



Ridge Meadows RCMP Detachment

2016

Community Report

Partner Messages



Mayor

Nicole Read

On behalf of Council and the citizens of Maple Ridge I would like to salute the dedication, professionalism and service of the men and women who work at the Ridge Meadows RCMP Detachment. Our uniformed officers are supported by a team of civilian staff who work together to ensure our community is safe. The

investment we make in policing is the single largest expenditure in our annual budget. We are particularly proud of the strong relationship between the City and the RCMP with its strong connections around shared values of efficiency and effectiveness. This report demonstrates how we measure success around community safety goals and highlights the accomplishments of this dedicated team.

On behalf of Council and Pitt Meadows residents, I want to thank RCMP members, staff and volunteers for the vital services they provide. Over the past year, safety and security has become a key issue for our Council and citizens, and we have been fortunate to work with our RCMP partners to connect

protective services with other community services to create a better and safer city. Our residents have an active interest in crime trends and traffic enforcement. In 2016, Block Watch programs were enhanced and Victim Services programs were revitalized. Council remains committed to continuing to enhance policing services to maximize the direct benefits of our policing costs and supporting a safer community.



Mayor

John Becker



Principal Contact

Paul Gill

As General Manager: Corporate & Financial Services, I have the privilege of being the principal policing contact to the RCMP.

We are very fortunate that our local detachment works with our City as a valued partner to keep both our citizens and community safe. We recognize that the work done by our members is second to none and the men and women serving our community do so with care, passion and integrity. My role often requires that I interact with other jurisdictions, both locally and nationally, and I can make the comment that the performance of our local detachment is one that I am genuinely proud of.

I have had the pleasure to work with the RCMP for many years. Our Police Services staff are proud to work alongside the RCMP to deliver an exemplary support service to the police, as well as customer support and services to the public.

Civilian staff work in a variety of clerical and administrative roles, as well as specialized positions that historically have been performed by police. Our 105 volunteers are actively engaged in community programs to help police keep our citizens informed and our communities safer. I can genuinely state that our staff and volunteers are dedicated and committed to the work they do for the RCMP.



Senior Manager

Maureen Jones

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Officer in Charge Opening Comments



Officer in Charge

Superintendent
Jennifer Hyland

As your newly appointed Officer In Charge of the Ridge Meadows RCMP Detachment serving Maple Ridge, Pitt Meadows and Katzie First Nation, I would like to welcome you to our 2016

Community Report. Firstly, I am very proud of our police officers, civilian staff, volunteers, community partners and citizens, as we all play a role in keeping our communities safe. I believe both Maple Ridge and Pitt Meadows are incredible places to live and as your police service we are proud to continually build a safer community together.

Our pillars for performance – Community Safety, Effective & Efficient Performance and Continuous Improvement provided many successes for us in 2016. We had committed to becoming more transparent with our information and improved our statistical reporting to the public on a quarterly basis. We also took time to engage our youth, knowing that they are the future and that relationship building with police is important. Road Safety, particularly excessive speeding, is a risk that endangers our citizens and we committed to provide education and enforcement on this front. In order to make our operation more efficient, policing shifts were re-modeled to provide better service coverage for our citizens.

We are excited for what's ahead and dedicated to effective policing strategies which include the needs of our citizens and priorities of the cities we serve. Many of our police officers live in our cities and you will see them in many capacities – as your neighbour, coach, or community leader who are dedicated to making a difference each and every day.

Mission

Royal Canadian Mounted Police

"The Royal Canadian Mounted Police is Canada's National Police Service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide quality service in partnership with our communities."

Ridge Meadows RCMP Support Staff

"The commitment to provide quality police services support to the Royal Canadian Mounted Police, to the community and City of Maple Ridge/City of Pitt Meadows."

