

The Corporation of the District of

# Maple Ridge

British Columbia, Canada

## Annual Report 2001



## Members of Council

Mayor Al Hogarth

*Councillors from left to right:*

Linda King, Jon Harris, Candace Gordon, Kathy Morse, Craig Speirs, Faye Isaac

### Vision

*A safe and livable community  
for our present and future citizens*

### Value Statements

#### *Leadership*

To encourage innovation, creativity, and initiative

#### *Service*

To be fair, friendly, and helpful

#### *Reputation*

To stress excellence, integrity, accountability, and honesty

#### *Human Resources*

To recognize that our people are our most valuable resource

#### *Community*

To respect and promote our community

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*Visit us at [www.mapleridge.org](http://www.mapleridge.org)*

*Photography by Oliver Rathonyi-Reusz*



## Message from Mayor Al Hogarth



**O**n behalf of my colleagues on Council, I am pleased to present the 2001 Annual Report for the District of Maple Ridge.

Our Annual Report is an important method of communicating with our citizens and customers. We are very pleased to have been recognized for the quality of previous Annual Reports by the Government Finance Officers' Association. Fundamentally, the Report aims to provide information about key activities, functions, and finances of the District.

In 2001, the community celebrated a number of very exciting events. The new high-tech library opened in March, 2001. The expanded and renovated Leisure Centre and the Greg Moore Youth Centre both opened in the fall. The November 11 Remembrance Day Ceremony was held at the newly renovated cenotaph with one of the best attendances in recent years. The District worked to improve citizen safety by moving to a paid-on-call system for the Fire Department. The RCMP added in-car computers to make their operations more effective.

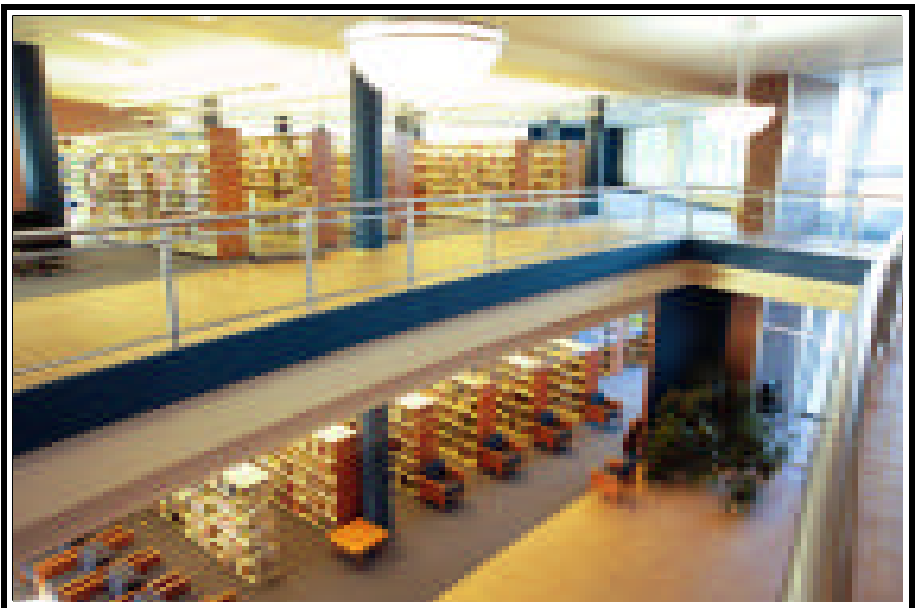
In addition, groundwork for an Official Community Plan review was initiated. Growth remains strong in Maple Ridge and land use management is an important priority of Council. As planning progresses on a Fraser River Crossing, the requirement to complete an OCP review is even more important.

In summary, 2001 was a busy, exciting year in Maple Ridge. The citizens of our community are important to our continued success. We welcome your comments and participation.

"The new area really is a sight to behold and I can't wait to see the final product once the bandstand and park are completely finished.

We have heard a great deal of positive comments about the new cenotaph area; the layout is super and so much more functional."

Terry Alleyn, Manager-Royal Canadian Legion



The Corporation of the District of Maple Ridge is the sixth oldest and eleventh largest (by land size) of the 149 municipalities in British Columbia. The District was incorporated September 12, 1874. There are 26,710 hectares of land included within the municipal boundaries. The population is currently estimated at 70,000.

*Al Hogarth, Mayor*



## Chief Administrative Officer's Report



*Bob Robertson*

**M**aple Ridge is the fastest growing community in British Columbia in 2001 for communities with populations greater than 50,000. This growth illustrates that we are an attractive community that offers a wide range of amenities and services for our citizens.

The downtown core revitalization project is an example of a \$50 million project providing a new library, expanded leisure centre, new arts centre, and expanded parks, all supported by underground parking. These facilities will provide services for an expanding vibrant community. An example of this increase is evident in the library which has seen an increase in circulation of more than 21%.

Within the organization, the District of Maple Ridge continues to work on a number of internationally recognized initiatives. We are one of the first governments in Canada pursuing ISO 9001 certification. Our business planning system has been acknowledged as "best practice" in local government; we continue to win financial reporting and annual report awards; and, our staff are noted for their commitment, dedication, and professionalism. More detailed information about the performance of the organization is presented quarterly to Council and is available on our website at [www.mapleridge.org](http://www.mapleridge.org).

It is my pleasure to submit this Annual Report to Mayor Hogarth and Members of Council.



*Robert W. Robertson, Ph.D.  
Chief Administrative Officer*

*3 FT  
Staff Positions  
Budget \$920,403*



## Statistics



	<u>1999</u>	<u>2000</u>	<u>2001</u>
Building Permit Construction Value	\$84,271,013	\$87,857,857	\$83,895,058
Construction Value (Ind, Com, Instit)	-	\$36,178,611	\$28,452,425
Dog Licences Issued	7,248	7,218	7,318
Insurance			
– Claims	18	26	33
– Incidents	23	14	15
Leisure Centre Admissions	224,972	207,216	206,436
Recreation Facilities Hours Booked (other)	34,327	26,699	)
– Planet Ice & Curling Rink	0	0	5,001)
– West Area	0	0	24,195)
– Core and East Area	0	0	14,647)
– Open Spaces	0	0	2,567)
Registered Programs	2,533	2,817	2,301
Registered Programs Participants	13,786	14,007	15,723
Sanitary Sewer Cleaning in km	99	84	105
Single Family Dwelling Units Started	312	283	326
Sportfields Hours Booked	72,609	74,397	74,792
Tax Sale Properties – Redeemed	28	36	33
– Redemption Value	\$200K	\$250K	\$217K
TIPS			
– Program Participants	1,022	1,323	1415
– Value Collected	\$2.19M	\$2.30M	\$2.54M
Water Samples Collected & Tested	651	702	907
Web Site User Visits	68,956	77,002	134,239

**Award for  
Outstanding  
Achievement in  
Popular Annual  
Financial Reporting**

PRESENTED TO

**DISTRICT OF  
MAPLE RIDGE,  
CANADA**

For the fiscal year ending  
December 31, 2000



*Samuel Stewart*  
President  
*Jeffrey J. Carter*  
President

The Government Finance Officers' Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to the District of Maple Ridge for its Popular Report for the fiscal year ended December 31, 2000. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious international award recognizing conformance with the highest standards for preparation of state/provincial and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability, and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. The District of Maple Ridge has received a Popular Award for the fifth consecutive year and is very fortunate to be the only municipality in Canada awarded a PAFR for 2000. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA.



**Consolidated Statement of Financial Position**  
**As at December 31, 2001**  
*(Unaudited)*



	<u>2001</u>	<u>2000</u>
<b>Financial Assets</b>		
Cash and Temporary Investments	\$ 13,252,116	\$ 15,293,489
Portfolio Investments	37,478,346	28,872,213
Accounts Receivable	8,592,757	7,525,943
Recoverable Local Improvements	4,458,135	5,519,606
Property held for Resale	1,617,590	2,669,766
Other Assets	<u>1,241,531</u>	<u>1,552,589</u>
	<b>66,640,475</b>	<b>61,433,606</b>
<b>Liabilities</b>		
Accounts Payable and Accrued Liabilities	7,684,481	8,135,428
Deferred Revenues	1,413,226	911,674
Refundable Performance Deposits and Other	1,329,128	1,407,728
Restricted Revenue	15,034,934	12,317,312
Lease Liability	20,042,775	6,356,280
Long Term Debt	<u>7,157,615</u>	<u>9,701,007</u>
	<b>52,662,159</b>	<b>38,829,429</b>
<b>Net Financial Assets</b>	<b><u>\$ 13,978,316</u></b>	<b><u>\$ 22,604,177</u></b>

Copies of the District's award-winning Comprehensive Annual Financial Report are available at the Municipal Hall and the Public Library.



