

*The Corporation of the District of
Maple Ridge
Annual Report 2000*





Members of Council

Mayor Al Hogarth

Councillors from left to right:

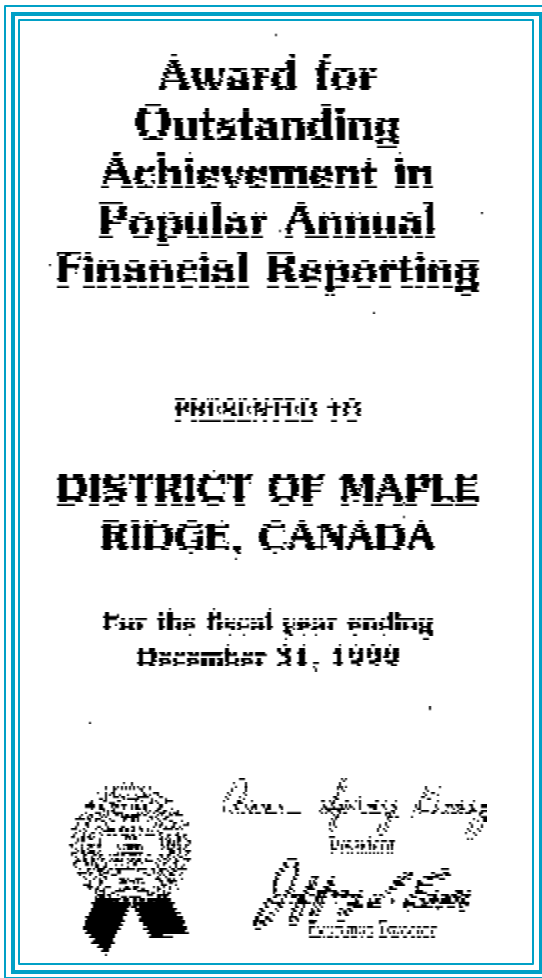
Linda King, Jon Harris, Candace Gordon, Kathy Morse, Craig Speirs, Faye Isaac

Vision

*A safe and livable community
for our present and future citizens*

Value Statements

<i>Leadership</i>	To encourage innovation, creativity, and initiative
<i>Service</i>	To be fair, friendly, and helpful
<i>Reputation</i>	To stress excellence, integrity, accountability, and honesty
<i>Human Resources</i>	To recognize that our people are our most valuable resource
<i>Community</i>	To respect and promote our community



The Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to the District of Maple Ridge for its Popular Report for the fiscal year ended December 31, 1999. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious international award recognizing conformance with the highest standards for preparation of state/provincial and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability, and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. The District of Maple Ridge has received a Popular Award for the fourth consecutive year and is very fortunate to be the only municipality in Canada awarded a PAFR for 1999. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA.

Table of Contents

Mayor's Message 2	Community Development, Parks & Recreation Services ...12
Chief Administrative Officer's Report 3	Corporate & Financial Services13
Consolidated Statement of Financial Position 4	Public Works & Development Services14 - 15
Consolidated Statement of Financial Activities 5	Fire Services16
Average Home Comparison of Taxes 6	Police Services17
2000 GRF Revenues & Expenditures 7	Demographics18
Debt Graphs 8	Frequently Called Numbers19
Coat of Arms 9	Legend of the Beast20
2000 in Review 10 - 11	

Visit us at www.mapleridge.org

Photography by Oliver Rathonyi-Reusz



Mayor's Message

Al Hogarth



I am pleased to introduce the District of Maple Ridge's Annual Report for the fiscal year 2000. This document provides an overview of key issues, events and decisions. On behalf of my colleagues on Council, I invite you to review the report to find out about the activities and programs of our local government, each of which is intended to improve the quality of life in our community. In 2000, we launched several important initiatives to support this objective.

We laid the groundwork for a new Parks, Recreation and Cultural Master Plan with our neighbours in Pitt Meadows. In September, a new Family Recreation Centre serving both communities opened in Pitt Meadows. In April, we opened a 23.5-kilometre section of the Trans-Canada Trail from the Pitt River Bridge to the Albion Ferry. In October, the Curling Club opened a new rink adjacent to Planet Ice. The old downtown rink made way for the Maple Ridge Town Centre development.

The Maple Ridge Town Centre project to redevelop the town core was well underway in 2000. The new Public Library opens in March of 2001 followed by a new Youth Centre, dedicated to the memory of racer Greg Moore; a commercial office building; and, an expanded and renovated Leisure Centre later in 2001. This exciting project will also include an Arts Centre and an enlarged downtown park, creating a vibrant hub for festivals, conferences and commercial activity.



The District continued its commitment to the environment and conservation in 2000. We expanded the boundaries of the curbside blue box program and added household plastics recycling to local recycling services. We also introduced a new planning process for Silver Valley that integrates social, economic, and environmental factors into residential neighbourhood planning. In addition, Maple Ridge received "Four Blooms" in the national "Communities in Bloom" competition, in part due to our environmental initiatives.

Also, in the year 2000, the District of Maple Ridge was widely recognized for our internal business planning practices. Towns and cities across North America invited our municipal staff to visit and introduce the Maple Ridge business planning model.

The year 2000 was a year of building on our successes, initiating new processes, and planning for the future. In 2001 I look forward to working with my Council colleagues, the citizens of Maple Ridge and our partners in other municipalities and governments and to dealing with the challenges ahead.

Al Hogarth
Mayor



Chief Administrative Officer's Report

Bob Robertson



Welcome to our Annual Report – written for the citizens and customers of Maple Ridge. This Annual Report provides an overview of the important events of the past year. The 1999 version of this document was the recipient of the Government Finance Officers' Association Award for Outstanding Achievement in Popular Annual Financial Reporting for the fourth year in a row. It continues to be recognized as a valuable communication tool between the District and the citizens and customers we serve.

Maple Ridge is a growing community with more than 65,000 citizens. In 2000, the District continued to work on the significant redevelopment of the town centre. This \$50 million public/private partnership will see a number of new and expanded public facilities open in 2001. The project represents a significant investment in downtown Maple Ridge and additional private investment is expected to further update our downtown.



Environmental management is a key concern in Maple Ridge, particularly with changes in provincial legislation. Improved watercourse mapping is underway and we have adopted a number of new bylaws to assist in environmental and growth management. Also, the District, in partnership with the province and the Greater Vancouver Regional District, acquired Blaney Bog, an environmentally sensitive

wetland.

Organizationally, we appointed a new General Manager of Corporate & Financial Services. Mr. Paul Gill was previously the Director of Corporate Planning & Protective Services and has been serving the District of Maple Ridge for 13 years.

The District of Maple Ridge continues to use a formal business plan framework for decision-making. We receive many requests from other public agencies and local governments to share information and expertise on our business planning experiences. Maple Ridge is without a doubt an example of “best practice” in the use of business planning and much of the credit for this success goes to our dedicated staff.

Maple Ridge staff are committed to the continued delivery of high quality service to our citizens and customers. We hope you will find the information in this report useful and we look forward to receiving your comments or suggestions for improvement.

Robert W. Robertson, Ph.D.
Chief Administrative Officer

3 FT
Staff Positions
Budget \$1,079,097



Consolidated Statement of Financial Position
As at December 31, 2000
(Unaudited)



	<u>2000</u>	<u>1999</u>
Financial Assets		
Cash and Temporary Investments	\$ 15,293,489	\$ 27,187,872
Long Term Investments	28,872,213	26,857,206
Accounts Receivable	8,132,503	7,832,865
Mortgage Receivable	1,450,000	1,450,000
Property held for Resale	2,669,766	1,290,828
Other Assets	1,820,396	2,267,116
	<u>58,238,367</u>	<u>66,885,887</u>
Liabilities		
Accounts Payable and Accrued Liabilities	\$ 14,491,708	\$ 8,547,985
Deferred Revenues	3,271,322	3,065,581
Restricted Revenues	12,317,312	16,084,175
Refundable Performance Deposits and Other	1,407,728	1,859,388
Long Term Debt	9,701,007	11,776,508
	<u>41,189,077</u>	<u>41,333,637</u>
Net Financial Assets	17,049,290	25,552,250
Capital Assets	<u>354,447,448</u>	<u>316,706,515</u>
	<u>\$ 371,496,738</u>	<u>\$ 342,258,765</u>
Equity		
Fund Balances	26,750,297	37,328,758
Equity in Capital Assets	<u>344,746,441</u>	<u>304,930,007</u>
	<u>\$ 371,496,738</u>	<u>\$ 342,258,765</u>

Copies of the District's award-winning Comprehensive Annual Financial Report are available at the Municipal Hall and the Public Library.