Values

- Honesty
- Integrity
- Professionalism
- Compassion
- Accountability
- Respect

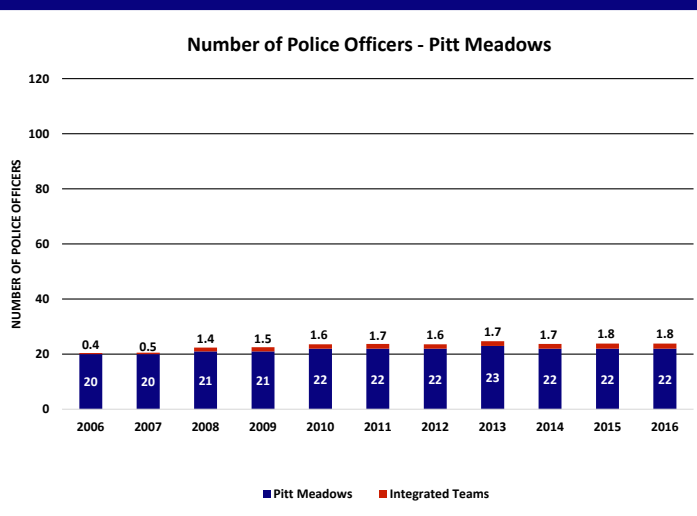
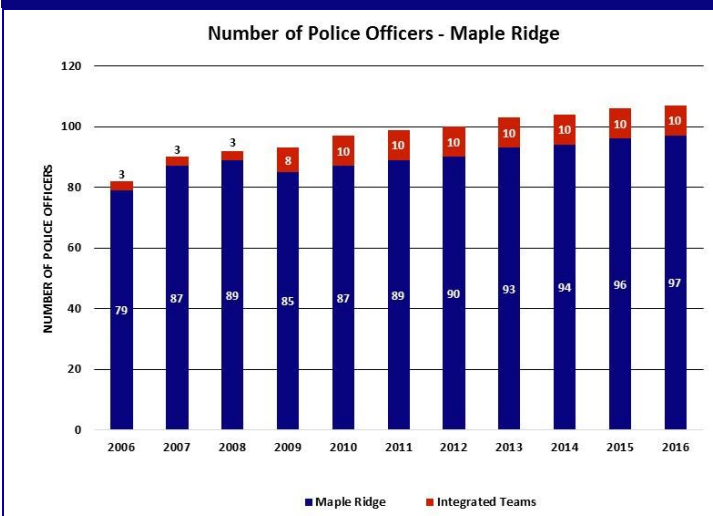
Table of Contents

Your Detachment	4
Civilian Support.....	5
Volunteers.....	6
Integrated Team Partners	7
By the Numbers.....	8
Regional Comparisons	10
Traffic Section	12
Victim Services.....	14
High Profile Investigations.....	15
2016 Moments.....	16
Policing Costs	18
Noteworthy	20
Going Forward 2017	21
Goodbye	Back Cover

Your Detachment

Ridge Meadows RCMP jointly serves the cities of Maple Ridge and Pitt Meadows, as well as Katzie First Nation and vast Provincial lands including Golden Ears Park and Pitt Lake. Policing is provided to our citizens through local resources including first responders, serious crime investigators, traffic members, civilian staff and volunteers. We also rely on our contracted partners to provide specialized services – E-COMM (9-1-1) who provides emergency call services, non emergent reports to police and after hours contact for our citizens and five Integrated Team partners – Emergency Response Team, Police Dog Service, Collision Analysis, Homicide Investigation team and Forensic Identification.

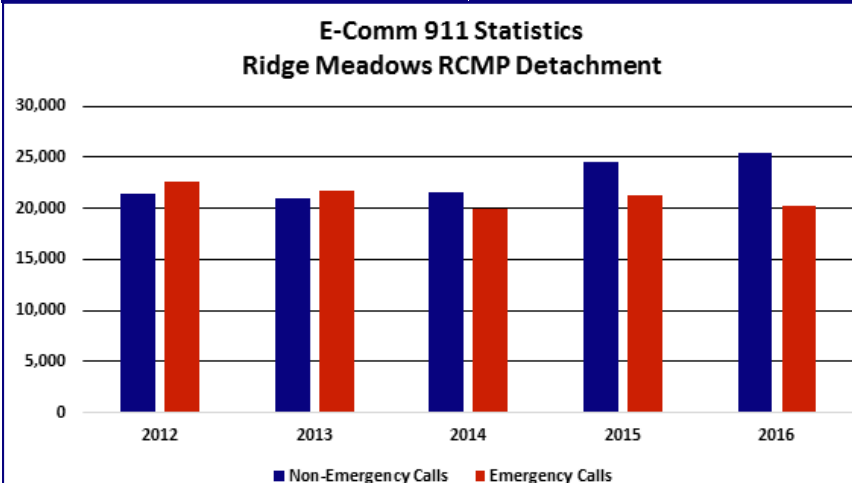
Our detachment utilizes a combination of local and contracted partnerships to provide seamless service to our citizens