## Consolidated Statement of Financial Activities For the Year Ended December 31, 2001

(Unaudited)



	<u>Actual</u> <u>2001</u>	<u>Budget</u> <u>2001</u>	<u>Actual</u> <u>2000</u>
<b>Revenue</b>			
Taxes			
Real property, special assessments, grants in lieu	\$ 56,114,145		
Less: Collections for other governments	<u>(26,476,866)</u>		
Total taxes for municipal purposes	\$ 29,637,279	\$29,483,003	\$ 28,010,848
Sale of services	4,171,415	4,410,273	3,883,213
Other revenue from own sources	3,306,956	3,332,769	3,299,309
Senior government grants – Utilities	640,725	971,467	747,638
Senior government grants – Capital	278,052	960,507	1,402,835
Development revenue	2,944,555	11,233,200	8,500,852
Provincial transfers	1,117,182	1,489,836	1,084,178
Interest income	865,633		
Investment income	2,010,815		
Less: Deferred amount	<u>(593,200)</u>		
Interest and investment income	2,283,248	1,744,008	2,294,247
Utility user fees	8,042,035	8,159,120	7,376,220
Proceeds from disposal of capital assets	855,150	2,021,996	1,873,010
Gain on sales of property	486,676		
Less: Allowance for reduction to market value	<u>(190,295)</u>		
Net gain on sales of property held for resale	296,381	1,135,000	(93,318)
Gain on debt refinancing	1,281,865		707,859
Contributed subdivision infrastructure	<u>3,629,494</u>	<u>3,629,494</u>	<u>6,741,247</u>
	<u>58,484,337</u>	<u>68,570,673</u>	<u>65,828,138</u>
<b>Expenditures</b>			
Protective services	10,615,809	16,892,616	10,799,688
Transportation services	8,547,740	13,168,086	9,468,587
Recreation and cultural	24,866,056	22,120,287	27,403,512
Sewer and water facilities	10,034,204	14,557,356	11,252,276
General government	8,865,297	11,817,553	8,726,522
Planning, public health and other	1,852,946	2,259,135	2,386,870
Reallocation of internal equipment usage	(1,301,348)	(1,223,711)	(1,233,073)
Subdivision infrastructure	<u>3,629,494</u>	<u>3,629,494</u>	<u>6,741,247</u>
	<u>67,110,198</u>	<u>83,220,816</u>	<u>75,545,629</u>
<b>Excess (Expenditure) over Revenue</b>	<b>(8,625,861)</b>	<b>(14,650,143)</b>	<b>(9,717,491)</b>
<b>Net Financial Assets - Beginning as Previously Reported</b>	<b>17,049,290</b>		<b>25,552,250</b>
<b>Adjustment of Prior Year</b>	<b>5,554,887</b>		<b>6,769,418</b>
<b>Net Financial Assets - Beginning as Restated</b>	<b>22,604,177</b>		<b>32,321,668</b>
<b>Net Financial Assets – End of the Year</b>	<b><u>\$ 13,978,316</u></b>		<b><u>\$22,604,177</u></b>



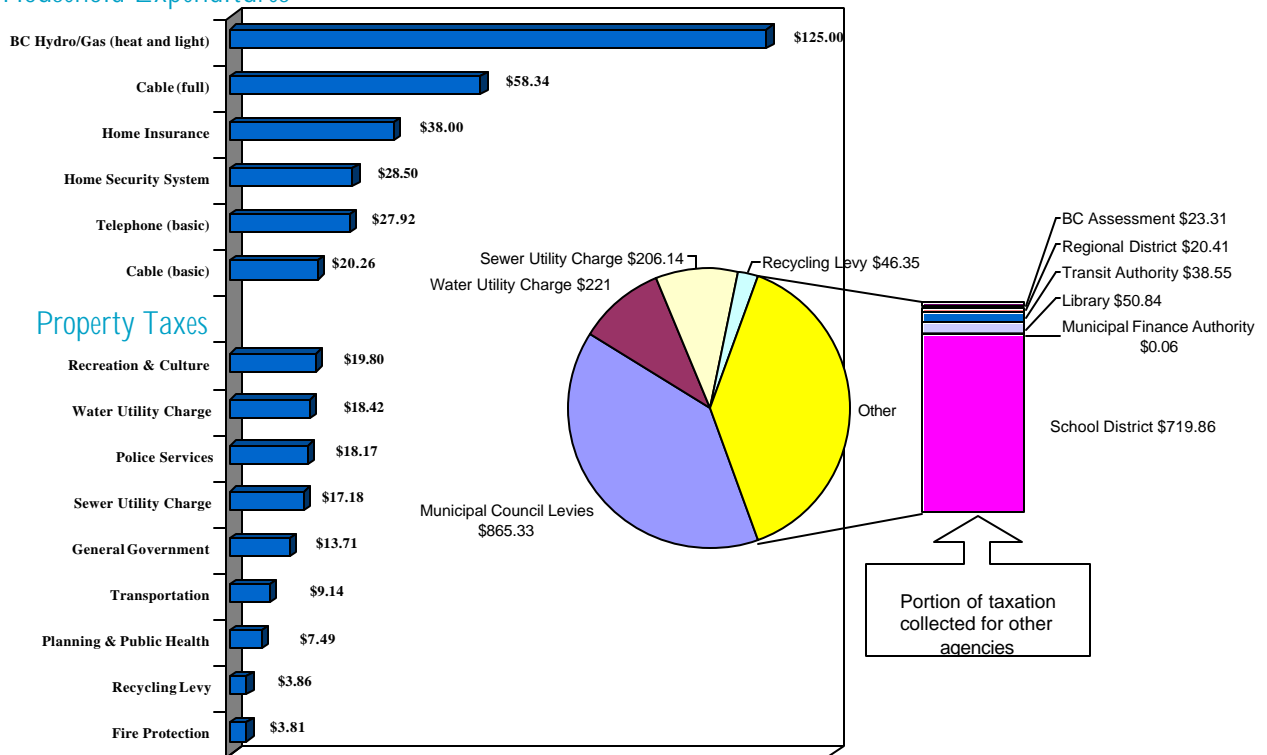
## 2001 Average Home Comparison



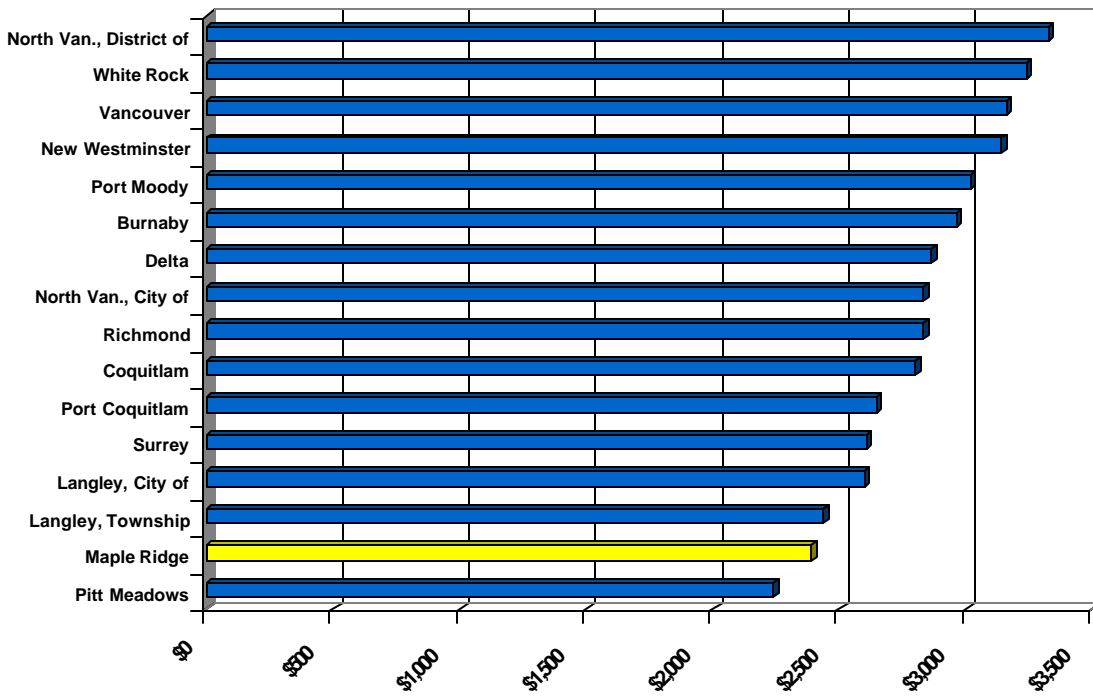
### Municipal Property Taxes for Services and Other Standard Household Services