Consolidated Statement of Financial Activities For the Year Ended December 31, 2000

(Unaudited)



	<u>Actual</u> <u>2000</u>	<u>Budget</u> <u>2000</u>	<u>Actual</u> <u>1999</u>
Revenue			
Taxes			
Real property, special assessments, grants in lieu	\$ 54,968,513		
Less: Collections for other governments	<u>(25,817,405)</u>		
Total taxes for municipal purposes	\$ 29,151,108	\$ 29,090,537	\$ 27,520,480
Sale of services	3,883,213	4,041,442	4,146,527
Other revenue from own sources	3,654,366	3,366,107	3,115,737
Senior government grants – Utilities	1,519,996	1,718,342	1,527,904
Senior government grants – Capital	1,402,835	3,143,991	65,993
Development revenue	8,174,415	12,847,070	10,894,005
Provincial transfers	1,084,178	1,563,354	1,178,075
Interest income	1,116,392		
Investment income	1,821,908		
Less: Deferred amount	<u>(644,053)</u>		
Interest and investment income	2,294,247	1,025,000	2,268,267
Utility user fees	7,376,220	7,467,988	6,700,917
Proceeds from disposal of capital assets	1,873,010	6,595,375	216,230
Gain on sales of property	45,286		
Less: Allowance for reduction to market value	<u>(138,604)</u>		
Net gain on sales of property held for resale	(93,318)	1,323,000	920,483
Contributed subdivision infrastructure	<u>6,741,247</u>	<u>6,741,247</u>	<u>6,363,458</u>
	<u>67,061,517</u>	78,923,453	64,918,076
Expenditures			
Protective services	10,799,688	14,221,233	11,127,218
Transportation services	9,459,937	14,868,165	9,294,174
Recreation and cultural	27,403,512	27,446,438	14,001,456
Sewer and water facilities	11,252,276	14,665,370	10,568,946
General government	8,754,020	7,314,272	9,480,051
Planning, public health and other	2,386,870	3,080,943	1,667,695
Reallocation of internal equipment usage	(1,233,073)	(1,177,294)	(1,104,567)
Subdivision infrastructure	<u>6,741,247</u>	<u>6,741,247</u>	<u>6,363,458</u>
	<u>75,564,477</u>	<u>87,160,374</u>	<u>61,398,431</u>
Excess (Deficiency) of Revenue Over Expenditures			
(Change in Net Financial Assets)	(8,502,960)	(8,236,921)	3,519,645
Principal Repaid	(2,075,501)	(2,033,538)	(1,897,366)
Debt Issued	<u>-</u>	<u>-</u>	<u>227,086</u>
Increase (Decrease) in Consolidated Fund Balances	(10,578,461)	(10,270,459)	1,849,365
Consolidated Fund Balances - Beginning of Year	<u>37,328,758</u>	<u>-</u>	<u>35,479,393</u>
Consolidated Fund Balances – End of Year	<u>\$ 26,750,297</u>	<u>\$ -</u>	<u>\$ 37,328,758</u>



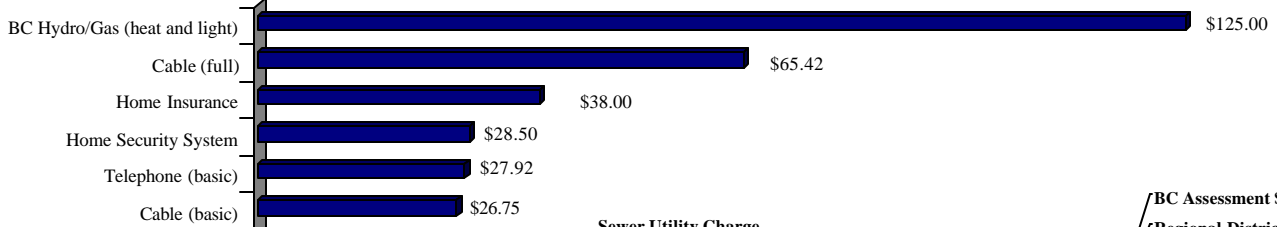
2000 Average Home Comparison



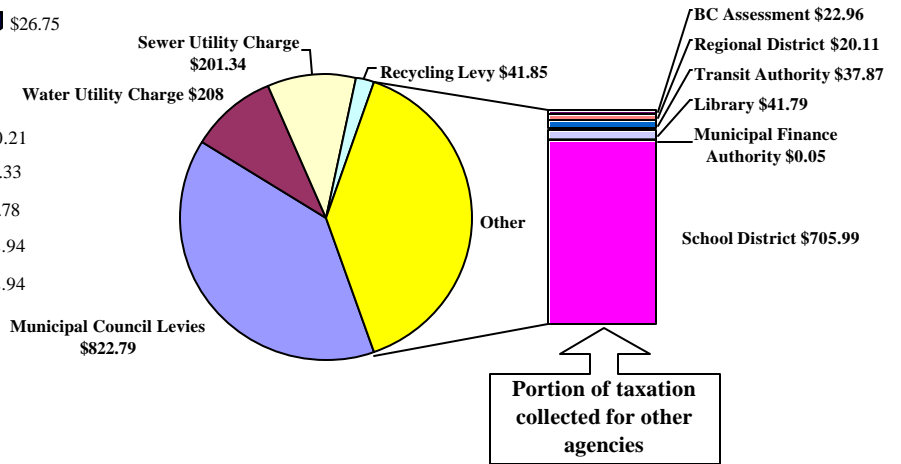
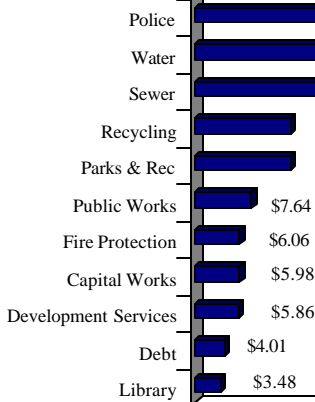
Municipal Property Taxes for Services and Other Standard Household Services

(Cost Per Month)

