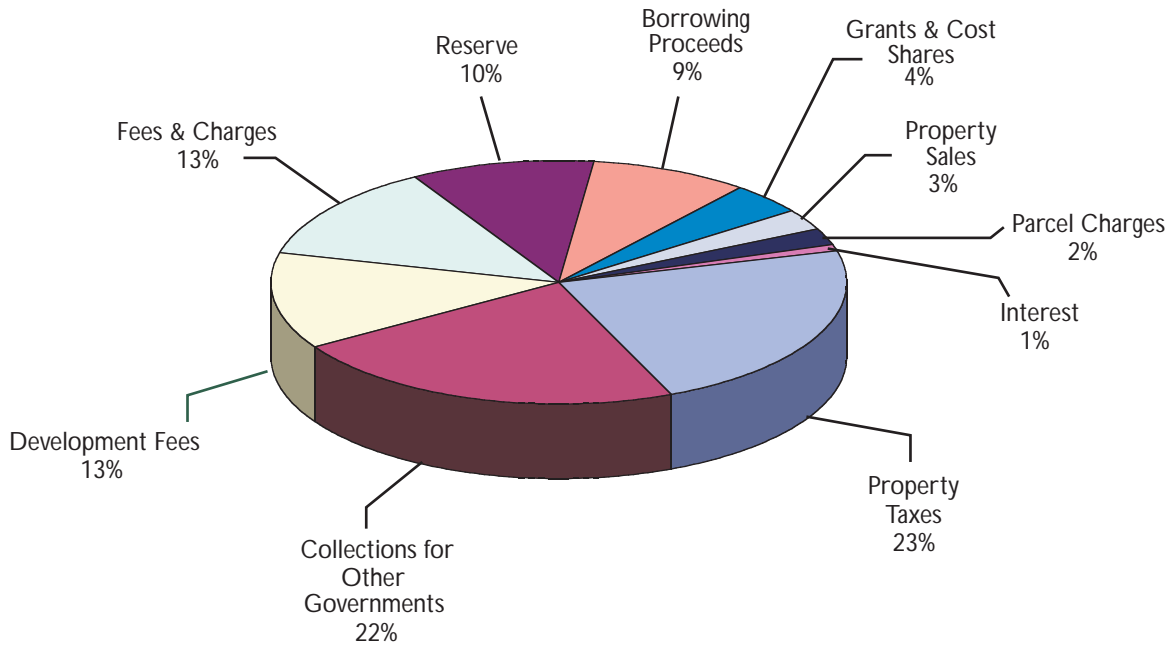
## Average Home Taxation (per month)