#### Household Expenditures

(Cost Per Month)



#### General Taxes for Municipal Services



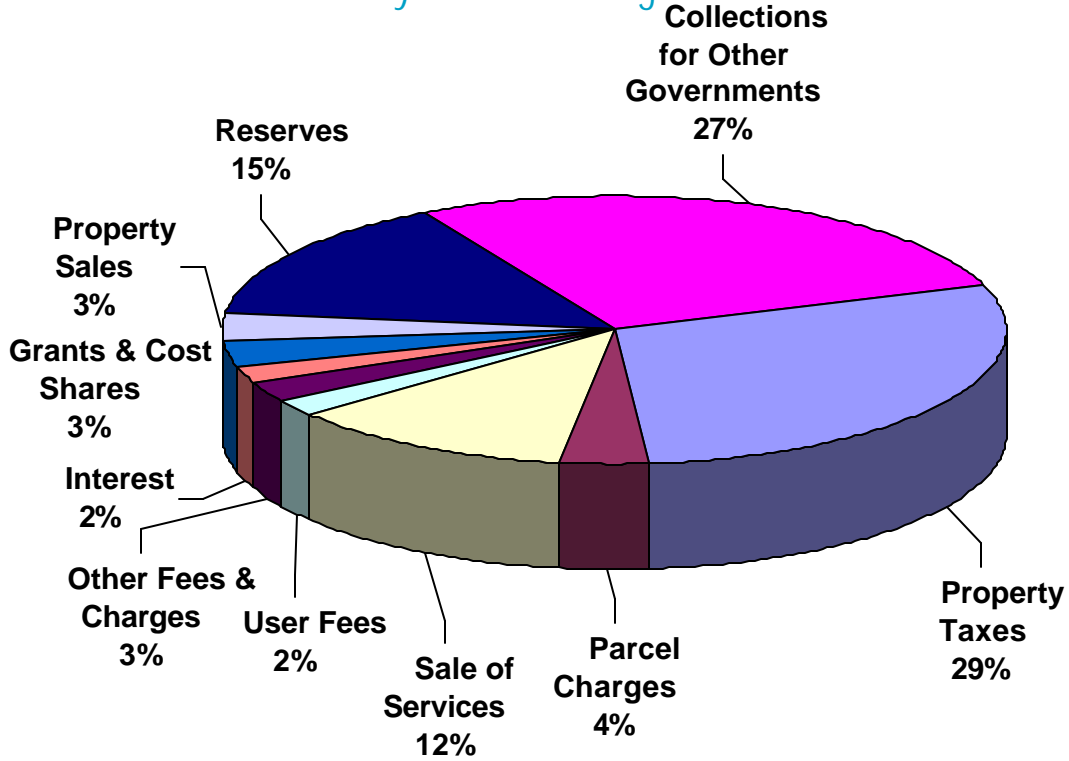




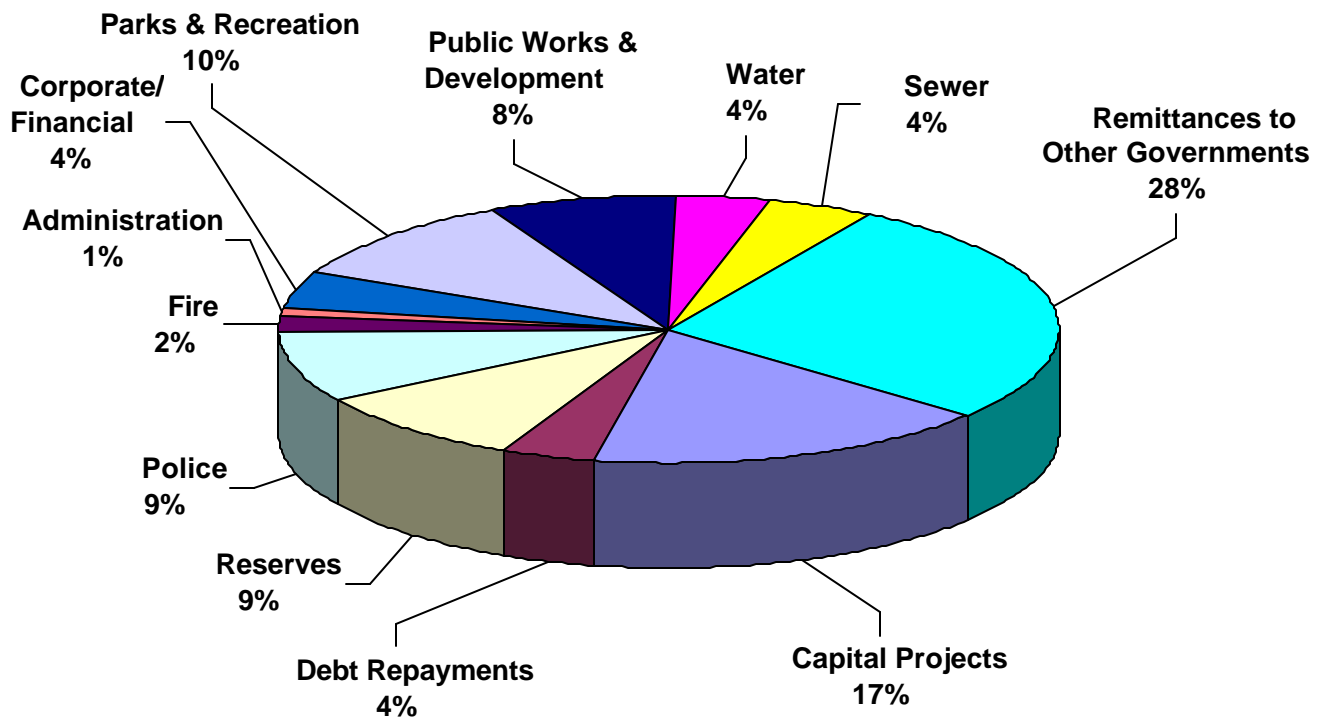
## Financial Highlights General Revenue Fund



