HOURS:

City Hall open until 8:00 pm on Thursdays in June. (June 1, 8, 15, 22 & 29)

Contact Information

If you have questions, please contact us using one of the following methods:

- Tax Department web page mapleridge.ca/178
- Property Tax enquiries email: revenue@mapleridge.ca
- Metered Utility enquires email: waterbill@mapleridge.ca
- Property tax information line please call 604-467-7336
- The address for the Maple Ridge City Hall is
 11995 Haney Place, Maple Ridge, BC V2X 6A9

YOUR 2023 PROPERTY TAX NOTICE

Your 2023 Property Tax Notice will arrive in the mail over the next week.

If you do not receive it by June 9, 2023, contact us or download it online at *mycity.mapleridge.ca*.

To sign up for a MyCity account you will need your previous year Property Tax Notice; it has some information, such as your property's folio number and access code, so you can sign up. Please see *mapleridge.ca/2235* for more information about MyCity, and contact us if you need any help setting up your account.

What's in the Envelope

Inside the envelope you will find your 2023 Property Tax Notice and other important inserts. There's a sheet that contains information on how your tax dollars are spent as well as Council's 2023 Strategic Plan Update. There's also a postcard with information on the Parks, Recreation & Culture Master Plan process that's currently underway.

We encourage you to read through this important information.

Claim Your Home Owner Grant by July 4, 2023

Property owners must submit them directly to the Province.

To claim your grant, check your eligibility or for more information, please see *gov.bc.ca/homeownergrant* or call **1-888-355-2700**.

Apply for Tax Deferment by July 4, 2023

Tax deferment applications, new or renewals, are handled by the Province of BC at *gov.bc.ca/propertytaxdeferment*. You will still need to claim your Home Owner Grant and pay your 2023 'Total Utility Services' amount by July 4th, 2023 to avoid any penalty.

Pay Your Taxes by July 4, 2023

Please see *mapleridge.ca/181* for information on how to pay. We encourage you to pay your taxes online, dropping off a cheque (not cash) at our drop box at City Hall or sending it to us by mail. You can also pay at your financial institution.

If you prefer to pay in person, the property tax counter at City Hall is open from 8:00 am to 4:00 pm on weekdays. It will also be open late until 8:00 pm every Thursday in June.

Please make sure that by July 4, 2023, your Home Owner Grant has been claimed and your payment has been received in our office. A 5% penalty is charged on unpaid 2023 taxes on July 5, 2023. An additional 5% penalty is charged on unpaid 2023 taxes on September 2, 2023.

If you have any questions about your property taxes please contact us. We are here to help. All of the ways you can reach us can be found on the left.

