Building Department – Permits & Inspection Services During COVID-19 Outbreak

We are continuing to monitor and respond to new information about COVID-19. As we are dealing with an unprecedented situation that is impacting us all, the health and safety of our customers and staff is of utmost importance.

In an effort to minimize contact with City staff, please use the City’s on-line services (eSERVICES) for your day to day permit and inspection needs. Building permit information is all online and can be easily accessed at mapleridge.ca. Any questions or inquiries regarding building permits and Inspections can be emailed to buildingenquiries@mapleridge.ca or you can contact us at 604-467-7311. If you need assistance navigating the City’s website please contact the Building Department staff for assistance through the noted number.

In further efforts to practice physical distancing, as outlined by the British Columbia Center for Disease Control, the following measures have been put in place:

- Building permit applications (all types) can continue to be made; however, completed applications can be deposited into a bin at the front counter. Should there be any missing documentation and applicant will be contacted by email.
- Until further notice we are cancelling all pre-application meetings. Any questions or concerns can be addressed by using email or contacting the assigned staff via phone.
- Inspections of occupied buildings of all types will not be conducted until further notice such as;
  - Special inspections,
  - Final inspections for finished basements (all permit types) where the space has been occupied,
  - Final inspections (all permit types) on homes where the space has been occupied,
  - Inspections on hospitals or care facilities,
  - Business licence inspections on occupied units.
- The replacement of furnaces and hot water tanks will be closed off based on receipt of a completed gas declaration and reliance on the certified trade.
- Electrical inspections for service work will be conducted to the point of entering occupied space.

If City inspection staff attend a job site and people are in the buildings to be inspected or people in proximity to the inspection are presenting any signs of any illness, the inspection will not be conducted.

Work within the Building Department is continuing; however, we will continue to take direction from health authorities on further closures and cancellations.

We apologize for any inconvenience this will cause and thank you for your patience and understanding.

Building our Community Together