



MAPLE RIDGE

British Columbia



Agenda

- Community Social Safety Action Plan Updates
- CSSI Partners Meeting
- Corporate Performance Metrics and the Community Social Safety Dashboard
- Community Safety Officer service model
- Next Steps: Public Consultation Open House

Community Social Safety Action Plan

- Citizen Feel Safe and Are Engaged in the Community
 - Clean Streets and Walkways
 - Vibrant Downtown
 - Enhanced Volunteer Programs
- Citizens are Protected
 - Visibility/Response
 - Protective Services
- Citizen's well-being is supported
 - Alternate Forms of Justice
 - Corrections
 - Housing



Citizens Feel Safe and are Engaged in the Community

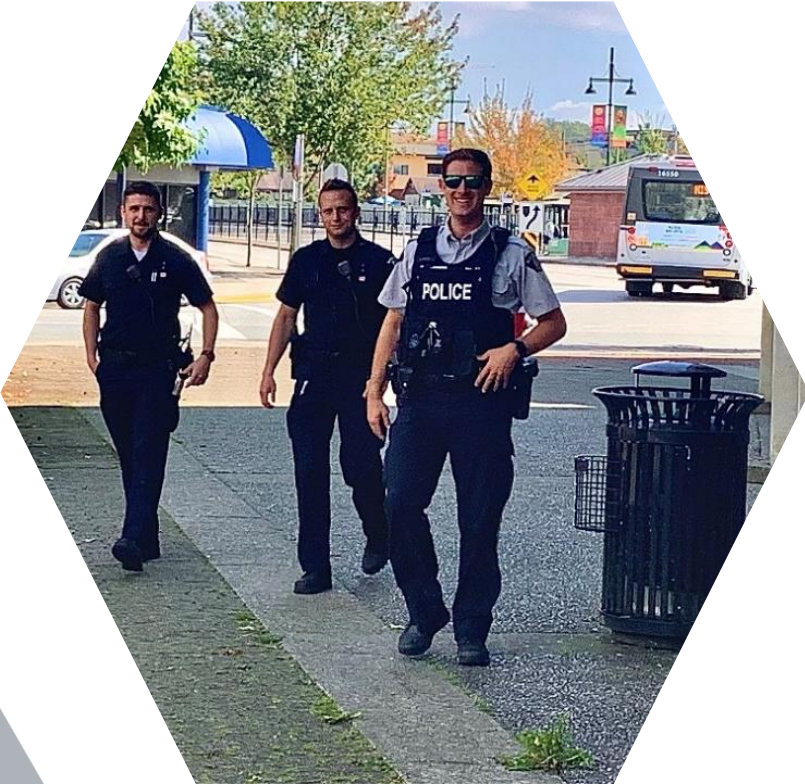


Clean Streets and Walkways

Lock Out Crime Through Environmental Design

- Partnership with Downtown Maple Ridge Business Improvement Association
- Piloted since Aug 28, 2020
- 13 crime prevention assessments and reports delivered by CSOs
- Grant program to fund upgrades, \$6000 distributed

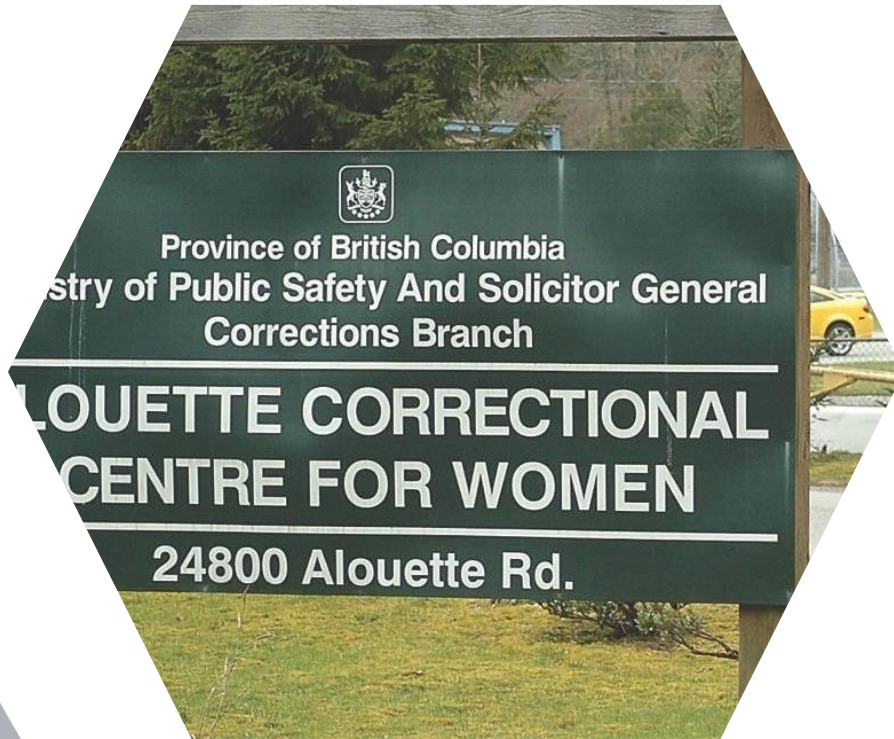
Citizens Are Protected



Tiered enforcement and enhanced visibility

- The Uniformed Community Response Unit from the RCMP teamed up with Community Safety Officers to do proactive foot patrols in the downtown core.
- Cooperation on Nuisance Prohibition Bylaw investigations, graffiti investigations, and COVID-19 PHO enforcement
- Implemented a sustainable security services model, and Westridge Security continues to provide a distinct and important service to CMR, DMRBIA, and Warrington PCI Management