RCMP Members

- 98 Maple Ridge members
+10 Integrated Team members
- 22 Pitt Meadows members
+ 2 Integrated Team members
- 3 Provincial members

Police are committed to working on issues that are important to our communities



E-COMM (9-1-1)

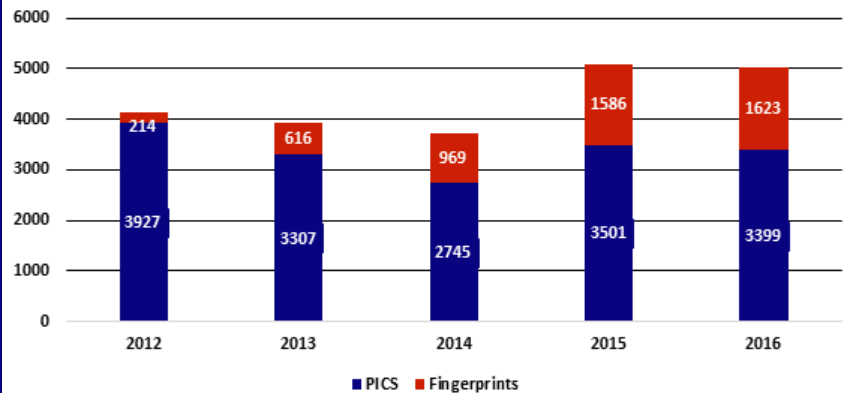
Emergency Communications for British Columbia Inc. is contracted to provide both radio and dispatch services to Ridge Meadows Detachment. E-COMM is the largest 9-1-1 center in Canada and is responsible for 89% of the province's call volume providing dispatch service for 35 police agencies and fire departments throughout British Columbia.

Civilian Support

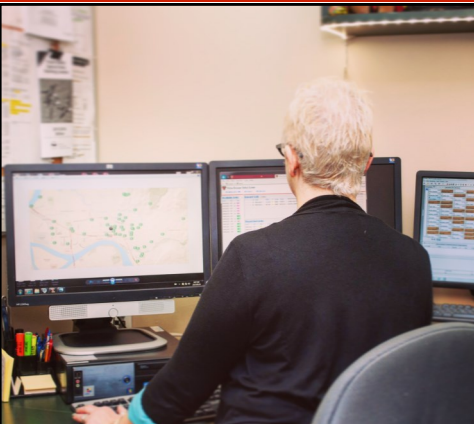
Behind the scenes of the detachment and less visible to our citizens are 45 full-time equivalent (FTE) civilian staff who are responsible for providing support to the overall policing operation in a variety of roles. Often they are the front line contact for most customer related needs including police information checks, fingerprints, insurance reports, summons & subpoena delivery, false alarms and referral services.

This group of staff works in both support and specialized roles that provide police the opportunity to focus on investigative work. Whenever there is work that can be converted to a civilian role, that opportunity is pursued as it offers the police operation cost savings and allows us to keep more police officers on the streets.

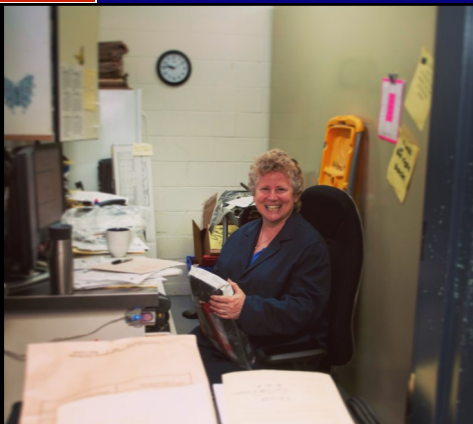
Maple Ridge & Pitt Meadows Combined
Police Information Checks vs. Fingerprints



*Behind every police officer
is a hard-working
civilian support team*



Switchboard



Exhibits



Fleet



Customer Services



Volunteer Services



Administrative Assistance

Volunteers

Volunteerism is part of our detachment's culture. Whether it is with organized crime prevention programs or special events, we thank our volunteers for their contributions in 2016. Our cities are vibrant with the engagement of people and volunteerism helps make our communities stronger and safer for our citizens.

