

Bulk Water Station Locations



**JACKSON ROAD
AND 101 AVENUE**



**LILLEY DRIVE
KANAKA BUSINESS
PARK**

Both Bulk Water Stations are accessible with your OPERATOR ID and PIN NUMBER, 24 hours a day, 7 days a week.

How to Apply

To obtain an OPERATOR ID and PIN NUMBER, submit your WATER SUPPLY PERMIT online through applying at:

<http://www.mapleridge.ca/359/Bulk-Water-Fill-Stations>

Currently, there is no charge to residential users who acquire a permit, however, all commercial users are required to pay a fee.

Rates are charged per cubic meter of water (1000 L = 1.00 cu.m).

Current rates and fees are available online by referencing the Fees and Charges Bylaw - Schedule H at:

<https://www.mapleridge.ca/your-government/policies-bylaws/fees-charges-bylaw>



The Fraser Health

Authority "Guideline for Bulk Water Hauling" can be downloaded from the City website at:

<http://www.mapleridge.ca/359/Bulk-Water-Fill-Stations>



BULK WATER FILLING STATIONS Reference Guide



What is a Bulk Water Filling Station?

In order to make water more conveniently available to residential and commercial customers, the City of Maple Ridge has two clean and secure Bulk Water Fill Stations that meet the BC Drinking Water Protection Act. The Stations are accessible to you by applying online and using your OPERATOR ID and PIN NUMBER. Accounts can be reloaded at any time for all water filling needs through the website or at City Hall.



CITY OF MAPLE RIDGE OPERATIONS CENTRE

Phone: 604-463-9581 | Fax: 604-467-7360
Email: operationscentre@mapleridge.ca

The Bulk Water Station is equipped with a control unit to select the volume of water to be dispensed. Both locations can be activated with your OPERATOR ID and PIN NUMBER. A permit or account number are not required to dispense water from the push button outlet.



Commercial Users:

- 💧 Permit is required.
- 💧 Designated ACCOUNT required with sufficient dollar value for the dollar amount to be purchased.



Residential Users:

- 💧 Permit is required.
- 💧 Designated ACCOUNT required. There is no charge for residential users at this time.
- 💧 Maximum \$200.00 credit permitted on account.
- 💧 Must be a Maple Ridge Resident.

~~~~~ **FILLING INSTRUCTIONS** ~~~~~



1. Turn off vehicle's engine and set parking brake when filling water.
2. Connect your fill hose to the fill station attachment coupling. Use either a 75 mm (3 inch) or 25mm (1 inch) male cam lock. (Fittings are available at most Plumbing Supply stores.)



3. 💧 **LILLEY DRIVE:** Confirm Arm Switch is in the ON position which is located above the dispensing arm.  
 💧 **JACKSON ROAD:** Ensure the red STOP button is pulled out for the dispensing arm to dispense water.



4. Enter your OPERATOR ID and press ENTER.
5. Enter your PIN NUMBER and press ENTER.
6. Enter Arm Number (if required) and press ENTER.
7. Enter the amount of water to dispense (in litres). Press ENTER.
8. 💧 **LILLEY DRIVE:** To stop flow of water at any time, pull the arm switch to the OFF position.  
 💧 **JACKSON ROAD:** To stop flow of water at any time, push red STOP button in.

**Hold manual push button to dispense water from the .3/4" arm (no OPERATOR ID OR PIN NUMBER is required.)**

**FREQUENTLY ASKED QUESTIONS**

**VOLUME CONVERSION**  
**VL = Imperial Gal x 4.54**

**Conversions for the most common tank sizes:**

| IMP. GALLONS | LITRES |
|--------------|--------|
| 100          | 454    |
| 200          | 908    |
| 300          | 1362   |
| 500          | 2272   |
| 1000         | 4540   |
| 1500         | 6810   |
| 3000         | 13620  |
| 3500         | 15890  |



**Station not operating properly?**  
 Call the Operations Centre at 604-463-9581

**Forget your Operator ID, PIN or have other Account related questions?**  
**CONTACT**

Maple Ridge City Hall, Revenue Services  
 11995 Haney Place, Maple Ridge  
 604-467-7316  
 Revenue@MapleRidge.ca