



CITY OF MAPLE RIDGE
NEWS RELEASE

FOR IMMEDIATE RELEASE

April 20, 2021 #21-15

For further information, contact:
communications@mapleridge.ca

City Returns to Virtual Services at Development Services Counter

Maple Ridge, BC: The City of Maple Ridge has returned to virtual services for the Development Services counter at City Hall, effective at noon today.

The City was informed of COVID-19 exposures involving some staff working in the Development Services area and, given the variants currently circulating in the region and out of an abundance of caution, the City has chosen to reinstate virtual services, as was the norm last summer.

Ambassadors greeting and screening visitors at City Hall will provide information to Building, Planning & Engineering customers on how to access the virtual services. The Finance counter will continue to be available for in-person transactions.

“We want to make sure our customers know that there was no risk to the public who have been at our site. The City’s COVID Worksite Safety Plan was recently reviewed and approved by WorkSafeBC,” said Christine Carter, General Manager Planning & Development Services. “This is a proactive move to support the safety of our customers and staff. Staff worked effectively for many months in 2020 using these virtual tools, so the transition today will happen quickly and we will work to mitigate any impacts on our customers.”

The City hopes to have in-person visits available again starting on May 3 and will evaluate the situation and report out on the availability of in-person services no later than April 30. We ask for the patience of our customers as we take this proactive step to ensure the safety of the public and our staff.

These exposure events reflect the community transmission of COVID-19 that are being reported daily in the region. The City would like to amplify the messages from our Public Health Office and ask that you join us in doing all the right things to flatten the COVID-19 curve.