Citizens On Patrol volunteers drive around with computers checking vehicle plates for possible stolen vehicles as well as patrol parks, schools and neighborhoods in teams.

41 volunteers provided over 2300 hours of service

Citizens Bike Patrol volunteers ride bikes in pairs or teams for special events or patrolling of parks, schools and neighbourhoods and contact police noting suspicious behaviours.

18 volunteers provided over 1000 hours of service

Speed Watch volunteers utilize a speed reader board to display how fast drivers are going and educate citizens about speed zones.

12 volunteers provided over 1300 hours of service

Pitt Meadows Community Policing Office volunteers provide front counter services and referral information to the public.

19 volunteers provided over 2500 hours of service

Auxiliary Constable Program volunteers wear a uniform and work alongside police at community events and crime prevention initiatives.

15 Auxiliary Constables provided 503 hours of service

Block Watch volunteers bring neighbours together to watch over the neighborhood and report all suspicious activities to police.

206 active blocks and 4006 homes

Citizens on Patrol



Cops for Cancer



Speed Watch at Work



Citizens Bike Patrol



Law Enforcement Torch Run



Come Volunteer With Us!

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Integrated Team Partners

At times we need more specialized assistance at the local level and this is when we call upon our Integrated Team Partners. These highly trained members bring their expertise and skills as needed to support the detachment and serve our citizens.



ERT—Emergency Response Team

Responsible for enhanced response to tactical and technical situations where extreme danger is present.



IPDS—Integrated Police Dog Service

Tracks and searches for suspects, evidence, drugs and explosives.



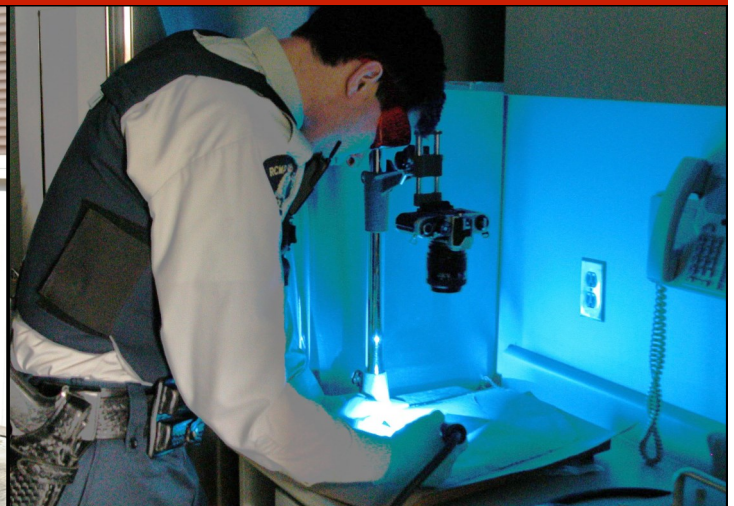
ICARS—Integrated Collision Analysis & Reconstruction Services

Investigates the forensic aspect of all vehicle collisions that result in serious injury or death.



IHIT—Integrated Homicide Investigation Team

Investigates homicides, high-risk missing persons and suspicious deaths.



IFIS—Integrated Forensic Identification Services

Collects, processes, analyzes and interprets crime scene evidence utilizing a forensic lab located at our detachment.