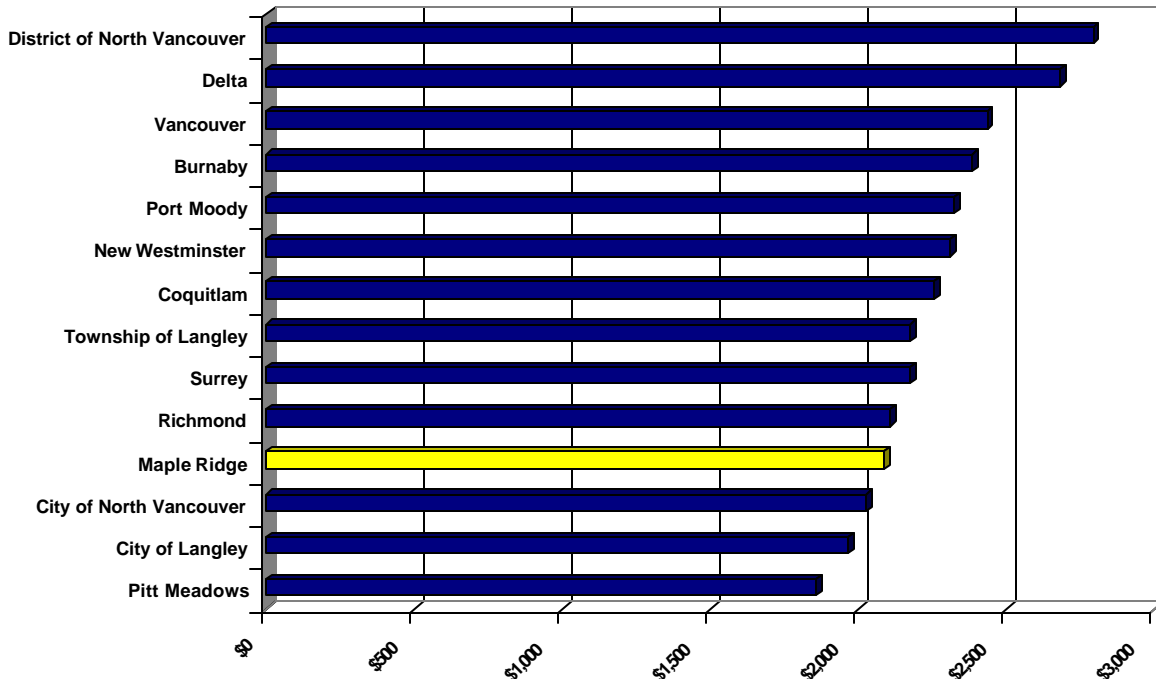
Household Expenditures



Property Taxes



General Taxes for Municipal Services

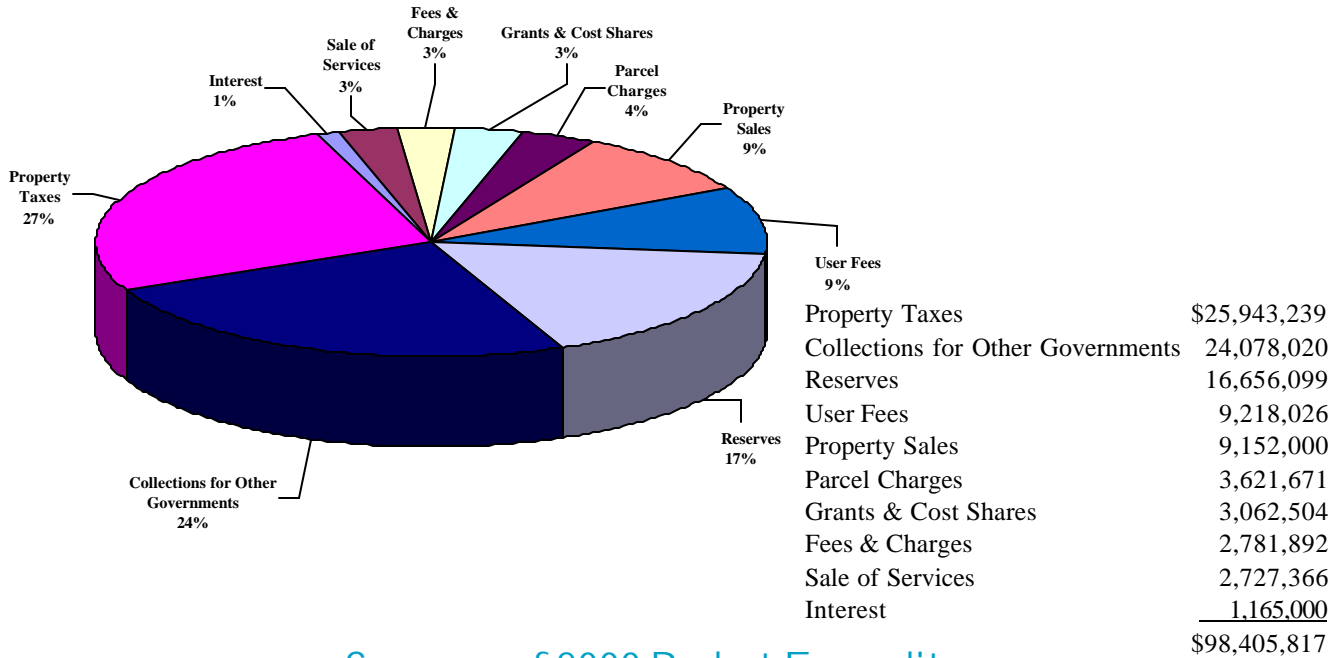




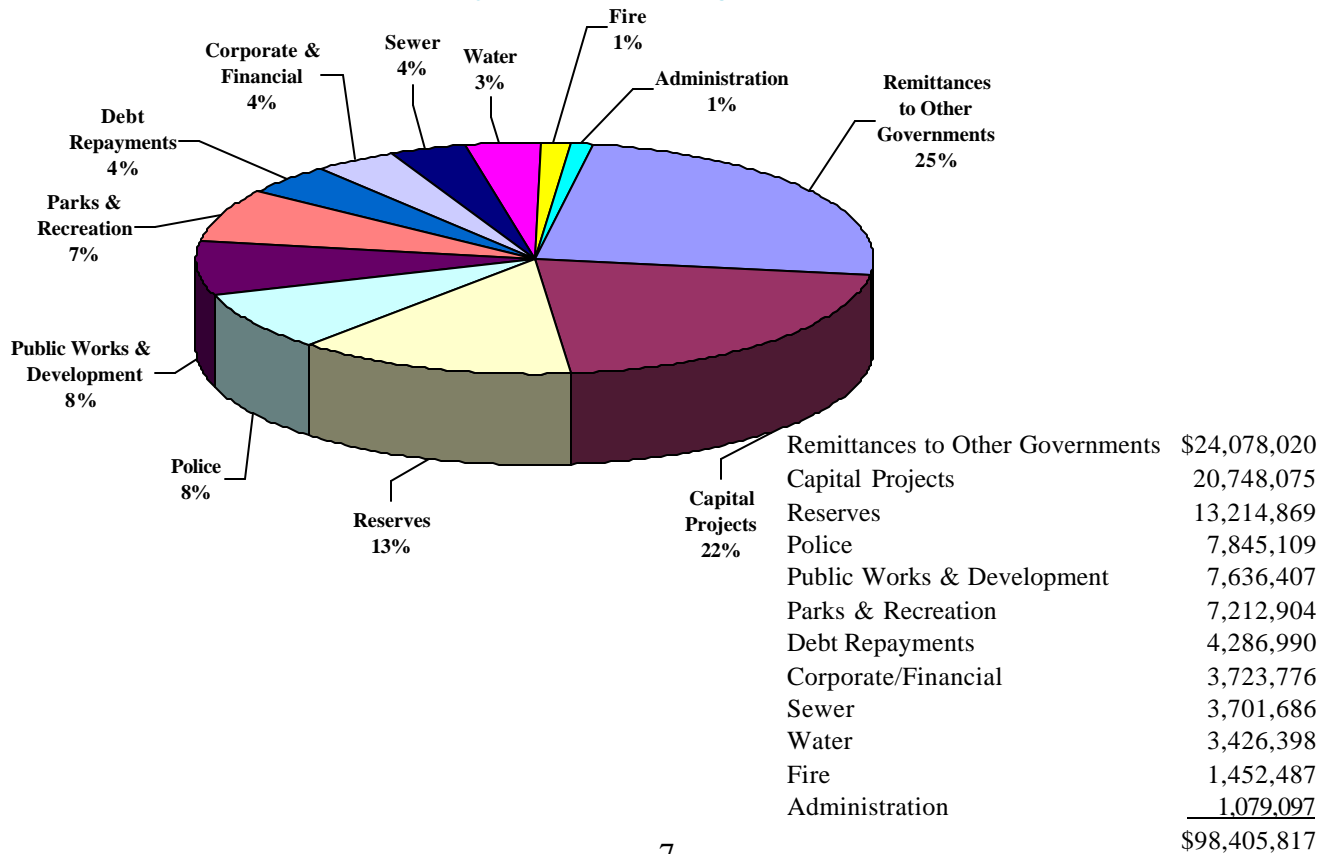
Financial Highlights General Revenue Fund