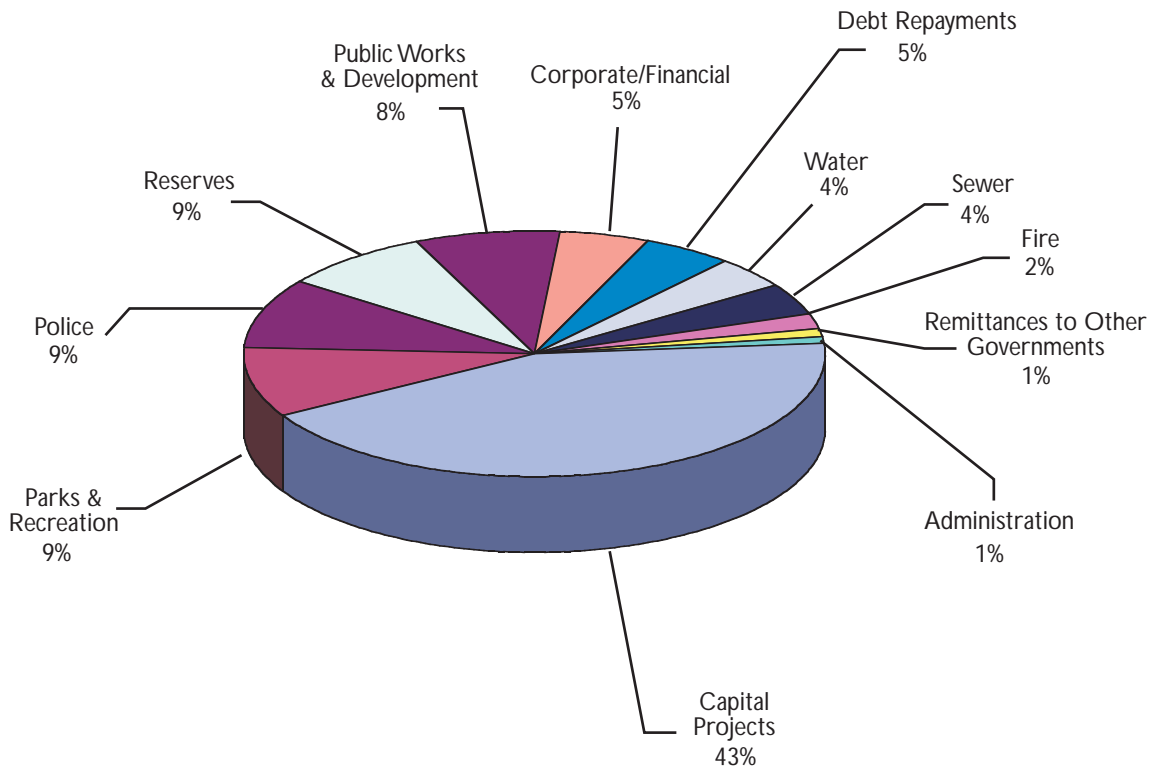


# 2002 Budget Results

## Revenues

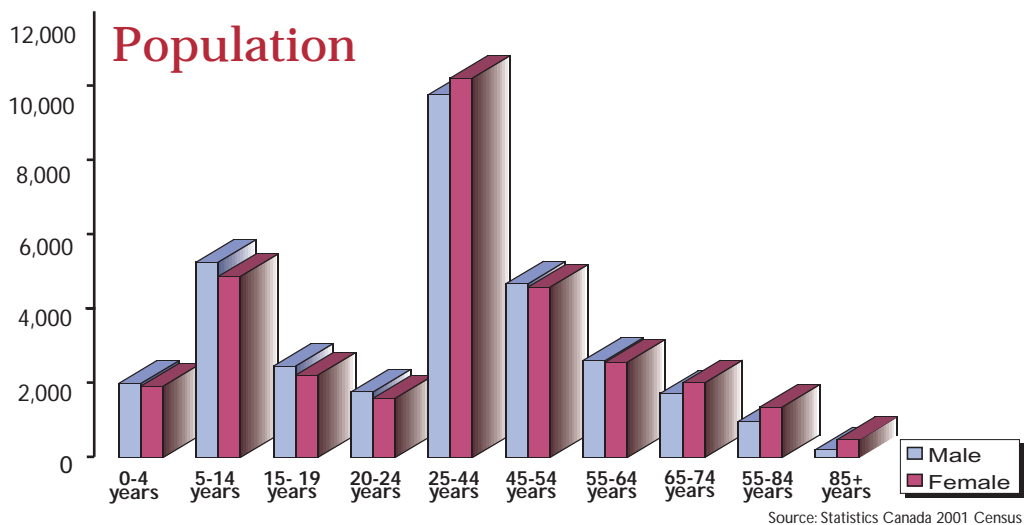
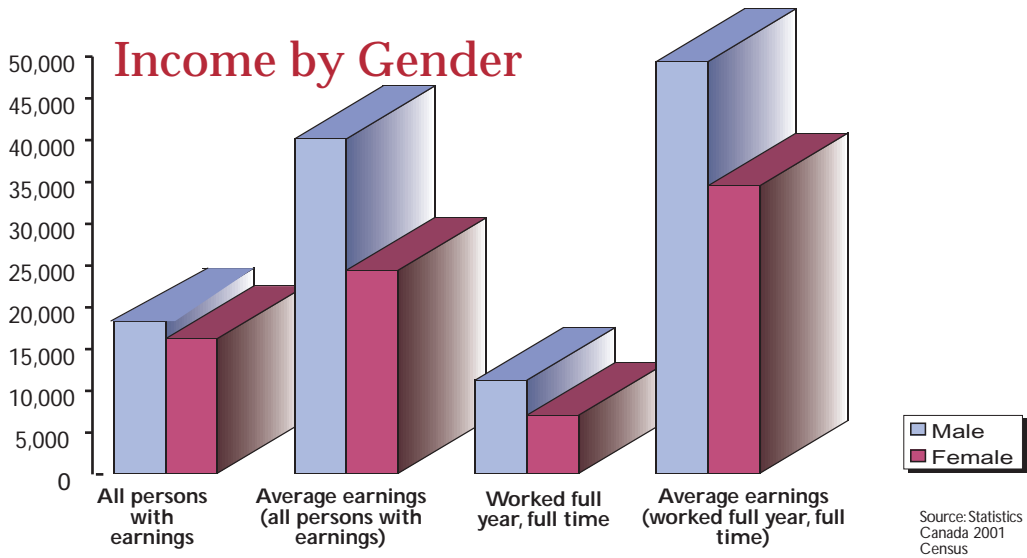
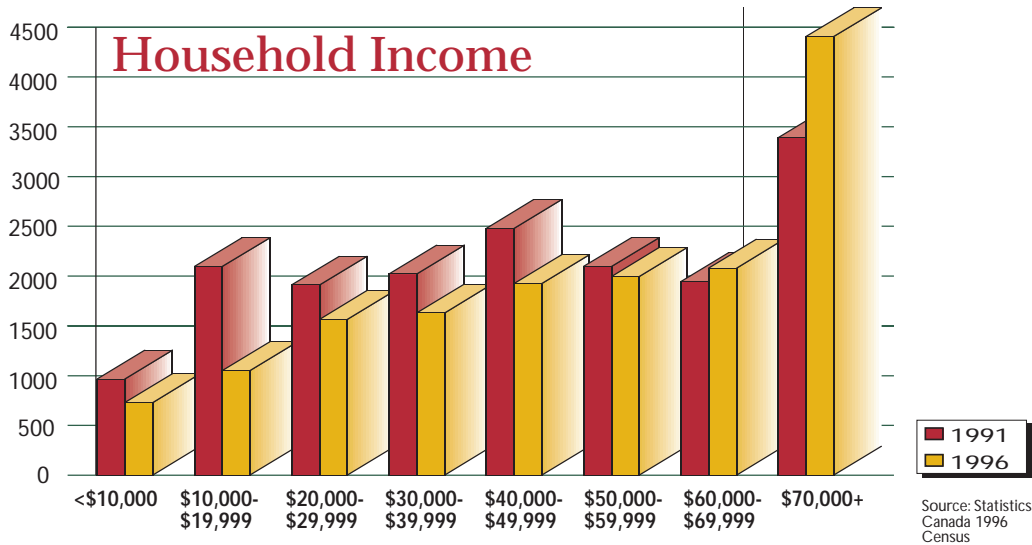