### Summary of 2001 Budget Revenues



### Summary of 2001 Budget Expenditures



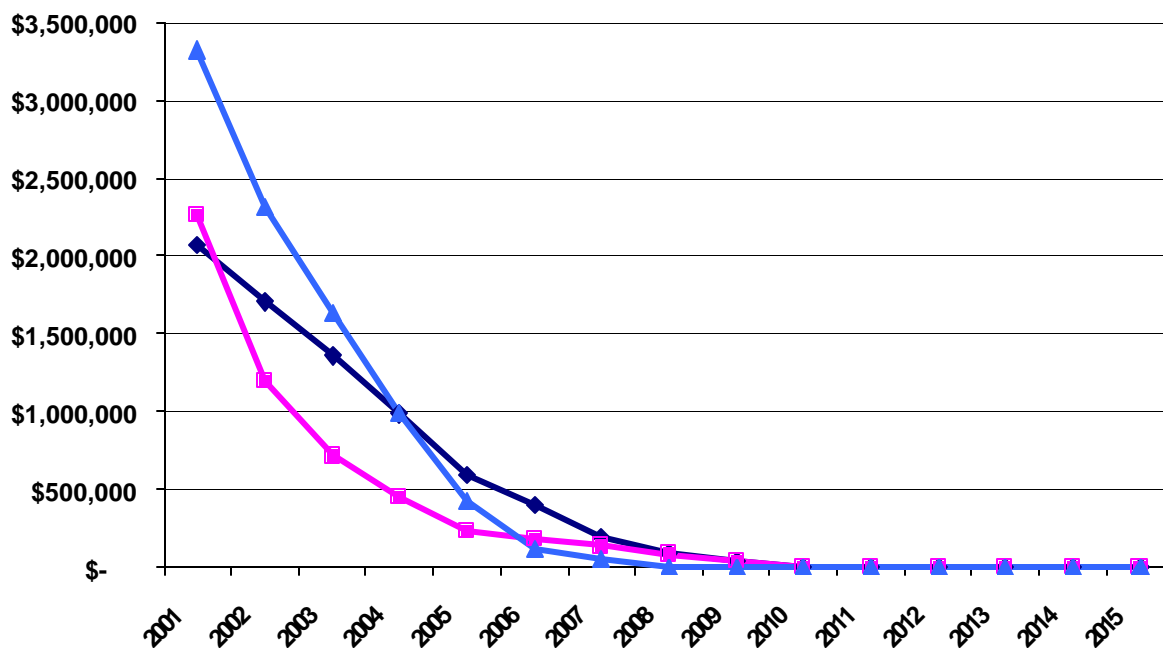


# Debt Graphs

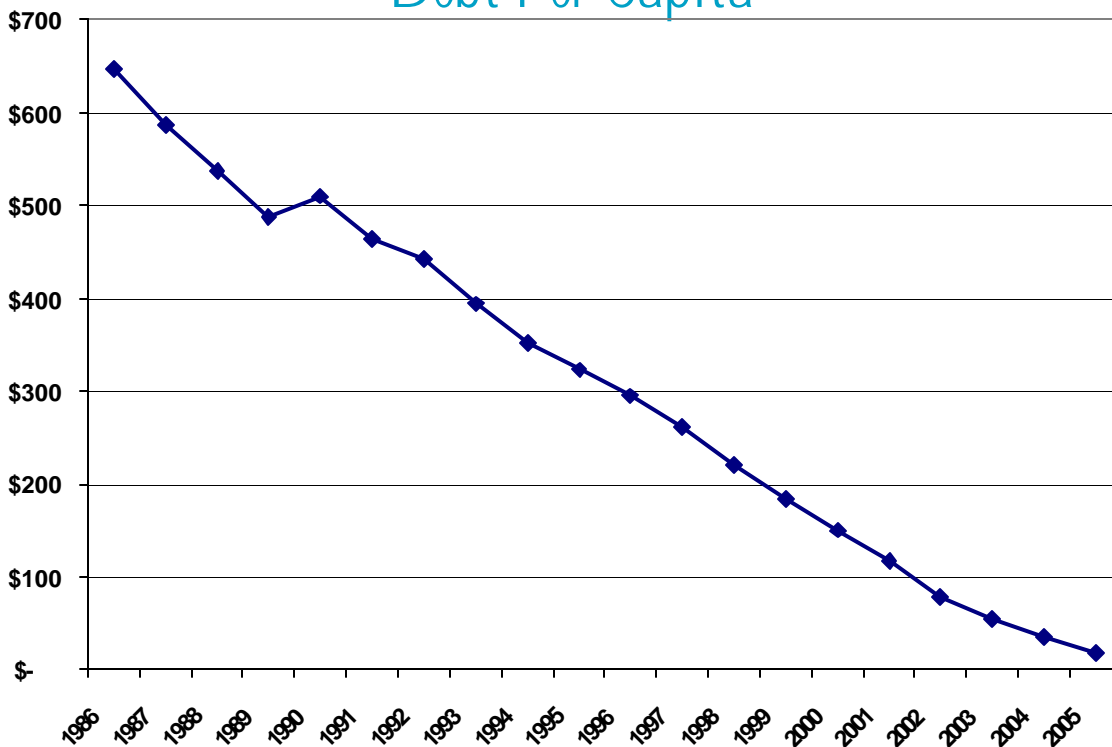


## Debt Retirement

◆ General Revenue Debt    ■ Waterworks Utility Debt    ▲ Sanitary Sewer Utility Debt



## Debt Per Capita





## Symbolism of the Coat of Arms, Flag, and Badge



### Arms (shield):

The line forms a “ridge” of peaks with the nearby Golden Ears mountain in the centre. The Fraser River is symbolized at the base and the namesake maple at the centre using both a broad leaf maple and flowers from the vine maple.

### Crest (above the shield):

The red coronet at the base of the crest has a double meaning, as the traditional heraldic symbol for municipal government and as a salute to Haney Brick and Tile, and by extension, pioneer industry. Haney House symbolizes the pioneer settlement and Victorian beginnings of the community.

### Motto:

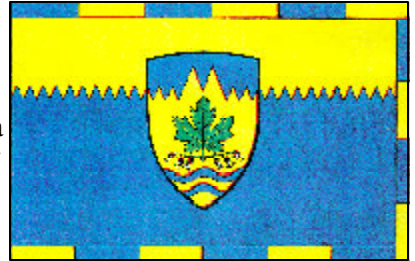
Created by the Coat of Arms Committee from a suggestion by Mr. Peter Mussallem, the motto combines a geographic statement with comments about the nature of the District’s prosperity and amenities. The phrase “Rivers of Bounty - Peaks of Gold” summarizes the core meaning of the coat of arms.

### Compartment and Supports (at either side and at the base of the shield):

The grass represents the lands of the District with Kanaka Falls at the centre and the rivers below. The horse and deer were suggestions arising from the public consultation. They are coloured in pure heraldic colours to match the shield and can be taken to represent pioneer transport and current recreations (horse) and natural heritage (deer). The strawberry flowers on the supporter’s collar honour the early berry industry, the dogwood salutes BC, the railway is represented via the wheel and forestry through the sawmill blade.

### Flag:

In the classic manner of heraldry, the flag is composed of a banner divided in the same fashion as the shield but coloured opposite, gold above and blue below with a large shield of the District in the centre and a border of blue and gold at the edge reinforcing the central message of the symbolism of the shield.



### Badge:

This takes one of the most important elements of the shield and adds a river symbol. The broad leaf maple leaf and vine maple flowers are shown. On the leaf are two narrow wavy bands of white. The whole is placed on a gold circle with a sawtooth edge. The symbolism is of Maple Ridge, by the river and near the golden peaks.



*Maple Ridge has a number of official insignia. The Coat of Arms was registered by the Right Honourable Romeo LeBlanc on May 4, 1999.*

## January

- ◆ Maple Ridge Business Planning system featured in Municipal World.
- ◆ Local teenage band “LiveonRelease” has a key track in the movie *Dude, Where’s My Car?*
- ◆ Quantum Gymnastics athletes win 20 medals, including 9 gold at the Provincial Team trials.

## February

- ◆ Painters & Players event raises \$10,000 for Cythera House.
- ◆ Forest Renewal B.C. donates 12-foot rowboat to the Alouette River Management Society.
- ◆ Earthquake shakes Maple Ridge with little damage other than a few cracks in walls.

## March

- ◆ The brand new Maple Ridge Public Library opened its doors to accolades.
- ◆ Carl Durksen named Citizen of the Year by the Maple Ridge Community Foundation.
- ◆ Frank Quinn promoted to General Manager: Public Works & Development Services
- ◆ District firefighters moved to a paid-on-call model of firefighting.

## April

- ◆ Ridge Meadows Hustlers win the international rep hockey tournament with a thrilling shoot-out over the Czech Republic.
- ◆ Actress Linnea Holm lands role of Anne in the Lindbjerg Academy of Performing Arts production of *Anne of Green Gables*.
- ◆ New Arts Centre receives \$587,000 provincial grant.

## May

- ◆ At least 35,000 people attended the local Home Show; it is declared to be a tremendous success.
- ◆ Former Councillor Ken Stewart has a landslide victory in the Maple Ridge – Pitt Meadows riding during the Provincial election.
- ◆ Freeman of the District and former Councillor Reg Franklin passed away at the age of 86.

## June

- ◆ Home and Garden Television crews film an episode of *Best City Gardens* which highlights the beautiful gardens of Maple Ridge.
- ◆ Maple Ridge Lawn Bowler Edwin Waterston wins B.C. Cup and heads to Nationals.
- ◆ Andrew Lenton, head coach of the Golden Ears Athletics Track & Field Club named head distance clinician for Athletics Canada’s National Youth Track and Field Development Camp.
- ◆ East Maple Ridge Pony Club captures all the regional trophies at B.C. Lower Mainland Prince Philip Games.

*Capital Program*  
*Budget \$15,919,998*





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grade 1 entries.  
rag-racing team  
in the Province.  
g championships

## August

- ◆ Canadian Olympian and former world figure skating champion Elvis Stojko visits Planet Ice.
- ◆ Ridge Meadows Cubs win national title at Peeewe Baseball Championships in Summerside, PEI.
- ◆ Jesse Brown captures North American dancer-of-the-year award in the age 12 and under division.

## September

- ◆ Bev Mattson's dog Flora places first in the 22-inch Specials Division at the Agility Association of Canada's 2001 National Dog Agility Championship.
- ◆ Greg Moore Foundation donates \$32,000 to cost of building rock-climbing wall in the new Youth Centre.
- ◆ Brad Reminek accepts the B.C. Amateur Hockey Association's Referee-of-the-Year award.

## October

- ◆ Premier Gordon Campbell on hand to open new Greg Moore Youth Centre .
- ◆ Expanded Leisure Centre opens and official ground-breaking ceremony held for the Maple Ridge Arts Centre.
- ◆ Geoff Clayton, Wilma Robinson, and Thomas Haney Secondary School honoured with 2001 Minister's Environmental Awards.

## November

- ◆ Major League Baseball player Larry Walker Jr. wins his sixth Golden Glove.
- ◆ Hammond Jewellers voted Business of the Year by the Chamber of Commerce.
- ◆ Magdalena Lesiczka, Taj Whyte, Cristian Marcu, Elif Aksoylu, and Matthew Christensen received Governor General's scholastic achievement awards.