Summary of 2000 Budget Revenues



Summary of 2000 Budget Expenditures

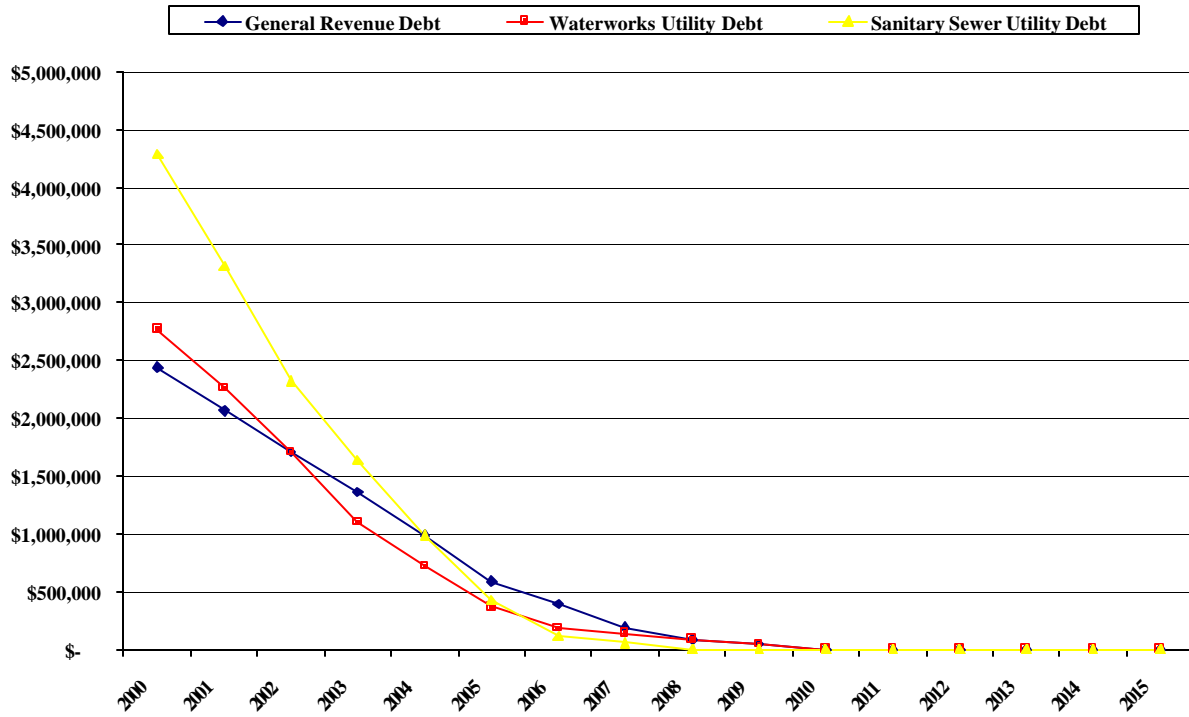




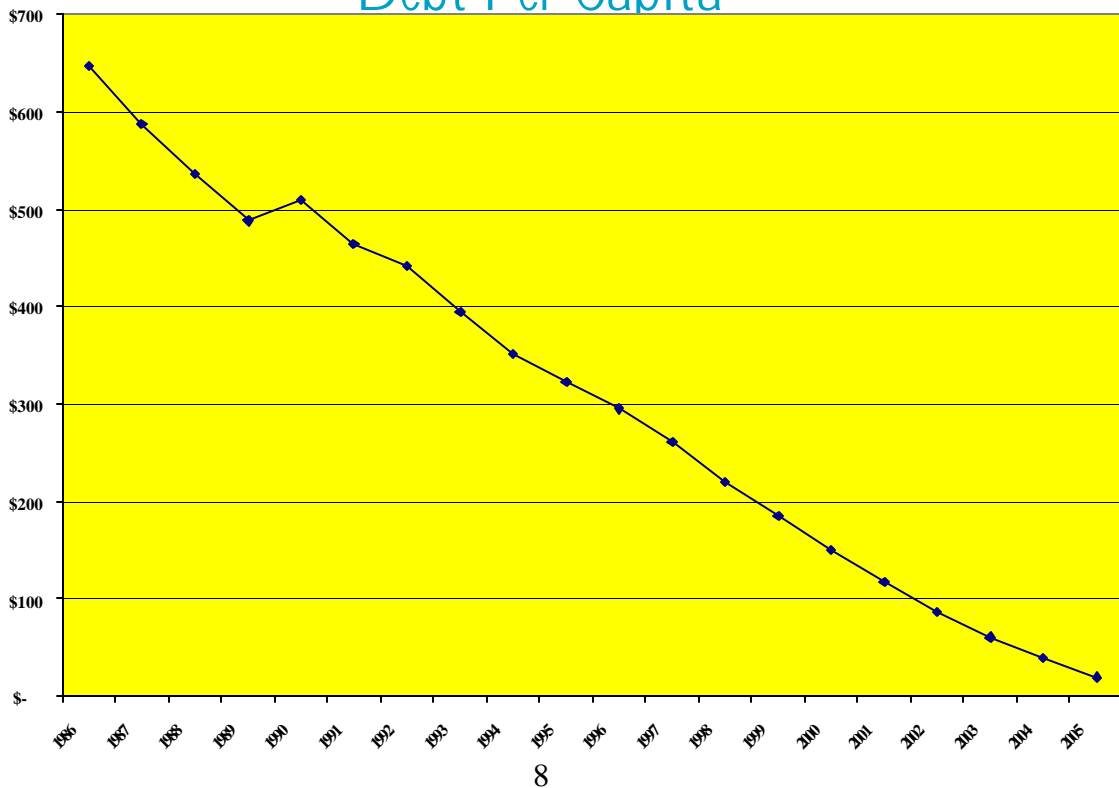
Debt Graphs



Debt Retirement



Debt Per Capita





Symbolism of the Coat of Arms, Flag and Badge



Maple Ridge has a number of official insignias. The Coat of Arms was registered by the Right Honourable Romeo LeBlanc on May 4, 1999.

Arms (shield):

The line forms a “ridge” of peaks with the nearby Golden Ears mountain in the centre. The Fraser River is symbolized at the base and the namesake maple at the centre using both a broad leaf maple and flowers from the vine maple.

Crest (above the shield):

The red coronet at the base of the crest has a double meaning, as the traditional heraldic symbol for municipal government and as a salute to Haney Brick and Tile, and by extension, pioneer industry. Haney House symbolizes the pioneer settlement and Victorian beginnings of the community.



Motto:

Created by the Coat of Arms Committee from a suggestion by Mr. Peter Mussallem, the motto combines a geographic statement with comments about the nature of the District’s prosperity and amenities. The phrase “Rivers of Bounty - Peaks of Gold” summarizes the core meaning of the coat of arms.

Compartment and Supports (at either side and at the base of the shield):

The grass represents the lands of the District with Kanaka Falls at the centre and the rivers below. The horse and deer were suggestions arising from the public consultation. They are coloured in pure heraldic colours to match the shield and can be taken to represent pioneer transport and current recreations (horse) and natural heritage (deer). The strawberry flowers on the supporter’s collar honour the early berry industry, the dogwood salutes BC, the railway is represented via the wheel and forestry through the sawmill blade.



Flag:

In the classic manner of heraldry, the flag is composed of a banner divided in the same fashion as the shield but coloured opposite, gold above and blue below with a large shield of the District in the centre and a border of blue and gold at the edge reinforcing the central message of the symbolism of the shield.

Badge:

This takes one of the most important elements of the shield and adds a river symbol. The broad leaf maple leaf and vine maple flowers are shown. On the leaf are two narrow wavy bands of white. The whole is placed on a gold circle with a sawtooth edge. The symbolism is of Maple Ridge, by the river and near the golden peaks.



January

- ◆ The Ridge Meadows Minor Baseball Association named the first ever Canada Safeway Baseball Association of the Year by Baseball B.C.
- ◆ Diana Dalton, receptionist for the District, receives award for Customer Service at the Chamber of Commerce Annual Excellence Awards banquet.
- ◆ Paul Rose receives the Arnie Nelson Award from McDonald's Restaurants of Canada, recognizing vision and leadership in operating his six outlets.