Citizens well-being is supported



Corrections

- Dec 1/20: meeting with Jacqueline Kea, Warden of the Alouette Correctional Centre for Women to discuss Transitional Services
- Discussed release planning and forged a connection with the Admissions and Discharge Manager, and the Community Integration Worker

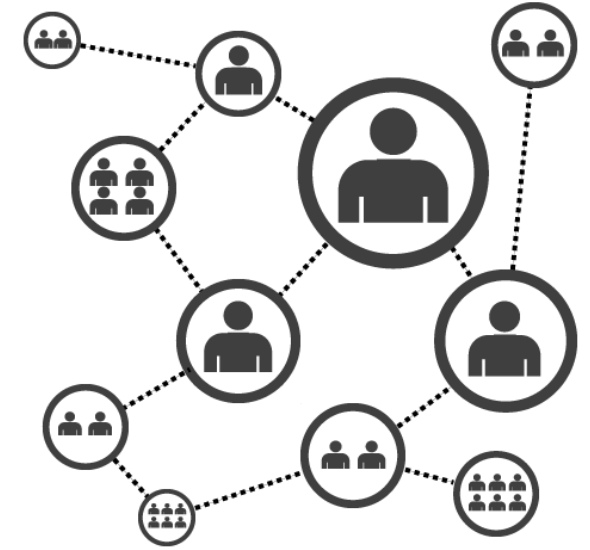
CSSI Consultants



- Contracts have been renewed for 2021
- Both provide consistent support to the CSSI Management Team and Action Group
- Mr. Thiessen continues to monitor capacity and effectiveness amongst social service providers and operators
- Mr. MacRae has incredible insights about enforcement leadership, police services, and strategy.

CSSI Partners Meeting

- Hosted on January 13, 2021
- 30 senior and executive-level participants
- Hosted by CAO Al Horsman
- 6 Presenters, both internal and external
- Emphasized the theme of data sharing to inform decision-making
- Focused discussion on key Action Items



Alternate Forms of Justice Integrated Court in Port Coquitlam

- Jan 18/21: Meeting with Karen McDonald and her team at Community Corrections and Probation
- Feb 3/21: Meeting with Steven Lamothe and his team from the Ministry of Poverty Reduction and Social Development
- Other parties who have agreed to participate: Crown, RCMP, DMRBIA, ICM



Dashboards

- Corporate Performance Metrics
 - Community Safety
 - Inter-Government Relations
- Community Social Safety Dashboard
 - Real-time overlapping datasets
 - Allows for strategic deployment of finite resources
 - Informs policy decisions
 - Used for briefing/debriefings, CSSI Presentations, DMRBIA Meetings



Community Safety Officer Coverage

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
AM Shift	2 CSOs	2 CSOs	2 CSOs	2 CSOs	2 CSOs	2 CSOs	2 BCOs
PM Shift	NIL	2 CSOs	2 CSOs	2 CSOs	2 CSOs	NIL	NIL

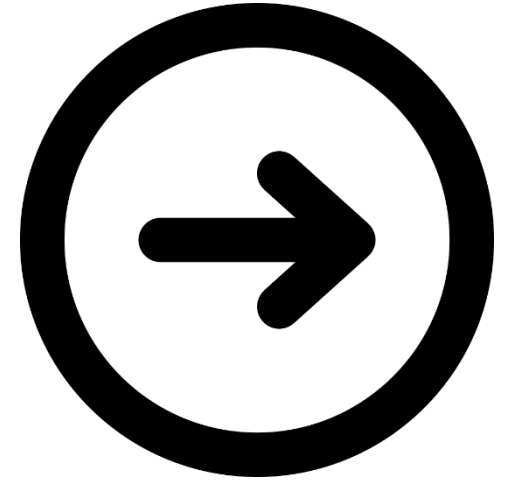
- CSO Service gaps on Monday and Saturday PM shifts, and all day Sunday.

16 hours per day/7 days per week

Scenario 1	Scenario 2
Addition of 1 Senior CSO + 1 CSO	Addition of 1 Senior CSO + 2 CSOs
CSOs are deployed using the partner patrol model to maximize staff safety and compliance. 3 pairings will cover 15 shifts/week. Constraints: Minimal coverage for vacation and sick time.	This complement would provide enough coverage to maintain total 16/7 coverage without interruption. Therefore this is the recommended scenario.
The Senior CSO position is integral for growth. The industry standard for enforcement teams is a span of control of 5-7 enforcement officers per frontline supervisor. This will also create departmental alignment, maximizing efficiency and effectiveness.	
Approximately \$200,000 for the fully burdened positions	Approximately \$300,000 for the fully burdened positions

Next Steps

- Council Endorsed Public Consultation Process
 - Virtual Public Open House
 - Hosted by staff subject matter experts from across the organization
 - Will include select key CSSI Partners
 - Planning to spearhead the process, aiming for a May 2021 launch



Thank you.

Questions?