## December

- ◆ Travis Weishaar and Colton Scott win gold medals at the Canada West International Judo Championships.
- ◆ Torin Slik becomes youngest winner of a Creon Achiever's Award at the North American Cystic Fibrosis conference.
- ◆ Art Viens invited to dinner with the Prime Minister and presented a copy of *A Diary Between Friends* to the ambassador to the U.S.

*Fiscal Services/Transfers*  
*Budget \$12,207,559*



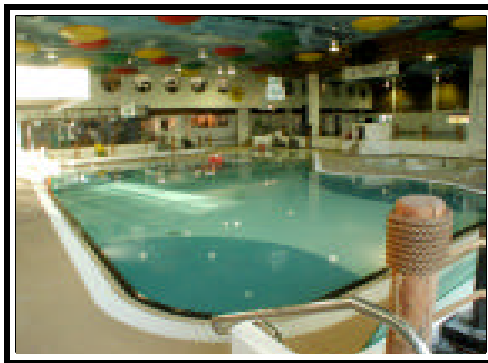
## Community Development, Parks & Recreation Services

Mike Murray  
General Manager



### Office of the General Manager

2001 was another important year for the community with respect to Leisure Services. The Division hosted numerous celebrations and completed a number of key projects. In February, the Rainbow Bridge at Kanaka Creek (last section of the Trans Canada Trail) opened and dedication of the Pitt Meadows Athletic Park (phase 2) and the Dan Hicks Field took place. The new Maple Ridge Library opened in March and the Greg Moore Youth Centre in October. The Leisure Centre expansion was completed in October and its Grand Reopening on October 21 coincided with the 20<sup>th</sup> anniversary of the facility. All of these openings have resulted in a more active and engaged community with participation exceeding all expectations. The result is more citizens experiencing the positive benefits of active living and a healthy community. Finally, the ground breaking of the new Arts Centre & Theatre heralded the start of the construction scheduled for completion early in 2003. A fundraising campaign commenced for equipment for the Arts Centre with a target of \$2.2M. The Cenotaph was moved and the Remembrance Day ceremony became the first event held in the new Memorial Peace Park. Finally, the Parks, Recreation, and Cultural Master Plan for both Maple Ridge and Pitt Meadows was completed and will guide the two communities in their work in this area for the next several years.



### Recreation

The Recreation Department provides recreational opportunities for both Maple Ridge and Pitt Meadows citizens. Programs and facilities include aquatics, fitness, arts, health related drop-in programs, skating, youth outreach initiatives, outdoor recreation opportunities, and special events. In 2001 the Recreation Department and its various partners provided 2,300 programs to nearly 16,000 participants and recorded over 111,000 people at numerous special events. Despite the construction and disruptions to the Leisure Centre, admissions for 2001 totaled almost 206,500 (nearly the same amount as the previous year). Membership at the Ridge Meadows Seniors Activity Centre and Pitt Meadows Seniors Drop-in topped 1,600.

47 FT - 101 PT  
Staff Positions  
Budget \$9,846,757

#### Did You Know?

*The District won four blooms in the national Communities in Bloom competition as well as an Honourable Mention for landscaped areas.*

### Parks & Facilities

The department maintains a total of 223 hectares of parkland, displays over 12,000 bulbs and annuals in 18 floral areas, landscapes and maintains 22 boulevards, 62 park sites, 43 playgrounds, 30 soccer pitches, 46 ball diamonds, 7 major trail systems, 17 tennis courts, 12 sport courts, and a golf course. Phase II of the Pitt Meadows Athletic Park opened and a new support building was added to the facility. The cemetery entrance received new iron gates designed and built by the department's artist in residence. Usage of all Parks and Recreation Facilities continued to increase with the first full year of operation of the Pitt Meadows Family Recreation Centre and the addition of four new playing fields.

The Facilities section completed several construction and renovation projects including:

- phase 3 (of 4) at the Pitt Meadows heritage site (Hoffman Shop)
- converting the Edge Street Annex into offices for the RCMP Community Policing Victim and Volunteer services
- installing a potable water network at the fairground (phase 1) and construction of offices and washroom facilities adjoining the Commercial Building.
- renovations to Municipal Hall Council Chambers
- successfully obtaining an FCM grant to help fund an engineering study to examine the feasibility of supplemental solar hot water heating for the Leisure Centre.

### Emergency Preparedness

During 2001 emergency response personnel continued training in the British Columbia Emergency Response Management System. The team responded to a water event in Maple Ridge, a minor regional earthquake event, and a further variety of 911 calls. The Emergency Personal Preparedness Program was presented to 535 residents. Finally, the new Neighbourhood Emergency Response Program was launched in December.



## Corporate & Financial Services

*Paul Gill*  
*General Manager*



### Office of the General Manager

**2**001 saw the opening of some magnificent new and expanded facilities. Our division worked hard to make sure that the technological needs were met and to make sure that the various legal, financial, and administrative arrangements were attended to.

### Clerks

**I**n 2001, we completed projects to provide better service to our customers. The Council Chambers media upgrade now offers enhanced presentation capabilities that benefits both Council and the community. As part of the Clerk's Department quest for ISO 9001 registration, we began work on document preparation and completed the Internal Auditor course. We created website linkages that offer access to a number of public documents and encouraged revisions to record management systems for Engineering, Personnel, and Parks & Recreation. Training initiatives for District staff included a Freedom of Information and Protection of Privacy Seminar and a Council VIEWS workshop. We hired a new insurance broker, purchased property for park development at Whonock Lake, and sold surplus property valued at \$1.9 M.

### Personnel

**W**e continued our Personal Action Plan process which facilitates communication, and supports goals identified in our business plans. We facilitated in-house training on: computer skills, safety, time management, team building, leadership, change management, emergency preparedness, communication, stress, business writing, diversity and others. Personnel was active with recruitment and employee relations. Another focus was on attendance and claims management, where we continue to see improved statistics and savings to the organization.



#### Did You Know?

*The United Way Campaign was a huge success, with the highlight being our "ladies head shaving contest." We raised a record \$17,592!*

### Information Services

**A** major project for the Department was the move to the expanded facilities which included network, telephone, server, and computer installations in the new office tower, and the telecommunications wiring,



telephone system, sound system, and computer setup in the Leisure Centre and Greg Moore Youth Centre. We were also involved in the upgrade to

the multimedia capabilities of the Council Chambers. Staff have begun upgrading most of the District's desktop machines in preparation for the introduction of the Windows 2000 operating system. The first phase of the new AMANDA property system has been put into production.

Service to Departments has been improved with the introduction of extended Help Desk hours (7:30 a.m. to 5:00 p.m.), and upgraded staff support skills with two certifications from Microsoft Certified Engineering. A new Business Systems Analyst has been hired, and Business Analyst positions have been established in Planning, Finance, Parks and Recreation, and in the Building Department.

### Finance

**T**he Finance Department experienced a very successful year in 2001 and contributed to the financial well-being of the Municipality by effectively managing the investment portfolio and other financial resources. Through our department financial service representatives we worked closely with departments to assist them in managing their business. On a quarterly basis the operating results were presented to Council and the public. In this fashion all stakeholders were kept apprised of our financial performance and the actions we have taken that impact the bottom line. The department was the recipient of the Canadian Award for Financial Reporting (CANFR) as recognition for the quality of the 2000 Comprehensive Annual Financial Report. In 2001 our procurement policy and practice was challenged in the courts and successfully defended.

*39 FT - 3 PT*  
*Staff Positions*  
*Budget \$4,203,451*



## Public Works & Development Services

*Frank Quinn*  
General Manager



### Office of the General Manager

Four departments comprise the Public Works and Development Services Division. Engineering, Operations, Planning, and Business Licensing, Permits and Bylaws work together to provide an integrated service delivery. The Ridge Meadows Recycling Society also reports to Council through this Division. In addition, staff serve on many GVRD and TransLink Regional Committees.

### Engineering

The Engineering Department provides municipal engineering to residents of Maple Ridge. Municipal engineering is the application of engineering methods to the analysis, planning, design, construction, and record keeping of public works facilities and programs relating to infrastructure.

Accomplishments in 2001 include:

- Pedestrian bridge and pathway on 116th Avenue.
- Downtown pedestrian improvements on 224th Street.
- Pedestrian signal at 116th Avenue and Lougheed Highway upgraded to a full traffic signal.
- Water system improvements include expansion and seismic upgrade of Rothsay reservoir.
- Bicycle lanes on Laity Street and West Street.
- Illuminated street signs at various intersections.
- Adoption of a new Water Bylaw and rate structure.
- Extension of the agreement with Ridge Meadows Recycling for another five years.
- Staff continued working with Translink Fraser River Crossing on a detailed study of a new bridge across the Fraser River.