February

- ◆ Citizen satisfaction survey conducted by the District.
- ◆ The late Greg Moore elected as the "Jack Diamond Sports Personality" of the year.
- ◆ Trans Canada Trail opens.

March

- ◆ Helen Mussallem, Marjory Saunders, Pete Telosky, Bruce Carrington and Robert Mudell inducted into the Ridge Meadows Hall of Fame.
- ◆ Sod turning ceremony held for new Curling Club adjacent to Planet Ice.
- ◆ Local community volunteer George Price passes away after a short illness.

April

- ◆ Cam Neely and the late Greg Moore inducted into the B.C. Sports Hall of Fame.
- ◆ Former MLA, Mayor and Councillor, Austin Pelton granted Freedom of the District. He is one of only seven individuals to receive this honour.
- ◆ Former Golden Ears Curling Club member, Kelley Law skips to win gold in the Women's World Curling championship in Scotland.

May

- ◆ A record 40,000 people attend the home show at Planet Ice.
- ◆ Thomas Haney Drama Secondary students win Air Canada award for best overall production.
- ◆ Jenni-Leigh Harder competes in the World Highland Dancing Championships in Cowal, Scotland .

Capital Program
Budget \$20,748,075



June

- ◆ Maple Ridge resident Lorne Davies receives the Order of British Columbia from Lieutenant Governor Garde Gardom.
- ◆ Lawn bowler Edwin Waterson wins his ninth provincial gold medal.
- ◆ Avery Murray wins gold medal at the B.C. Archery Association's 2000 Junior Olympic Program Outdoor Championships.
- ◆ Natalie Goertz wins the Girls' Marksman competition at the B.C. Small Bore Championships.

renewal



UN Town Core

July

- ◆ Terry Fryer appointed to the position of Municipal Clerk.
- ◆ Joe Mellof wins his first National Hot Rod Association divisional race ever in rebuilt 1963 Corvette.
- ◆ All 10 members of the Maple Ridge branch of the Pacific Riding for the Disabled earn medals at the 2000 B.C. Games for Athletes with a Disability.
- ◆ Mike Barney was a member of the B.C. under-17 boys' soccer team that wins gold at the Canadian National Championships.

August

- ◆ Patrick Ericsson was a member of the B.C. golf team that won its first Optimist International Match.
- ◆ Ridge Canoe and Kayak Club win the Provincial Championships.
- ◆ More than 12,000 attend the Maple Ridge Jazz and Blues Festival.

September

- ◆ Kim Eagles represents Canada in women's pistol shooting at the 2000 Summer Olympics in Sydney, Australia.
- ◆ Several hundred people attend the popular River's Day celebration at Allco Park, raising \$1,300.
- ◆ Thao Nguyen (one of only 24 students in Canada) selected to receive a Terry Fox Humanitarian award and scholarship.

October

- ◆ Yennadon, Fairview and Kanaka Creek Elementary Schools donate 481 bags of food and 133 bags of clothing to the Friends in Need Food Bank.
- ◆ Maple Ridge receives four blooms in the Communities in Bloom national community pride and beautification contest.
- ◆ Jennifer McKenzie and "Digger" win four gold medals at the B.C. Games for Athletes with a Disability and are off to the Royal Winter Fair.

November

- ◆ Municipal staff raise over \$16,000 for the United Way.
- ◆ Maple Ridge actor Robert Wisden wins a Gemini award for best supporting actor in a TV drama.
- ◆ Sandi Robinson and Senoritas Jewel win at the Western Canadian Cutting Horse Championships.

December

- ◆ Thomas Haney AAA Senior Boys Basketball team wins the first annual HSBC Basketball Classic.
- ◆ Buck Kinney is the first Canadian to be inducted into the National Hot Rod Association Hall of Fame.
- ◆ Amy Laithwaite accepted into Toronto's National Ballet School.

<p><i>Fiscal Services/Transfers</i> <i>Budget \$3,715,819</i></p>
--



Community Development, Parks & Recreation Services

Mike Murray
General Manager



Office of the General Manager

The year 2000 saw the successful completion of several important community development projects and the beginning of several more. In April, we opened a 23.5 km section of the Trans Canada Trail stretching from the Pitt River Bridge to Albion. In September we opened the 33,000 sq ft Pitt Meadows Family Recreation Centre and Community Policing Office. October saw the opening of the new curling rink adjacent to Planet Ice.

We commenced construction on three new public facilities due to open in 2001: the library, the Greg Moore Youth Centre, and the expansion to the Maple Ridge Leisure Centre. We completed the planning details for the visual and performing arts centre that will begin construction in 2001.



Recreation

The recreation department provides recreational opportunities for both Maple Ridge and Pitt Meadows citizens. Programs and facilities include aquatics, fitness, arts, and health offering drop-in programs, youth outreach initiatives, and special events. In 2000 we provided nearly 3,000 programs to 14,000 participants and recorded over 115,000 people at our numerous special events. The Leisure Centre recorded over 200,000 admissions for the year.

Parks and Facilities

We completed planning work for Mitchell Park in Pitt Meadows and development work at the Pitt Meadows Athletic Park (phase II), Cross's Cabin, and Alexander Robinson Park. The Albion Sports Park gained field lighting and a bridge crossing.

In partnership with the provincial government and the GVRD, we acquired 230 acres of Blaney Bog Conservation area that will be managed by the GVRD. We also acquired a 23 acre park in Pitt Meadows that fronts the Fraser River. Each year, our department displays over 12,000 bulbs and annuals in 18 floral areas, and landscapes and maintains 22 boulevard streets, 53 park sites, 38 playgrounds, 35 grass soccer pitches, 42 ball diamonds, 7 major trails systems, 30 tennis courts, 10 sports courts, and a golf course.



Emergency Preparedness

During 2000 the District of Maple Ridge and the District of Pitt Meadows adopted the B.C. Emergency Response System and started training members of the Emergency Operations Centre and others in this new approach to emergency management. During the year we had 31 search & rescue activations and 111 planning & training sessions were held.

81.2 FTE
Staff Positions
Budget \$6,293,059

Did You Know?

More than 55% of households in Maple Ridge and Pitt Meadows use the Leisure Centre annually.



Corporate & Financial Services

*Paul Gill, CGA
General Manager*



Office of the General Manager

In October, we acquired about 230 acres of land in the heart of Blaney Bog, ensuring the lands will be kept in their natural state. This was the culmination of many months of work and dedication by the Municipality, Greater Vancouver Regional District, Province of British Columbia, and the Aquilini family. In addition, the municipal website continued to increase in popularity and we have been involved in getting approval for free public internet sites and expect to establish these sites in 2001.

Clerks

In 2000, we completed a number of initiatives resulting from our process improvement review to provide better service to our customers. We hired a Committee Clerk to provide an enhanced level of service to Council Committees, established a new realtors' group to provide advice on sale of District lands; purchased three properties for future park development; and, sold two municipal properties. In addition, we initiated negotiations to acquire lands for Boundary Park, Whonnock Lake, and Firefighter's Park. We leased space to house facilities temporarily displaced by the Maple Ridge Town Centre development.

Information Services

Major projects in 2000 included selecting and implementing the first phase of a new property management software system. We made several Geographic Information System (GIS) improvements to better represent mapping data resources available in the municipality and coordinated the wiring for the new library and office tower complex. We also helped implement the new recreation software to improve service to the public.

Finance

2000 was a busy year as many of the financial reforms enacted in the new Local Government Act were implemented. Key items were the 2000 – 2004 and 2001 – 2005 Consolidated Financial Plans. We invited the public to a number of open house sessions to comment on the plans. We also presented our Quarterly Consolidated Operating Financial Statements and detailed reports on financing the redevelopment of the town centre. The Government Finance Officers' Association (GFOA) recognized the quality of our annual financial reports with awards. The Procurement Group implemented 23 of 26 recommendations resulting from a process improvement review.