## Expenditures





# Demographics



# Municipal Contact Numbers

**District of Maple Ridge**  
**11995 Haney Place, Maple Ridge, BC V2X 6A9**  
**Web: [www.mapleridge.org](http://www.mapleridge.org)**



**Switchboard/General Information ..... 604-463-5221**  
**General Fax Line ..... 604-467-7329**  
**Emergency Nights & Weekends ..... 604-463-9581**  
**Fire, Police & Ambulance Emergency .. 911**

<b>A</b>	
Administration .....	604-463-5221
Arts	
Maple Ridge Arts Centre & Theatre.....	604-476-2787
<b>B</b>	
Building Inspections	
Building .....	604-467-7312
Electrical .....	604-467-7313
Gas-Plumbing.....	604-467-7314
General .....	604-467-7311
After-Hours Inspection Req.....	604-467-7380
Business Development.....	604-467-7391
Business Licenses .....	604-467-7440
Bylaw Enforcement .....	604-467-7305
<b>C</b>	
Cemetery.....	604-467-7307
Council Members.....	604-463-5221
<b>D</b>	
Dog Licenses .....	604-467-7336
or.....	604-463-9511
<b>E</b>	
Employment Information.....	604-467-7350
Engineering Department	
Engineering Enquiries.....	604-467-7339
Administration.....	604-467-7340
Environmental Enquiries .....	604-467-7499
<b>F</b>	
Finance Department	
Administration.....	604-463-5221
Purchasing.....	604-467-7478
Fire Department	
(Non-Emergency).....	604-463-5880
Flooding (after hours).....	604-463-9581
<b>M</b>	
Mayor's Office.....	604-463-5221
Municipal Clerk.....	604-463-5221
Municipal Emergency Program.....	604-463-5221
Nights & Weekends.....	604-463-9581
<b>P</b>	
Parking Enforcement .....	604-467-7305
Parks & Leisure Services	
Direct Info Line (24 Hrs).....	604-467-7321
Direct Reservation Lines	
Arenas - Booking/Program Information	
Municipal Ice.....	604-465-2472
Planet Ice.....	604-467-2883
Ridge Meadows Arenas.....	604-465-5877
Campground - Maple Ridge.....	604-467-7357

Facilities - Maple Ridge.....	604-467-7438
Facilities - Pitt Meadows.....	604-465-2472
Picnic Shelters.....	604-465-2452
Sportfields.....	604-467-7438
Festivals Society .....	604-467-7325
Greg Moore Youth Centre .....	604-467-7354
Leisure Centre	
General Enquiries.....	604-467-7322
Aquatics Supervisor.....	604-467-7302
Information Line.....	604-467-7346
Aerobics	
Birthday Parties	
Childminding	
Fitness/Gym	
Preschool Play	
Skating Lessons	
Program Registration.....	604-467-7322
or.....	604-465-2452
Parks & Facilities Admin .....	604-467-7346
Sportsfield Condition & Closure .....	604-467-7321
Youth Outreach Initiative.....	604-467-7354
Youth Services Programs .....	604-467-7466
Planning & Environment	
Enquiries .....	604-467-7341
Development Applications.....	604-467-7342
Administration.....	604-467-7343
Police - RCMP (Non-Emergency).....	604-463-6251
Records Section .....	604-467-7635
Volunteer Services Coord.....	604-467-7644
Property Tax	
Tax Info & General Enquiries .....	604-467-7336
Public Works	
After Hours Emergencies.....	604-463-9581
Enquiries & Trouble Calls.....	604-467-7363
Servicing Enq & Trouble Calls .....	604-467-7339
<b>R</b>	
Recycling.....	604-463-5545
Roads Maintenance.....	604-467-7363
<b>S</b>	
Seniors' Programs & Information .....	604-467-4993
Sewer Maintenance .....	604-467-7363
Sidewalk Maintenance .....	604-467-7363
Snow Removal .....	604-467-7363
<b>T</b>	
Traffic Enquiries .....	604-467-7339
<b>W</b>	
Water Maintenance .....	604-467-7363
<b>Z</b>	
Zoning.....	604-467-7341