Maple Ridge

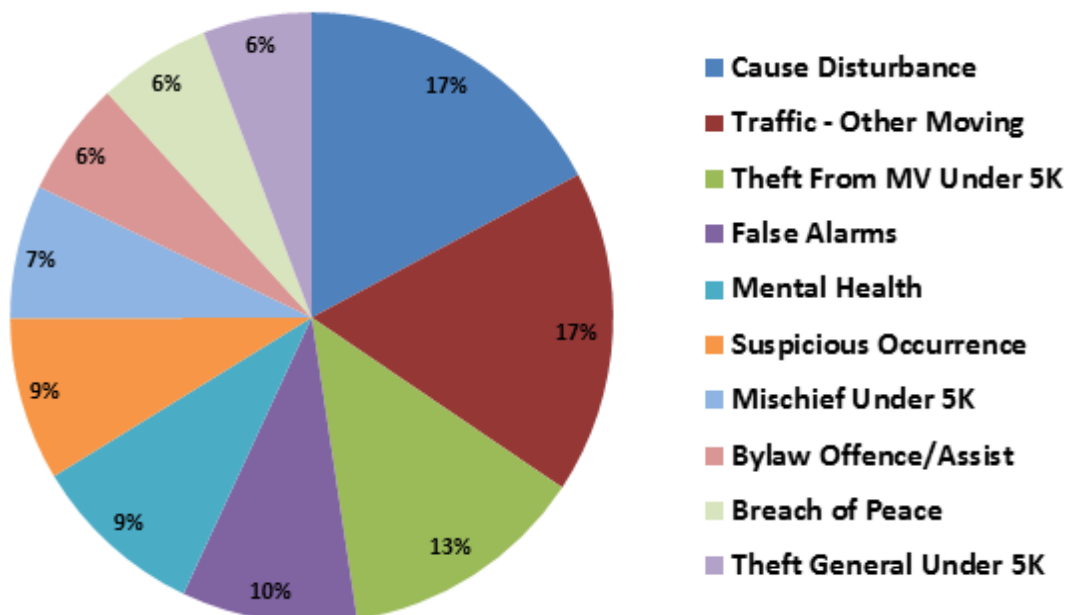
PROPERTY CRIME

↑ Residential Break & Enters	262 incidents in 2016 220 incidents in 2015	19% Increase
↑ Theft of Auto	227 incidents in 2016 226 incidents in 2015	0.4% Increase
↑ Theft From Auto	1,242 incidents in 2016 1,234 incidents in 2015	1% Increase
↑ Fraud	363 incidents in 2016 278 incidents in 2015	31% Increase
↓ Arson	19 incidents in 2016 30 incidents in 2015	37% Decrease

VIOLENT CRIME

█ Homicides	1 incident in 2016 1 incident in 2015	No Change
↑ Assaults	377 incidents in 2016 333 incidents in 2015	13% Increase
↓ Domestic Violence	188 incidents in 2016 204 incidents in 2015	8% Decrease
↑ Sexual Offences	42 incidents in 2016 28 incidents in 2015	50% Increase
↓ Robberies	44 incidents in 2016 45 incidents in 2015	2% Decrease