### Operations

Responsible for the management and maintenance of Municipal infrastructure, the Operations Department provides services fundamental to the health, safety, and convenience of our rapidly growing population, in a manner that is responsive, conical, and environmentally responsible. This includes providing 24-hour-a-day emergency response to residents.

<p><i>109 FT - 2 PT</i> <i>Staff Positions</i> <i>Budget PW&amp;D \$7,281,631</i> <i>Utilities \$7,926,848</i></p>
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In 2001 Operations maintained and/or accomplished:

Asphalt pavement	4,057 tonnes
Chipping Program Spring/Fall	1,935 pickups
Crosswalks	251
Fire hydrants	1,553
Ornamental street lights	2,041
Overhead lights	1,392
Paved roadway	413 km
Pieces of equipment	184
Sanitary sewer connections	14,400
Sanitary sewer main	228 km
Storm sewer connections	12,200
Storm sewer main	205 km
Traffic lane marking	224 km
Water connections	16,900
Water main	331 km
Water main replacement	4.3 km
Water purchased	10.7 million m <sup>3</sup>
Water samples collected and tested	907

### Planning/Environmental Management

The Planning Department's mandate is to ensure that growth is sustainable and enhances the unique quality of life in Maple Ridge using the community values expressed in the Official Community Plan.

Planning projects undertaken in 2001 included: the completion of the Silver Valley Land Use Study by Civitas Urban Design and Planning and the adoption of the planning principles for the area by Council; the implementation of a restrictive covenant discharge process for secondary suites; the review of the Hillside Development Guidelines; and, the adoption of a new Development Procedures Bylaw and Application Submission Checklist to assist with the processing of development applications.



## Public Works & Development Services continued

In January 2001, the Planning Department also initiated the second phase of a three-phase stream mapping project to obtain more accurate stream location and quality information to assist with the land use decision making process. Since the project's initiation in January of 2000 over 200 kilometres of stream have been mapped in the District.

The overall level of development activity has remained steady over the last few years in Maple Ridge and in 2001 the Department experienced a 49% increase in subdivision application activity.

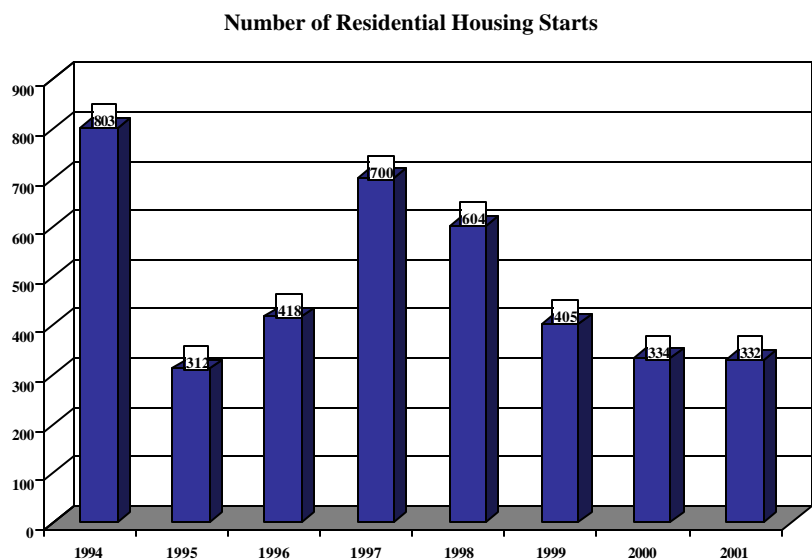
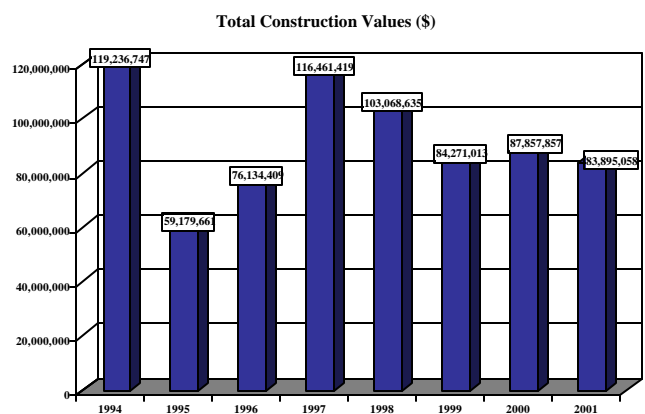
The AMANDA Property Management system was also implemented to provide efficient and effective application processing.

### Business Licensing, Permits & Bylaws

The Business Licensing, Permits, and Bylaws Department is responsible for enforcing the District's bylaws, issuing building permits, inspecting all construction works, animal control, issuing business licences, and initiatives relating to the economic development of the municipality.

Over the past year, the Department has been involved with the creation and implementation of the AMANDA Permits and Inspections Tracking System; the development of a Building Permit checklist; the hosting of two builders' forums focusing on Building Code changes, hillside building guidelines and process review; numerous bylaw amendment recommendations; and, support of the Economic Advisory Commission and the Maple Ridge and Pitt Meadows Tourism Society.

In 2001, the Department dealt with approximately 2200 bylaw complaints, issued 3029 permits, and performed 10,565 inspections.



#### Did You Know?

*Best Recyclers Awards for 2001 were presented to Jack Gunther, Melanie Haslett, BW Creative Wood Industries, David Wason, Kyle Jarrett, Will Crawford, and Andy Tyler (MRSS Job Squad).*



*Peter Grootendorst, Chief  
Manager, Operations &  
Staff Development*

## Fire Services

*Dane Spence, Chief  
Manager, Community  
Fire Safety*



## Maple Ridge Fire Department

The primary mission of the Fire Department is the protection and preservation of life, property, and the environment for Maple Ridge citizens. This service is provided by a group of 95 dedicated paid-on-call fire fighters and six full-time officers. In 2001 the fire department responded to 1,130 calls for assistance.

On April 2, 2001 a paid-on-call system was implemented and standard operating guidelines were developed for this structure. Career Assistant Chiefs have assumed responsibility for the operation of individual fire halls, which replaced the existing Volunteer Structure. Accountability and responsibility for Captains' positions has been increased to include time keeping, report writing, and increased supervision of Fire Fighters. Training has become more formalized - concentrating on the British Columbia Fire Fighter Certification Standards.

Eight Grade 11 and 12 students successfully completed the Junior Fire Fighters' Youth Academy 2000/2001. They became competent working with hose lines, ladders, ropes, and personal protective equipment. They prepared and presented a public education session to their peers and a youth fitness challenge. The 2001/2002 class has 10 Junior Fire Fighters participating from five high schools.

During Fire Prevention week in October, the Fire & Life Safety Educator supervised fire drills at all the schools. Many local businesses displayed fire safety messages on their business signs. A well-attended Open House was coordinated and a luncheon was held for the 2001 Safety Stars.

The successful 3<sup>rd</sup> Annual Hot Summer Nights Program allowed for interaction between the fire fighters and the public. The fire fighters were able to teach fire and life safety education and allow the children the opportunity to try out the fire hoses and get wet. Fire fighters circulated among the remaining adults and initiated discussion about smoke alarms, escape plans, etc.

In partnership with local McDonald's Restaurants, the Summer Safety-Smart Card program was launched. Citizens were rewarded for safe behaviour such as wearing a helmet while bicycling, roller blading, and using crosswalks, etc.

More than 1,076 fire safety inspections were completed in commercial and industrial businesses in Maple Ridge during 2001. Maintenance of pre-incident plans is handled through a contract agreement to ensure plans are up to date.

**8 FT  
Staff Positions  
Budget \$1,723,375**

### Did You Know?

*Fire Hall staff shaved heads in support of a member's wife, raising \$6,000 for the Canadian Cancer Society. The next week they raised an additional \$19,000 in food and cash for local charities.*

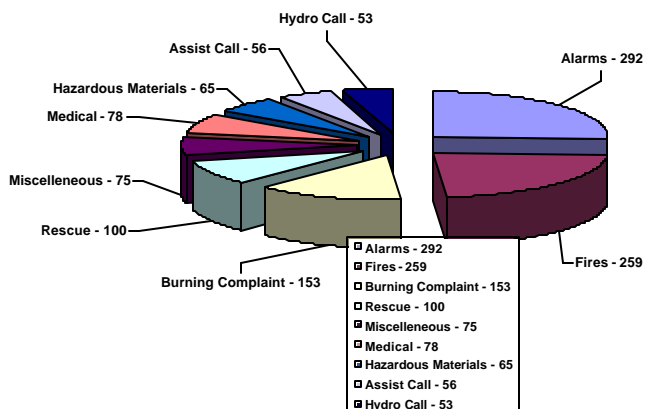
The security system was upgraded at all three fire halls with a keyless entry system compatible with Municipal Hall. Pumper 1-2 was revamped late 2001. The large hose reel was removed and a standard hose bed was installed. The retrofit supplied us with dual foam tanks giving us the capability to produce "A" Class or "B" Class foam.