Personnel

All full-time employees participated in personal action plans which allow communication and tie individual workplans to our business plans. We implemented an early retirement program and our work in attendance and claims management has reduced our sick leave. We negotiated a new three year collective agreement and successfully opposed CUPE's successorship claim with respect to the ice arena partnership (Planet Ice).

Did You Know?

The number of visitors to our website has increased 12% over 1999. We currently receive over 80,000 visits per year!

*40 FT - 18 PT
Staff Positions
Budget \$4,160,329*



Public Works & Development Services

*Frank Quinn, P.Eng.
General Manager*



Office of the General Manager

The Public Works and Development Services Division consists of four departments working together to provide integrated service delivery: Engineering, Operations, Planning & Environmental Management, and Business Licensing, Permits & Bylaws. In addition, our staff actively participates with TransLink and the GVRD.

Engineering

The Engineering Department provides project management services to complete infrastructure capital work projects and other programs. In 2000 we successfully completed the following projects:

- Access to Maple Meadows Industrial Park
- 118th Avenue connection
- Traffic signal 238B Street and Dewdney Trunk Road
- 240th Street bridge upgrade
- Phase 3 water pumping station and reservoir construction to the Rothsay/Garibaldi area
- Traffic signal at 227th Street and Lougheed Highway
- Greenwaste facility at the GVRD Transfer Station
- Installation of lighted overhead street signs at new traffic signal installations.



Operations

Responsible for the management and maintenance of municipal infrastructure, the Operations Department provides services fundamental to the health, safety, and convenience of our rapidly growing population, in a manner that is responsive, economical, and environmentally responsible. This includes providing 24-hour a day emergency response to residents. In 2000 Operations maintained:

413	km of paved roadway	14,242	sanitary sewer connection
219	km of sanitary sewer main	12,085	storm sewer connection
330	km of water main	16,708	water connection
200	km of storm sewer main	10.3	million m ³ of water purchased & distributed
220	km of traffic lane marking	6,380	traffic signs
228	crosswalks	1,916	ornamental street lights
1,540	fire hydrants	1,382	overhead lights
9,800	tonnes of asphalt pavement	4.5	km of water main replacement

Planning and Environmental Management

The Planning Department's mandate is to ensure that growth and change occurring in Maple Ridge is consistent with both the vision identified in the District's Corporate Strategic Plan and the community goals as set out in the Official Community Plan.

Planning projects undertaken in 2000 included the start of a neighbourhood planning exercise in Silver Valley, the creation of a Community Heritage Commission, and the preparation of a number of policy reports on topics including new road standards and a service commercial review.

108.4 FTE
Staff Positions
Budget PW&D \$9,847,580
Utilities \$11,475,775

Public Works & Development Services continued

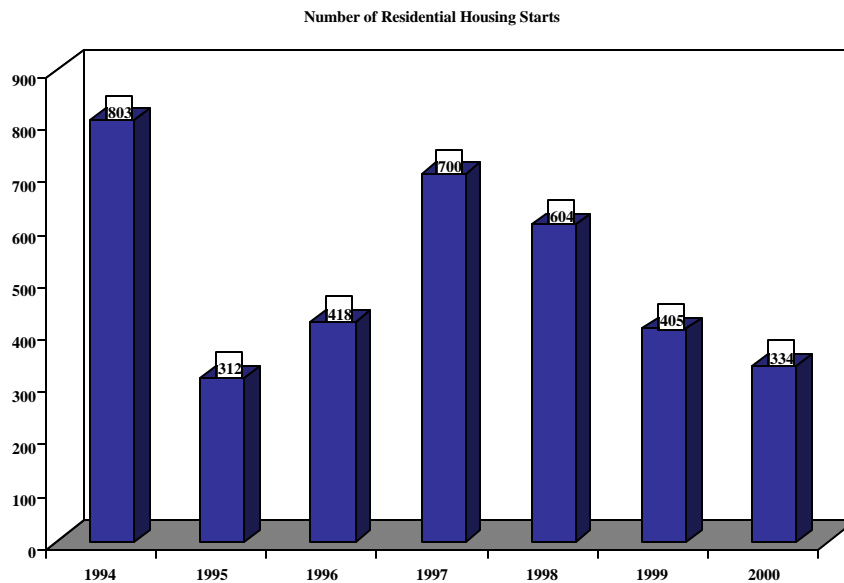
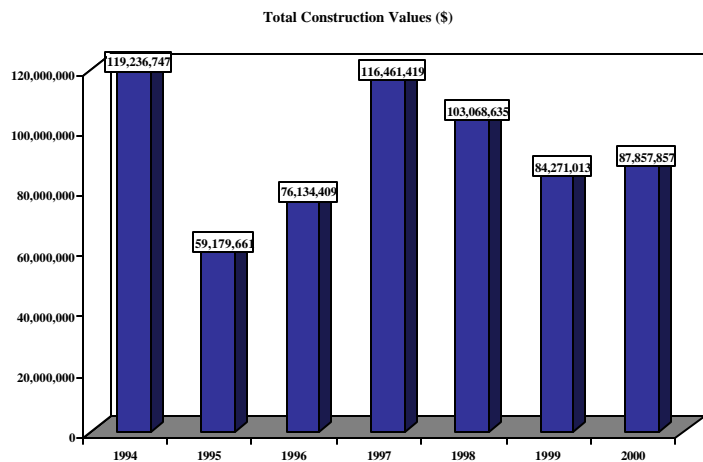
The Planning Department also developed a number of environmental bylaws including the new Watercourse Protection Bylaw, and the Tree Protection Bylaw developed to assist in the mitigation of environmental impacts associated with tree removal.

Significant zoning cases included the expansion of the Valley Fair Mall, the Town Centre Revitalization project, the completion of the Fraserwood Affordable Housing project, and several large residential development projects in the Albion growth area.

Business Licensing, Permits & Bylaws

The former Community & Business Relations Department and the Inspection Services Department were amalgamated in 2000 to form the Business Licensing, Permits & Bylaws Department. The new department is responsible for bylaw enforcement, animal control, business licensing, permit applications and inspections.

This re-organization resulted in streamlining the permit and business license application process and quicker turnaround times. In 2000 the department issued 3,322 permits, performed 11,498 inspections, and responded to 2,291 bylaw action requests.



Did You Know?

In 2000 the Green Waste drop-off facility was installed at the GVRD Waste Transfer Station. You can now drop off grass clippings, leaves, plants/flowers, tree and hedge prunings, tree branches and stumps (to an absolute maximum of 450mm or 18 inches).



*Peter Grootendorst, Chief
Manager, Operations &
Staff Development*

Fire Services

*Dane Spence, Chief
Manager, Community
Fire Safety*



Maple Ridge Volunteer Fire Department

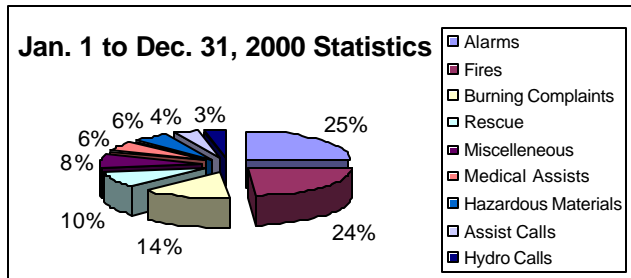
The mission of the Fire Department is the protection and preservation of life, property and the environment for Maple Ridge citizens. This service is provided by a group of dedicated volunteer fire fighters and full-time officers. In our on-going efforts to provide residents with a level of excellence in our service, we continue to upgrade equipment and facilities, provide public education and fire safety inspections, and deliver efficient emergency response capabilities.



We completed the Pre-Incident Plan Program in 2000 and successfully integrated these plans into emergency responses with the fire fighters. We have successfully worked with the plans and increased the efficiency of the fire ground operations. The plans are located in the Fire Halls in book form and on the computer.

