

COUNCIL UPDATE

JULY 28, 2020



COVID-19

Thank you to all citizens for their help in flattening the COVID-19 curve!

Provincial & Health Expert Driven

Collaboration with Senior Government to keep our community safe

Throughout pandemic essential City services have remained running

Doing Business Differently

Emergency Operations Centre

Continue to take measures to stay safe

- Physical Distance
- Good hand hygiene
- Keep bubble small
- Wear masks in places where physical distancing is a challenge.

Organizational restructure and alignment to Corporate Strategic Plan

Human Resources Service Delivery Model

Focus on Human Resources services, practices and policy

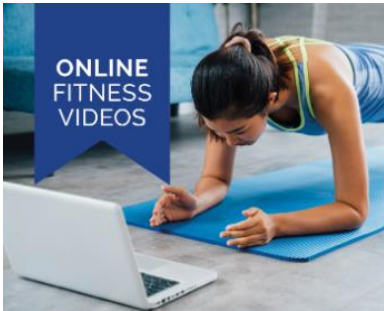
Deferred property tax payments until September 30, 2020

Thank you to our police, fire, ambulance and health care workers.



COVID-19

Doing Business Differently





COMMUNITY SAFETY

Ensure that citizens feel safe and are not afraid to engage in their community, that criminal activity is prevented or minimized, that people who need services can access them easily, that agencies understand and are accountable for their role and that all of this occurs within the capacity of local first responders and service providers.



INTER- GOVERNMENT RELATIONS

Build strong relationships with the region, First Nations other levels of government to set a foundation for problem solving and innovation to achieve defined strategic results.



GROWTH

Implement strategic plans related to local infrastructure and the economy including commercial and industrial land base, transportation corridors, transit, neighbourhood plans and key amenities.



COMMUNITY PRIDE & SPIRIT

Engage the public in positive activities as participants and as volunteers, to enhance the vibrancy of the community.



NATURAL ENVIRONMENT

Be alert to opportunities to care for the natural environment, to mitigate impacts on wildlife and to utilize natural assets to grow eco-tourism opportunities.



INTER- GOVERNMENT RELATIONS

Intergovernment Relations

Address impacts of COVID-19

Building Bridges (finding common ground and building strong relationships).

- Collaboration between communities
- Connections with Provincial Government

Advocating for demonstration project in Maple Ridge

Lougheed Hwy RapidBus (RS Lougheed Hwy)

Created 128 New Parking Stalls in the downtown core

Forged strong relationships

Council Accountability

- Council Conduct Bylaw
- Mayor & Council Correspondence Policy Update
- Council Training, Conferences and Association Building Policy Update
- Corporate Communications Policy Update

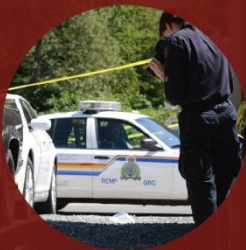
Thank you to Council, MLAs Lisa Beare and Bob D'Eith.



MAPLE RIDGE

British Columbia

Community Safety



COMMUNITY
SAFETY

Community Social Safety Initiatives

- Manager Community Social Safety Initiatives
- Four Community Safety Officers

Social Impacts & Issues

- Mental illness & addictions
- Aggressive solicitation
- Graffiti tagging
- Unsightly properties

Collaboration

- Alouette Addictions, connecting with Outreach Workers
- BC Housing
- Building relationships & trust results in increased compliance

Dementia Friendly Community Plan



All stats displayed represent January - May 31 of the indicated year.