Maple Ridge
2016 Top 10 Service Calls by Type



Pitt Meadows

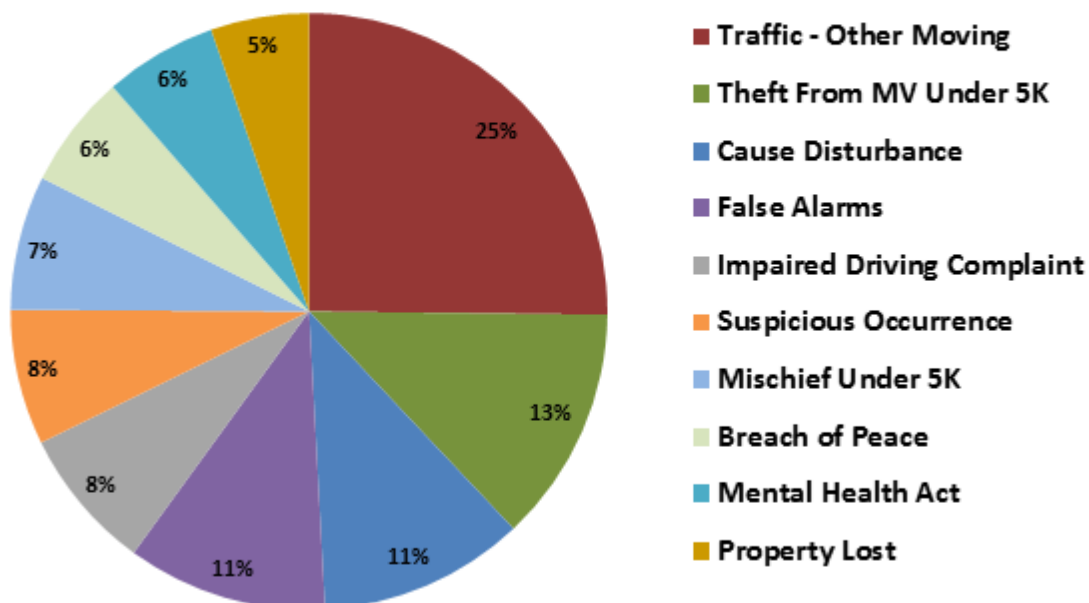
PROPERTY CRIME

↑	Residential Break & Enters	38 incidents in 2016 35 incidents in 2015	9% Increase
↑	Theft of Auto	57 incidents in 2016 54 incidents in 2015	6% Increase
↓	Theft From Auto	245 incidents in 2016 281 incidents in 2015	13% Decrease
↑	Fraud	82 incidents in 2016 64 incidents in 2015	28% Increase
↑	Arson	7 incidents in 2016 5 incidents in 2015	40% Increase

VIOLENT CRIME

↓	Homicides	0 incidents in 2016 0 incidents in 2015	No Change
↓	Assaults	67 incidents in 2016 70 incidents in 2015	4% Decrease
↓	Domestic Violence	28 incidents in 2016 40 incidents in 2015	30% Decrease
↑	Sexual Offences	13 incidents in 2016 11 incidents in 2015	18% Increase
↓	Robberies	12 incidents in 2016 17 incidents in 2015	29% Decrease

Pitt Meadows
2016 Top 10 Service Calls by Type

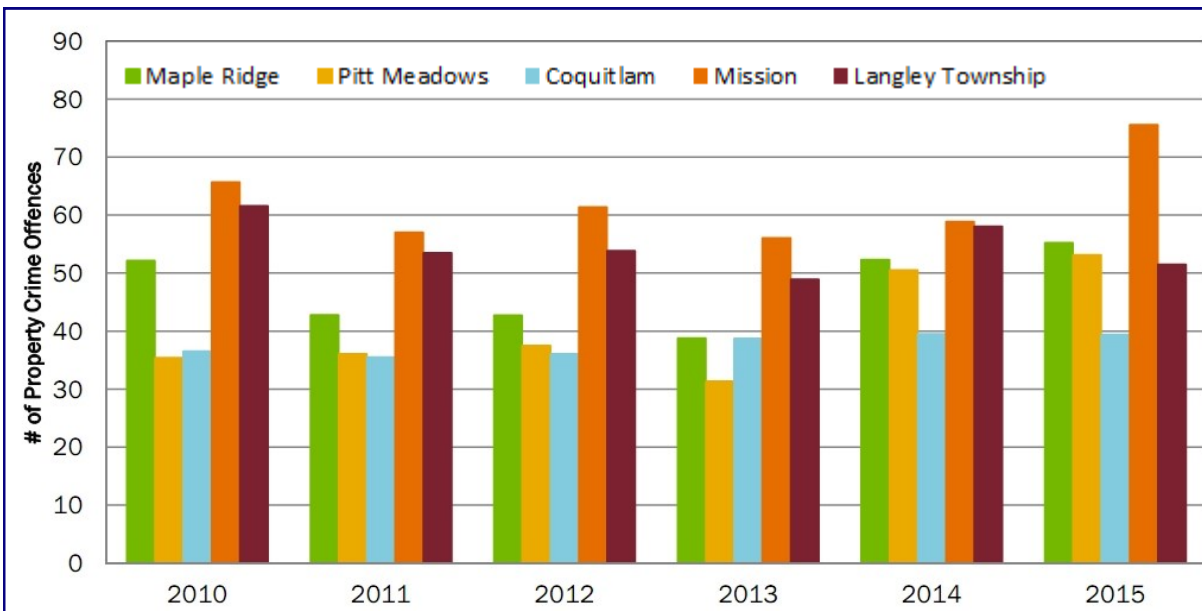


Regional Comparisons

It is important to take a step back and look at how we compare to other jurisdictions. Communities have their own unique issues but it is important to recognize that the Lower Mainland also faces regional trends as well. The Province of BC's statistics, although a year behind, provide us with a "snapshot" of regional crime trends.