High traffic intersections force emergency vehicles to venture into oncoming lanes or cross against a red light. To contribute to the overall safety in the community, we installed traffic signal pre-emption devices at six heavy traffic intersections. Traffic signal pre-emption devices assist the movement of emergency vehicles through ever increasing traffic congestion by allowing all emergency vehicles to change the traffic light to green in the direction of travel for the emergency vehicle.

Fire Department Staff prepared a report on Models of Fire Service Delivery detailing the structure and level of service currently provided by the Fire Department. The report also presents financial implications; the advantages and disadvantages of other fire service models; and, provides comparisons to other departments in the region.



We acquired a 4 Wheel Drive Crew Cab Fire Truck with a portable compressed air foam system. This vehicle hauls rescue and seasonal equipment, accesses difficult areas for rescue or wildland and structural fire fighting, and transports firefighters.

Public Education

We created a new Fire and Life Safety Educator position to coordinate and expand the department's Public Education Program in elementary and high schools, senior's nursing homes, strata title complexes and the business community. The Fire & Life Safety Educator is also developing a new Public Education Volunteer Program to assist with fire safety inspections and respond to emergency incidents.

All kindergarten through grade 3 classes (2,689 children in 138 classes) in Maple Ridge received the Elementary School Public Education Program during the 1999/2000 school year. Volunteer fire fighters held a second summer of the popular Hot Summer Nights public education campaign where firefighters take the trucks on weekly visits to pre-announced locations and random neighborhoods. This program gives local residents the opportunity to ask the fire crews questions; receive advice on fire and summer safety; check out equipment and fire trucks; and, try some hands-on activities.

**8 FT
Staff Positions
Budget \$1,452,487**

Did You Know?

Ninety-four Maple Ridge Volunteer Firefighters responded to 1,094 emergency call-outs in 2000 totalling 14,403 volunteer-emergency hours.



Police Services

*Bill Dingwall
Officer in Charge*



Policing in Ridge-Meadows

The Ridge-Meadows Detachment of the RCMP, in partnership with the community, is dedicated to the preservation of the quality of life and safety of the public we serve. We are dedicated to the principle of community policing and working with the public to provide long term solutions to problems. To achieve this principle, our focus is on the prevention and detection of crime, the prosecution of criminals, the involvement of the community in problem solving, and responding to criminal activity and traffic safety. The department encourages positive community relations and a professional police image, and supports public education, and the ability to respond to the needs of our community.



Training for the Future

Training was a major focus for the Ridge-Meadows RCMP Detachment in 2000. Sixteen new cadets arrived from the Regina Training Academy and each cadet entered a six month field training period with a senior officer. Several municipal staff members and RCMP officers took advantage of a Stephen Covey training session offered by the District of Pitt Meadows. Locally, we provided mandatory training/requalification for police officers in Firearms, First Aid, and Emergency Vehicle Operation. Training in domestic violence investigations is now mandatory and we trained a number of officers in 2000, with the remainder of the detachment scheduled for the three day course in early 2001. We introduced another method of defusing violent situations with the addition of "tasers." Several officers received taser special training. One member of the Community Policing Team attended the Problem Oriented Policing Conference in San Diego and returned with lots of new ideas for implementation in Ridge-Meadows. A number of additional training opportunities for our members included: traffic analyst course, interview techniques, DNA seminar, expert evidence (drugs) course, dangerous goods course, operation of the roadside screening device, and radar courses.

Successes

Ridge-Meadows Detachment was involved in the investigation of two high profile and tragic murders this year. Thanks to the committed work of many police officers from Ridge-Meadows and outside Detachments both cases were solved and charges laid. In June there was an uprising at the Alouette Regional Correctional Centre that involved assistance by officers from several different jurisdictions. These are just three examples of the investigational success and cost-effectiveness of sharing police resources. Our detachment hosted the second annual RCMP Hockey Camp in August involving 112 young people and several community partners. The focus is to improve ice hockey skills, and more importantly provide young people with tools for improving life skills and personal achievement. Other successes included the approval of a Federal C.I.S. position to target organized crime in our area, the opening of the new Crime Prevention Office in the Pitt Meadows Recreation Centre, and a Council Familiarization Day for Councillors and staff from Maple Ridge and Pitt Meadows to get a hands-on view of policing issues.

Did You Know?

This year Cst. Andrew Tolchard, School Liaison Officer at Ridge-Meadows Detachment received recognition for being one of four runners up, and the only RCMP member included in the honour, for a National Youth Justice Award in Saint John, New Brunswick.

*34 FT - 40 PT
Staff Positions
Budget \$7,929,747*

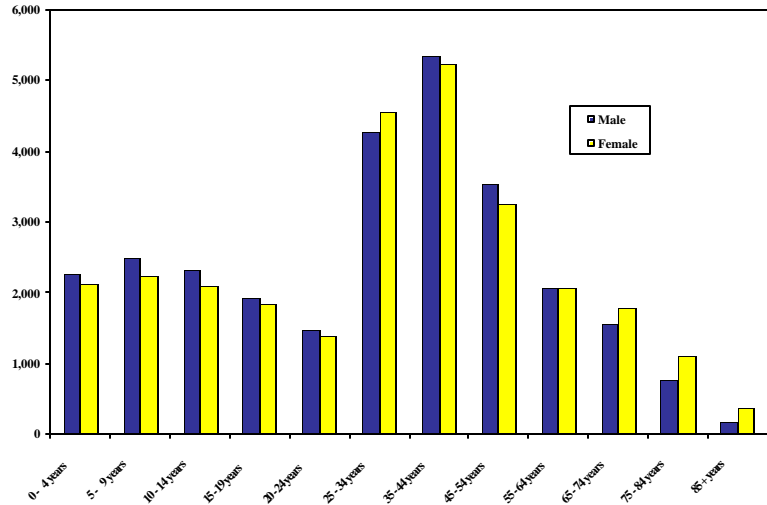


Demographics



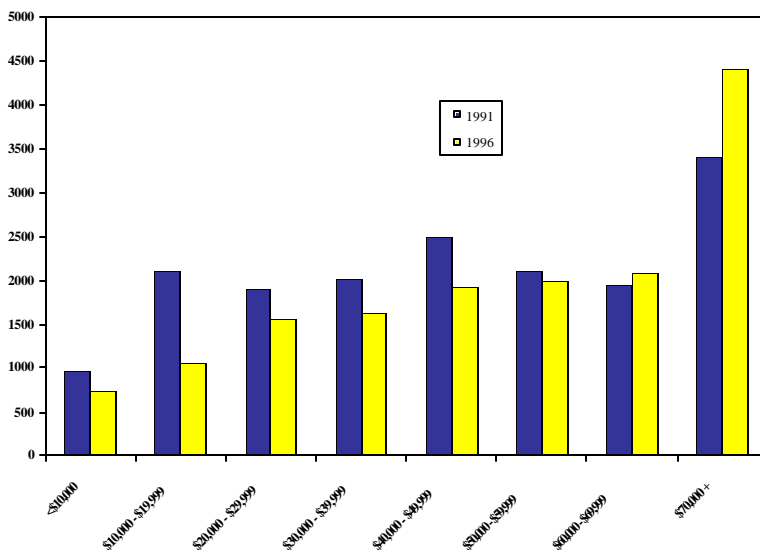
Population Composition

<u>Age</u>	<u>Male</u>	<u>Female</u>	<u>Total</u>
0 - 4 years	2,250	2,125	4,375
5 - 9 years	2,495	2,235	4,730
10 - 14 years	2,305	2,090	4,395
15 - 19 years	1,935	1,825	3,760
20 - 24 years	1,465	1,390	2,855
25 - 34 years	4,260	4,545	8,805
35 - 44 years	5,340	5,235	10,575
45 - 54 years	3,535	3,255	6,790
55 - 64 years	2,070	2,075	4,145
65 - 74 years	1,560	1,790	3,350
75 - 84 years	770	1,115	1,885
85 + years	165	355	520
Total	28,150	28,035	56,185