1,464

Total Calls to the
Fire Department

2019 | **1,982**
2018 | **1,784**



605

Medical Calls to the
Fire Department

2019 | **1,053**
2018 | **967**



150

Motor Vehicle
Accident Calls to
the Fire Department

2019 | **158**
2018 | **199**



58

Structure Fire
Calls to the Fire
Department

2019 | **55**
2018 | **41**



1,622

Business Licences
Issued
COMPARED TO

2019 | **1,954**
2018 | **2,029**



6,275

Dog Tags Issued
COMPARED TO

2019 | **7,107**
2018 | **7,459**



1,234

Calls For Service
(NEW FILES CREATED)
COMPARED TO

2019 | **1,537**
2018 | **1,681**

COMMUNITY SAFETY





COMMUNITY PRIDE & SPIRIT

Community Pride & Spirit

Virtual Canada Day Celebration

Park Ambassador Program

- (1st Community in BC to launch this program)

Collaboration with SD No. 42 to celebrate 2020 Graduates

- (reactivation of GLOW Maple Ridge lighting display in Memorial Peace Park)

Reopened sports fields, spray parks and Hammond Outdoor Pool

Secured BC Summers Games 2024

Corporate Communications Policy

Patio Sidewalk Cafes



MAPLE RIDGE

British Columbia

All stats displayed represent January - May 31 of the indicated year.



10,758

Facebook Followers
COMPARED TO
2019 | **9,321**
2018 | **8,035**



\$77,356

Grant Money Rec'd
COMPARED TO
2019 | **\$126,559**
2018 | **130,892**



46,169

MRLC Admissions
COMPARED TO
2019 | **44,251**
2018 | **91,950**



2,977

Program Participants
COMPARED TO
2019 | **4,043**
2018 | **6,981**



Media Releases
COMPARED TO
2019 | **39**
2018 | **31**
2017 | **20**



47

Film Permits
COMPARED TO
2019 | **254**
2018 | **352**

COMMUNITY PRIDE & SPIRIT



Natural Environment



NATURAL
ENVIRONMENT

Wildlife and Vector Control Amendment

Climate Action

- Greenhouse Gas Emissions

Noxious Weeds



MAPLE RIDGE

British Columbia

Growth

Fastest growing communities in BC

Council continues to advocate for improved service delivery (construction industry) to move projects from concept to opening as quickly as possible

Council meetings continued on track

Progress on new rental housing stock (affordable housing)

Area Transport Plan

Ridehailing

Stormwater Management Plan

Sign Bylaw

Chat Bot

Opening of Beckett Park in Port Haney (end of July)

Albion Community Centre – Phase Two endorsed by Council



GROWTH



MAPLE RIDGE

British Columbia

All stats displayed represent January - May 31 of the indicated year.



76

2020 Planning
Reports to Council
Committee of the Whole | **57**
Council Workshop | **10**
Council (Final Approval) | **9**



496

Total Active
Applications
In House
2019 | **394**



1135

Telephone



927

Counter
March 20th COVID Closure

Planning Public Inquiries
2019 | Telephone: **1082** / Counter: **897**
2018 | Telephone: **1221** / Counter: **1183**



3465

Operations Dept.
Completed Service
Requests
2019 | **5636**
2018 | **5140**



820

Facilities Work
Requests
2019 | **813**
2018 | **730**



1,319 **5,608** **\$65M** **197**

Permits
Issued Inspections Construction
Value Units

Building Dept Stats

2019 | Permits Issued: **1,243** / Inspections: **6,073**
Construction Value: **\$100M** / Units: **294**

2018 | Permits Issued: **1,588** / Inspections: **7,900**
Construction Value: **\$22.7M** / Units: **40**



11 **8** **140** **52**

Rezoning Subdivision Building
Permits Servicing
Requests

Engineering Dept Referrals

2019 | Rezoning: **10** / Subdivision: **4**
Building Permits: **145** / Servicing Requests: **53**

GROWTH





GROWTH

Growth Albion Community Centre





COMMUNITY
SAFETY



INTER-
GOVERNMENT
RELATIONS



GROWTH



COMMUNITY
PRIDE & SPIRIT



NATURAL
ENVIRONMENT

Council thanks citizens, businesses & staff for their efforts & commitment to flattening the COVID-19 curve. Let's continue to all do our part keep Maple Ridge safe.

In the words of Dr. Bonnie Henry,

“Be Kind Be Calm Be Safe”