

# Agenda

- 1. Response to COVID-19
  - a. Bylaw Services
- 2. CSO Hiring + Inspectors + Ambassadors
- 3. Dataset relationships + Dashboard
- 4. Volunteer Community Ambassador program
- 5. Ongoing Support and Advice from the Consultants



# **Response to COVID-19**

- Cooperation with the Fraser Health Public Health Nurse
  - Installation of a publicly accessible hand washing station.





### **Coronavirus COVID-19**

BRITISH COLUMBIA Ministry of Health

BC Centre for Disease Control | BC Ministry of Health

HOW YOU CAN SLOW THE SPREAD OF COVID-19 Take care of others by taking care of yourself.

Wash your hands, don't touch your face, and stay home if you are sick. Stay at Home and Physically Distance

Stay at home whenever you can. Maintain 2 meters distance from those outside of your household.

Promoting physical distancing of people from one another to prevent droplet and personal contact transmission is a key tactic to preventing infections with the virus. Physical distancing of 2 metres between people is recommended to reduce the risk of these modes of transmission.

#### Context

On March 25, 2020 the Minister of Public Safety and Solicitor General made the Bylaw Enforcement Officer (COVID-19) Order, and on March 31, 2020 made the Provincial Compliance Officer (COVID-19) Order), both pursuant to the *Emergency Program Act* (Appendix 1).

These Orders enable C&EOs to provide assistance for compliance and enforcement of public health through monitoring and providing warnings, information and advice.

The province has adopted and implemented a graduated compliance and enforcement approach that generally starts with providing information, education and advice as the first step, with escalating measured enforcement only as required.

#### **Role of Compliance and Enforcement Officers**

- In assisting with the compliance and enforcement of public health orders, C&EOs are to be guided by policy direction from the Provincial Health Officer.
- C&EOs officers are not authorized to detain an individual as a result of a contravention or suspected contravention of a public health order.
- C&EOs are also not authorised to exercise any authority to issue a fine or penalty.
- Nothing in the Minister's Orders or this guide limit any powers or duties of a C&EOs.

## Bylaw Services

- Bylaw Officers are on the frontlines during the COVID-19 Pandemic
- An interim operational policy for the entire department has been launched that first considers staff safety.
- Monitoring vacant buildings, supporting vulnerable populations, and enforcing Provincial Orders.

# **CSO** Hiring + Inspectors + Ambassadors

- All Community Safety Officer vacancies have been filled. We are adding a former Police Officer in Edinburgh, Scotland.
- Reinforcements have been lined up
  - Enforcement
    - Maple Ridge Environmental Inspectors have been designated under the Provincial Health Order
    - Provincial Compliance & Enforcement Officers from Gaming Policy and Enforcement Branch, Liquor and Cannabis Regulation Branch and the Community Safety Unit are available to support local government bylaw officers and others who are assisting with compliance of orders.
  - Public Education
    - Parks Ambassadors



## Dataset relationships + Dashboard

- With support from David Cooke, Manager of Business Solutions, exploring opportunities to create meaningful presentations of metrics that will inform decision-making.
- We are aiming to create powerful tools that consider overlapping datasets that relate to Community Safety:
  - By-law Enforcement files from Amanda
  - Public facing RCMP property crime stats
  - Fire Department
  - Incident Reports from GMYC and Leisure Centre
  - Security Reports



# **Volunteer Community Ambassador Program**

Charlene Hargreaves, Crime Prevention Unit Supervisor, RCMP, and her team have delivered a very impressive suite of Volunteer Programs. Both parties have recognized the many shared interests, and there are opportunities for a very successful partnership.





# Ongoing Support and Advice from the Consultants

- Officer Safety relating to recent spitting and coughing incidents
  - "A line has to be drawn."
- Weekly outreach to social service providers

Salvation Army	Alouette Addictions
MRTC	RainCity ICM
Friend in Need Food Bank	Hope for Freedom Society