Source: Statistics Canada
1996 Census

Household Income



	<u>1991</u>	<u>1996</u>
<\$10,000	965	730
\$10,000 - \$19,999	2,095	1,050
\$20,000 - \$29,999	1,910	1,565
\$30,000 - \$39,999	2,020	1,630
\$40,000 - \$49,999	2,480	1,925
\$50,000 - \$59,999	2,095	1,995
\$60,000 - \$69,999	1,945	2,080
\$70,000 +	3,390	
\$70,000 - \$79,999		1,415
\$80,000 - \$89,999		1,040
\$90,000 - \$99,999		690
\$100,000 +		1,260
Average	\$49,151	\$56,338
Median	\$46,295	\$53,606

Source: Statistics Canada
1996 Census



Frequently Called Numbers



DISTRICT OF MAPLE RIDGE
11995 Haney Place, Maple Ridge, B.C. V2X 6A9
WEB: www.mapleridge.org
Fire, Police & Ambulance Emergency Calls 911
Switchboard/General Information 463-5221
General Fax Line 467-7329
Emergency – Nights & Weekends 463-9581

A

Administration 463-5221
 Albion Ferry 467-7298
 Arts
 Maple Ridge Art Gallery 467-5855
 RM Community Arts Council 467-3825

B

Building Inspections
 Building 467-7312
 Electrical 467-7313
 Gas-Plumbing 467-7314
 After-Hours Inspection Requests . 467-7380
 Fax No. 467-7461
 Business Development 467-7391
 Fax No. 467-7330
 Business Licences 467-7305
 Fax No. 467-7330
 Bylaws Enforcement 467-7305

C

Canada Employment 467-5515
 Cemetery 467-7307
 Chamber of Commerce 463-3366
 Community Services 467-6911
 Council Members 463-5221
 Court House 466-7418
 Court House - Small Claims 466-7416
 Crown Counsel 466-7443
 Curling Club 463-4813

D

Dog Licenses 467-7336
 or 463-9511

E

Emergency Measures Coordinator ... 465-7318
 Employment Information 467-7350
 Engineering Department
 Engineering Enquiries 467-7339
 Administration 467-7340
 Fax No. 467-7425
 Environmental Enquiries 467-7499
 or 467-7383

F

Finance Department
 Administration 463-5221
 Purchasing 467-7478
 Fax No. 467-7331
 Fire Department
 (Non-Emergency Calls) 463-5880
 Flooding (after hours) 463-9581

G

Garbage (GVRD Transfer Station) 466-9277
 Government Agent 467-6901
 GVRD 432-6200
 GVTA 453-4500

H

HandyDART 462-8522
 Health Unit 466-7200
 Hospital 463-4111

L

Land Titles Office 660-8141
 Library 466-2601

M

Mayor's Office 463-5221
 Mental Health 467-4147
 Ministry of Children & Families 466-7300
 Ministry of Human Resources - West 460-0214
 Ministry of Human Resources - East . 466-4441
 Motor Vehicle Branch 467-6901
 Municipal Clerk 463-5221
 Municipal Emergency Program 463-5221
 Nights & Weekends 463-9581
 Museum 463-5311

P

Parking Enforcement 467-7305
 Parks & Leisure Services
 Direct Info Line (24 Hrs) 467-7321
 Fax No. 467-7393
 Arena (Planet Ice) 467-2883
 Facility & Sportfield Reservations . 467-7438
 or 465-2452
 Festivals Society 467-7325
 Leisure Centre
 General Enq/Program Reg 467-7322
 Administration 467-7310
 Aquatics 467-7302
 Fitness/Skating 467-7327
 Fax No. 467-7373
 MR Campground Reservations ... 467-7357
 Parks & Facilities General 467-7346
 Sportfield Conditions & Closures .. 467-7321
 Youth Outreach Initiative 467-7354
 Youth Services Programs 467-7466
 Planning & Environment
 Enquiries 467-7341
 Development Applications 467-7342
 Administration 467-7343
 Police - RCMP (Non-Emergency Call) 463-6251
 Records Section 467-7635
 Volunteer Services Coordinator ... 467-7644

Post Office - Main 463-3651
 - Shoppers Outlet 463-1616
 Property Assessments
 B.C. Assessment Authority 465-7343
 Property Tax
 Tax Info & General Enquiries 467-7336
 Fax No. 467-7331
 Public Works
 After Hours Emergencies 463-9581
 Enquiries & Trouble Calls 467-7363
 Servicing Enq & Trouble Calls 467-7339

R

Recreation Centre
 Direct Info Line (24 Hrs) 467-7321
 General 467-7322
 Recycling 463-5545
 Recycling Hot Line 732-9253
 Roads Maintenance 467-7363

S

School Board 463-4200
 Seniors' Programs & Information 467-4993
 Sewer Maintenance 467-7363
 Sidewalk Maintenance 467-7363
 Snow Removal 467-7363
 SPCA Animal Shelter 463-9511

T

Traffic Enquiries 467-7339
 TransLink 521-0400

W

Water Maintenance 467-7363
 West Coast Express 683-7245

Z

Zoning 467-7341

Note: Some of these telephone numbers are provided for your convenience only and have no direct relation to the District of Maple Ridge

The Legend of the Beast

In the valley of the Golden Ears Mountains in Maple Ridge, 'The Beast' ran and frolicked from the beginning of time in perfect harmony with the environment.

Mother Nature took many hours of pleasure just watching the beauty of the 'Beast's' movement and the sheer joy of living the 'Beast' projected as it ran and jumped in play with the other animals in the valley, without a mean bone in its body. Mother Nature found perfect solitude in the mountains and a place to rest from her ever increasing workload throughout the world when time would allow.

Sadly, it came to pass one day that man became extremely proficient in the destruction of the earth. Man's technology in the production of toxic chemicals, nuclear waste, sewage and larger machines to cut down the forests quicker had a devastating effect on the earth. The oceans were used as dumping grounds, drift nets, miles long, were set to kill anything living without regard, and oil was spilled as if to make sure everything else was destroyed.

Mother Nature worked so hard trying to repair the damage that she was just about finished. Man in his greed was ready to put his final touch to the end of nature, but he had not reckoned on the appearance of 'The Beast' who came thundering out of the Valley of the Golden Ears to help Mother Nature.



The battle was fierce, but 'The Beast' was not like Mother Nature who would not hurt anyone or anything. 'The Beast' ran over people that were causing this destruction and gave battle in any way that was possible, and in the battle, man used chemicals, nuclear waste, fire and pollution of every sort to try and stop this thing from the Valley of the Golden Ears.

When the battle was over and Mother Nature had a chance to regain her strength, she found 'The Beast' was just about done in with man's pollution of nuclear waste, chemicals, acid rain, smog, sewage and smoke from what was left of the forests. There was no way she could save 'The Beast' and restore it to what it was when it ran free in the valleys and mountains around Maple Ridge. The damage was too great. This was a sad day. A few tears fell from Mother Nature and anger started to swell up in her until she was mad. In her anger, this was what she decreed:

"While 'The Beast' cannot be as before, I can make it in another form and I will make 'The Beast' into a statue for all the world to see. I will not let man or the sum of all mankind go without punishment. They who try to destroy by pollution and technology shall have their souls imprisoned and shall wake up with nightmares of 'The Beast' as he captures them and does what he will.

Furthermore, I, Mother Nature, make this decree that I will give mankind another chance to change his ways and use his intelligence to help the environment.

Because of past performance, I am starting the Clock of Time, and how much time is left to the world depends on what is done. For now, the clock is running with the souls and spirits of those who would not heed my warning. Trapped, their pain and anguish can be seen in their eyes. 'The Beast' would give no mercy if it could get at them and they would be destroyed, but their destruction would not be enough punishment. Instead, they will have to look over the world every hour and see what they have done for an eternity and every hour 'The Beast' shall have its vengeance as it tramples upon those inside the clock who have done damage to the earth."

D.R. Brayford (Copyright 1989)



MAPLE RIDGE