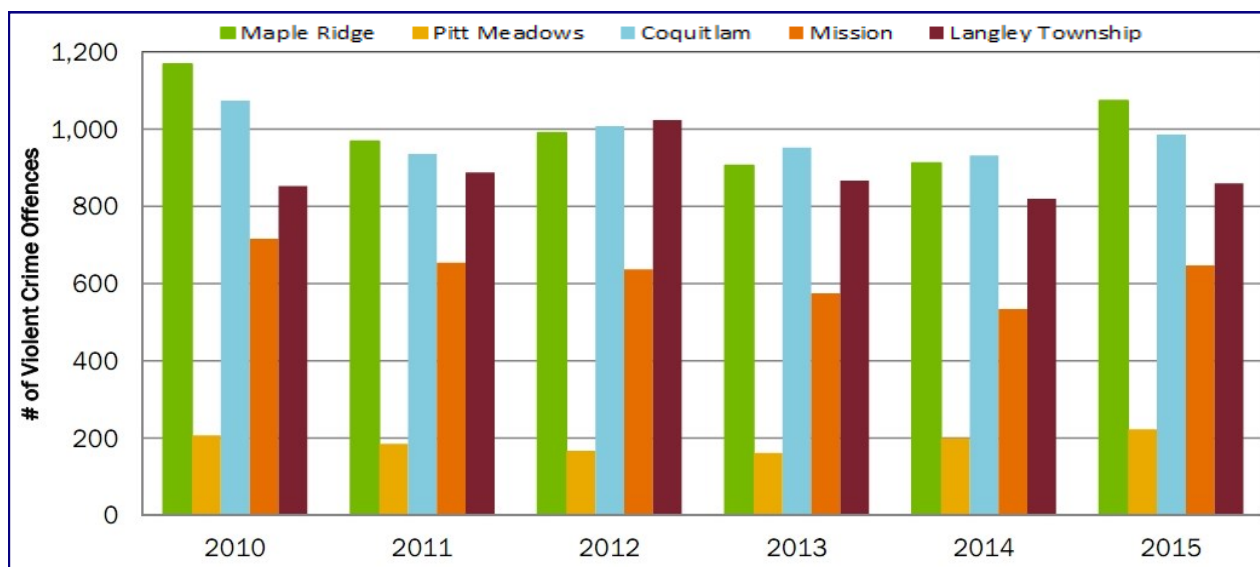
Property Crime Offences

Property crime is an issue throughout the Lower Mainland. We have been focusing on prolific offenders who we believe are most active in our area. Our teams work hard to get them off the streets and back into jail as quickly as possible.



Violent Crime Offences

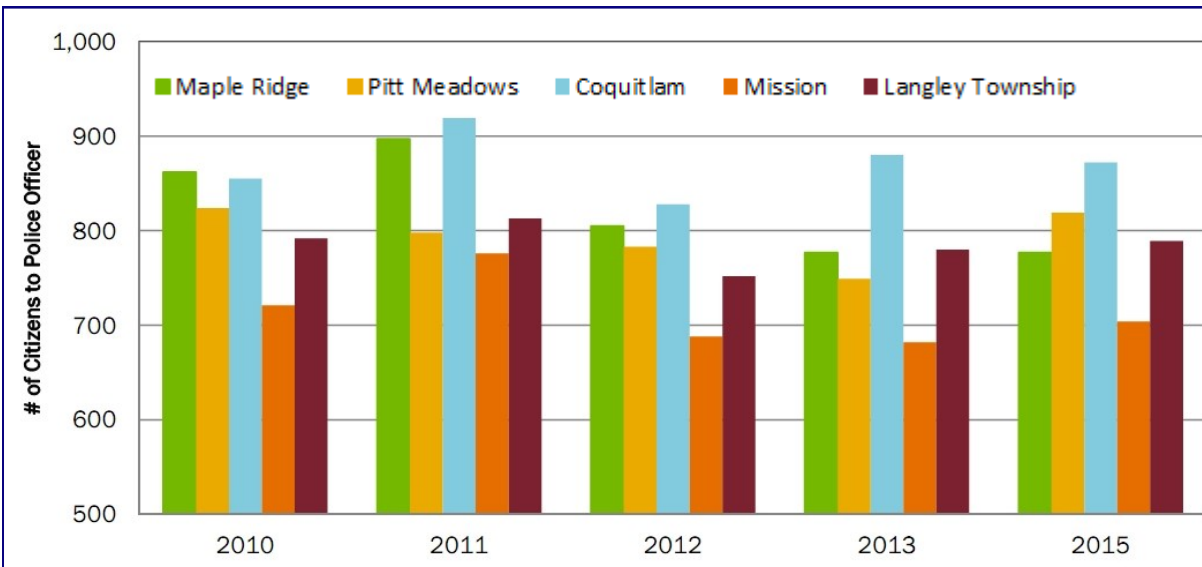
Violent crime has been trending upwards. Often these are crimes between known parties and an area we are focusing on.