Eighteen recruits successfully completed the intense 3-month recruit training. All recruits have begun responding to their halls to test their newly learned knowledge and skills.

Twenty-six members of the Department and six members of the Youth Academy took part in a Food Bank/Christmas Hamper event. Trucks and crews were stationed at the local malls and raised \$6,200 plus food for 270 hampers.

### 2001 Emergency Calls





## Police Services

*Bill Dingwall*  
*Officer in Charge*



### Policing in Ridge-Meadows

2001 was the “Year of the Volunteer” as well as being heralded as the “Year of Challenges and Changes.” Here at home we held an appreciation and awards dinner in November to honour those volunteers that contributed over 4,500 hours to making our community a safe place to live and work.

Globally, economic and political environments have caused public safety agencies to re-evaluate how they deliver services to their communities. Our community is growing and with this growth comes an increased demand for services. In the not too distant future our community will have to deal with such issues as the sharing of police services between communities and the regionalization of these services. Consultation is well under way with local municipal councils to look at various policing models, which will reduce costs but still provide the services required by the community.

Locally we have had to face the challenges of increasing crime rates and the juggling of resources to deal with some of our workload. Despite these challenges we have many positive accomplishments to report for 2001. I not only salute our volunteers, but the men and women working at our Detachment for their dedication and perseverance.

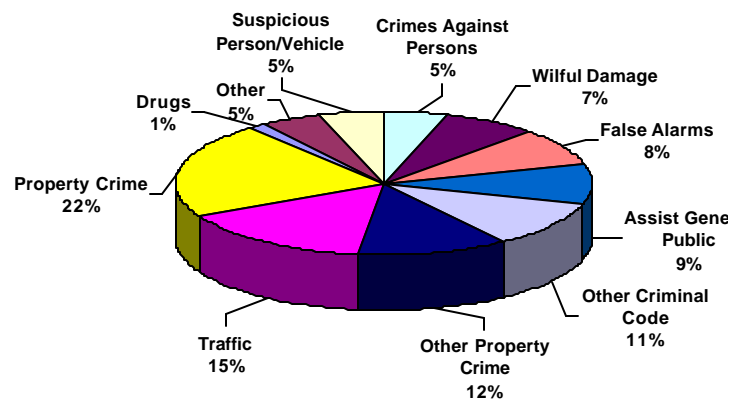
We have presented a “five-year business plan” to Council, which should address the community’s needs in relation to policing services. We have outgrown our present Detachment and are pleased to announce Council has approved renovations to the Detachment and the acquisition of 5,000 square feet of space at the old Parks and Recreation Annex across the street. Renovations within the existing Detachment are scheduled to be completed early in 2002: Council’s long term planning includes consideration for a new headquarter building.



This year the Municipality has purchased a Wide Area Network radio system that integrates our communication with all other police departments in the Lower Mainland. This is a digital system that provides much more range and options for our officers.

We have expanded our Police Auxiliary Program with the hiring and training of 19 new auxiliaries. Their duties will include ride-alongs as well as participation in various Crime Prevention Programs. We also participated in a Police Officer Exchange Program with Somerset/Avon in England sponsored by both the Ridge Meadows and Haney Rotary Clubs. Our Regional Youth Camp included 10 local high school students who went through the rigorous training similar to our Regina Training Academy and our third annual Hockey Camp provided local youth with the opportunity to improve their skills both on and off the ice.

Crime statistics and workload information are on the web at [www.mapleridge.org/emergency/rcmp](http://www.mapleridge.org/emergency/rcmp). We also encourage our citizens to pick up a copy of our RCMP Annual Report at our Front Counter.



#### Did You Know?

*Constable Glen Carrier won the Runner-Up Award presented by 3M for his organization of the Hockey Camp and Cst. M. Booth and her community Partners received a Bronze 2001 Public Service Award for Excellence in addressing high risk behaviour among children at a low income housing complex.*

*89 RCMP Members  
32 FT - 44 PT  
Staff Positions  
Budget \$8,068,479*

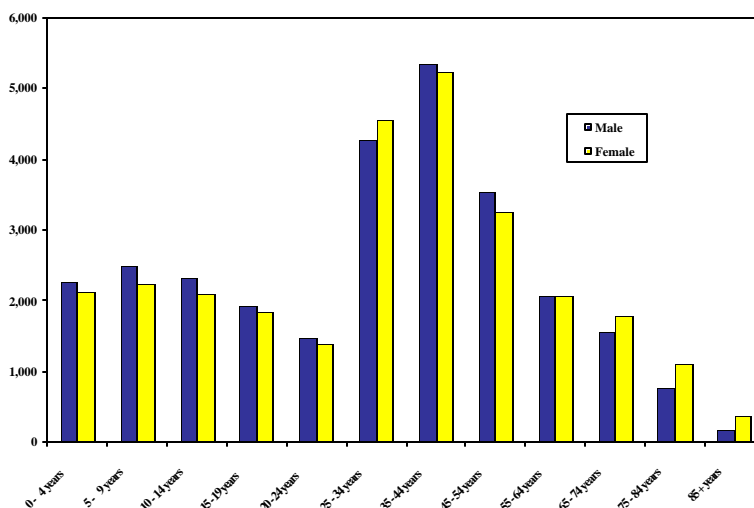


## Demographics



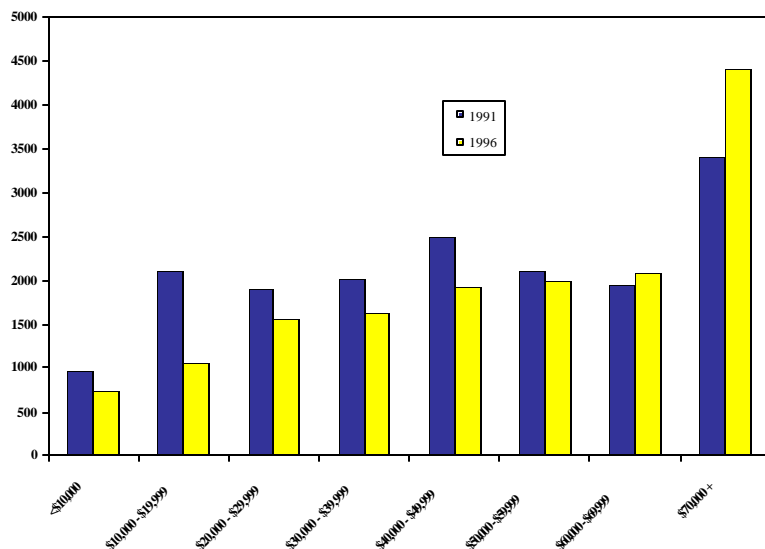
### Population Composition

<u>Age</u>	<u>Male</u>	<u>Female</u>	<u>Total</u>
0 - 4 years	2,250	2,125	4,375
5 - 9 years	2,495	2,235	4,730
10 - 14 years	2,305	2,090	4,395
15 - 19 years	1,935	1,825	3,760
20 - 24 years	1,465	1,390	2,855
25 - 34 years	4,260	4,545	8,805
35 - 44 years	5,340	5,235	10,575
45 - 54 years	3,535	3,255	6,790
55 - 64 years	2,070	2,075	4,145
65 - 74 years	1,560	1,790	3,350
75 - 84 years	770	1,115	1,885
85 + years	165	355	520
<b>Total</b>	<b>28,150</b>	<b>28,035</b>	<b>56,185</b>



Source: Statistics Canada  
1996 Census

### Household Income



	<u>1991</u>	<u>1996</u>
<\$10,000	965	730
\$10,000 - \$19,999	2,095	1,050
\$20,000 - \$29,999	1,910	1,565
\$30,000 - \$39,999	2,020	1,630
\$40,000 - \$49,999	2,480	1,925
\$50,000 - \$59,999	2,095	1,995
\$60,000 - \$69,999	1,945	2,080
\$70,000 +	3,390	1,415
Average	\$49,151	\$56,338
Median	\$46,295	\$53,606

<u>Average Income (Estimates)</u>	<u>2000</u>
Average Income (employed males)	\$47,059
Average Income (employed females)	32,514
Average Family Income	61,133
Average Household Income	56,510

Source: Statistics Canada  
1996 Census



## Frequently Called Numbers



**DISTRICT OF MAPLE RIDGE**  
**11995 Haney Place, Maple Ridge, B.C. V2X 6A9**  
**WEB: [www.mapleridge.org](http://www.mapleridge.org)**  
**Fire, Police & Ambulance Emergency – 911**  
**Switchboard/General Information – 604-463-5221**  
**General Fax Line – 604-467-7329**  
**Emergency – Nights & Weekends 463-9581**

<b>A</b>		<b>G</b>	
Administration .....	604-463-5221	Garbage (GVRD Transfer Station) .....	604-466-9277
Air Care .....	604-433-5633	Government Agent .....	604-467-6901
Albion Ferry .....	604-467-7298	GVRD .....	604-432-6200
Arts		GVTA 604-453-4500	
Maple Ridge Art Gallery .....	604-467-5855	<b>H</b>	
RM Community Arts Council ..	604-467-3825	HandyDART .....	604-462-8522
<b>B</b>		Health Unit .....	604-476-7000
Building Inspections		Hospital .....	604-463-4111
Building .....	604-467-7312	Human Resources Development ..	604-467-5515
Electrical .....	604-467-7313	<b>L</b>	
Gas-Plumbing .....	604-467-7314	Land Titles Office .....	604-660-8141
After-Hours Inspection Req ..	604-467-7380	Library .....	604-466-2601
Fax No. ....	604-467-7461	<b>M</b>	
Business Development .....	604-467-7391	Mayor's Office .....	604-463-5221
Fax No. ....	604-467-7330	Mental Health .....	604-476-7165
Business Licences .....	604-467-7305	Ministry Children & Families .....	604-466-7300
Fax No. ....	604-467-7330	Ministry Human Resources-West ..	604-460-0214
Bylaw Enforcement .....	604-467-7305	Ministry Human Resources-East ..	604-466-4441
<b>C</b>		Motor Vehicle Branch .....	604-467-6901
Canada Employment .....	604-467-5515	Municipal Clerk .....	604-463-5221
Cemetery .....	604-467-7307	Municipal Emergency Program ..	604-463-5221
Chamber of Commerce .....	604-463-3366	Nights & Weekends .....	604-463-9581
Community Services .....	604-467-6911	Museum .....	604-463-5311
Council Members .....	604-463-5221	<b>P</b>	
Court House .....	604-466-7418	Parking Enforcement .....	604-467-7305
Court House - Small Claims .....	604-466-7344	Parks & Leisure Services	
Crown Counsel .....	604-466-7443	Direct Info Line (24 Hrs) .....	604-467-7321
Curling Club .....	604-463-4813	Fax No. ....	604-467-7393
<b>D</b>		Arena (Planet Ice) .....	604-467-2883
Dog Licenses .....	604-467-7336	Facility & Sportfield Reserve ..	604-467-7438
or .....	604-463-9511	or .....	604-465-2452
<b>E</b>		Festivals Society .....	604-467-7325
Emergency Measures Coord .....	604-465-7318	Leisure Centre	
Employment Information .....	604-467-7350	General Enq/Program Reg ..	604-467-7322
Fax No. ....	604-467-7374	Administration .....	604-467-7310
Engineering Department		Aquatics .....	604-467-7302
Engineering Enquiries .....	604-467-7339	Fitness/Skating .....	604-467-7327
Administration .....	604-467-7340	Fax No. ....	604-467-7373
Fax No. ....	604-467-7403	MR Campground Reservations ..	604-467-7357
Environmental Enquiries .....	604-467-7499	Parks & Facilities General .....	604-467-7346
or .....	604-467-7383	Sportfield Condition & Closure ..	604-467-7321
<b>F</b>		Youth Outreach Initiative .....	604-467-7354
Finance Department		Youth Services Programs .....	604-467-7466
Administration .....	604-463-5221	Planning & Environment	
Purchasing .....	604-467-7478	Enquiries .....	604-467-7341
Fax No. ....	604-467-7331	Development Applications .....	604-467-7342
Fire Department		Administration .....	604-467-7343
(Non-Emergency Calls) .....	604-463-5880	Police - RCMP (Non-Emergency) ..	604-463-6251
Fax No. ....	604-467-7332	Records Section .....	604-467-7635
Flooding (after hours) .....	604-463-9581	Volunteer Services Coord .....	604-467-7644
		Fax No. ....	604-467-7633
		Post Office .....	- Main 604-463-3651
			- Shoppers Outlet .....
			604-463-1616
		Property Assessments	
		B.C. Assessment Authority .....	604-465-7343
		Property Tax	
		Tax Info & General Enquiries ..	604-467-7336
		Fax No. ....	604-467-7331
		Public Works	
		After Hours Emergencies .....	604-463-9581
		Enquiries & Trouble Calls .....	604-467-7363
		Servicing Enq & Trouble Calls ..	604-467-7339
		Fax No. ....	604-467-7360
		<b>R</b>	
		Recreation Centre	
		Direct Info Line (24 Hrs) .....	604-467-7321
		General .....	604-467-7322
		Recycling .....	604-463-5545
		Recycling Hot Line .....	604-732-9253
		Roads Maintenance .....	604-467-7363
		<b>S</b>	
		School Board .....	604-463-4200
		Search & Rescue .....	604-463-4891
		Seniors' Programs & Information ..	604-467-4993
		Sewer Maintenance .....	604-467-7363
		Sidewalk Maintenance .....	604-467-7363
		Snow Removal .....	604-467-7363
		SPCA Animal Shelter .....	604-463-9511
		<b>T</b>	
		Tourism .....	604-460-8300
		Traffic Enquiries .....	604-467-7339
		TransLink .....	604-521-0400
		<b>W</b>	
		Water Maintenance .....	604-467-7363
		West Coast Express .....	604-683-7245
		<b>Z</b>	
		Zoning .....	604-467-7341

*Note: Some of these telephone numbers are provided for your convenience only and have no direct relation to the District of Maple Ridge*

## The Legend of the Beast

In the valley of the Golden Ears Mountains in Maple Ridge, the *Beast* ran and frolicked from the beginning of time in perfect harmony with the environment.

Mother Nature took many hours of pleasure just watching the beauty of the *Beast's* movement and the sheer joy of living the *Beast* projected as it ran and jumped in play with the other animals in the valley, without a mean bone in its body. Mother Nature found perfect solitude in the mountains and a place to rest from her ever increasing workload throughout the world when time would allow.

Sadly, it came to pass one day that man became extremely proficient in the destruction of the earth. Man's technology in the production of toxic chemicals, nuclear waste, sewage, and larger machines to cut down the forests quicker had a devastating effect on the earth. The oceans were used as dumping grounds; drift nets, miles long, were set to kill anything living without regard; and, oil was spilled as if to make sure everything else was destroyed.

Mother Nature worked so hard trying to repair the damage that she was just about finished. Man in his greed was ready to put his final touch to the end of nature, but he had not reckoned on the appearance of the *Beast* who came thundering out of the Valley of the Golden Ears to help Mother Nature.



The battle was fierce, but the *Beast* was not like Mother Nature who would not hurt anyone or anything. The *Beast* ran over people that were causing this destruction and gave battle in any way that was possible and, in the battle, man used chemicals, nuclear waste, fire and pollution of every sort to try and stop this thing from the Valley of the Golden Ears.

When the battle was over and Mother Nature had a chance to regain her strength, she found the *Beast* was just about done in with man's pollution of nuclear waste, chemicals, acid rain, smog, sewage and smoke from what was left of the forests. There was no way she could save the *Beast* and restore it to what it was when it ran free in the valleys and mountains around Maple Ridge. The damage was too great. This was a sad day. A few tears fell from Mother Nature and anger started to swell up in her until she was mad. In her anger, this was what she decreed:

While the *Beast* cannot be as before, I can make it in another form and I will make the *Beast* into a statue for all the world to see. I will not let man or the sum of all mankind go without punishment. They who try to destroy by pollution and technology shall have their souls imprisoned and shall wake up with nightmares of the *Beast* as he captures them and does what he will.

Furthermore, I, Mother Nature, make this decree - that I will give mankind another chance to change his ways and use his intelligence to help the environment.

Because of past performance, I am starting the "Clock of Time" and how much time is left to the world depends on what is done. For now, the clock is running with the souls and spirits of those who would not heed my warning. Trapped, their pain and anguish can be seen in their eyes. The *Beast* would give no mercy if it could get at them and they would be destroyed, but their destruction would not be enough punishment. Instead, they will have to look over the world every hour and see what they have done for an eternity and every hour the *Beast* shall have its vengeance as it tramples upon those inside the clock who have done damage to the earth.

*D.R. Brayford (Copyright 1989)*