Regional Comparisons

Population Served by Authorized Police Strength

This chart shows the number of citizens served by each police member. Our goal is to balance issues of population growth, community safety as well as efficiency and effectiveness as we set staffing levels for our detachment. You will see that we are achieving this goal and our cities have shown strong commitment to keep pace with population growth.



Comparisons to others are a good way to keep our performance on track. Overall our regional performance is very good and we strongly believe our communities are a safe place to live, work and play.

Did You Know...

In 2016 Maple Ridge had a population of 82,256. Historically, since 1921, the population has doubled every 20 years. The Official Community Plan projects a population of 118,000 by 2041. By 2031, the median age is estimated to be 44.6, which means that 50% of the population are younger than this age and conversely 50% are older.

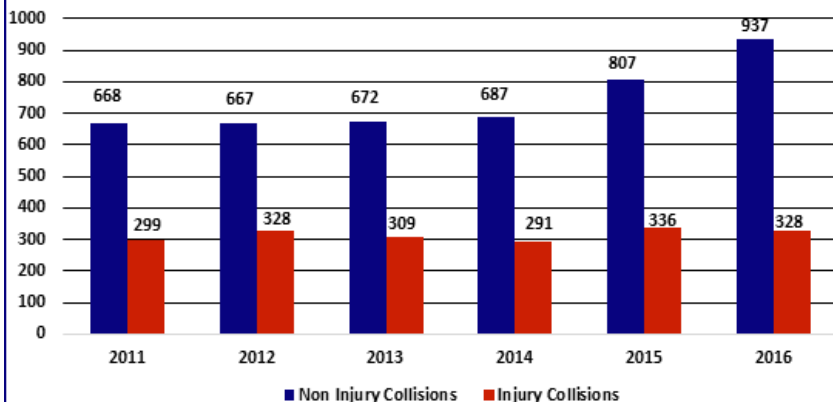
In 2016 the population of Pitt Meadows was 19,090 and their Community Plan is projecting a population of 24,000 by 2041. There has been a population growth of 4.7% since 2011 which is keeping pace with Metro Vancouver.



Traffic Section

Road Safety is a priority for Ridge Meadows Detachment. While citizens often complain about speed enforcement, the reality is that more citizens are killed and injured in traffic accidents than from all other crime categories. We are working to protect you and your family.

**Maple Ridge & Pitt Meadows Combined
Injury & Non-Injury Collisions**



Injury Crashes

Intersections can be deadly and in 2016 police committed to enforcement and public education around the top injury crash intersections in our communities in an effort to decrease accidents.

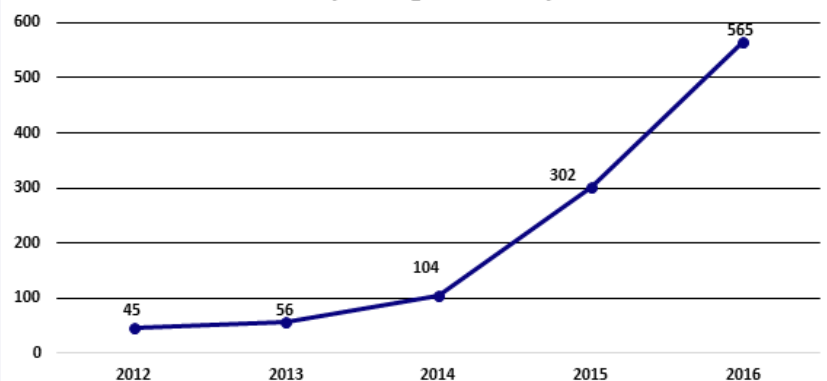
Our fatal crashes decreased from eight in 2015 to five in 2016. Two of the five fatal crashes were related to speed and the remaining three were as a result of weather conditions, poorly maintained vehicle and use of an electronic device.

Excessive Speeding

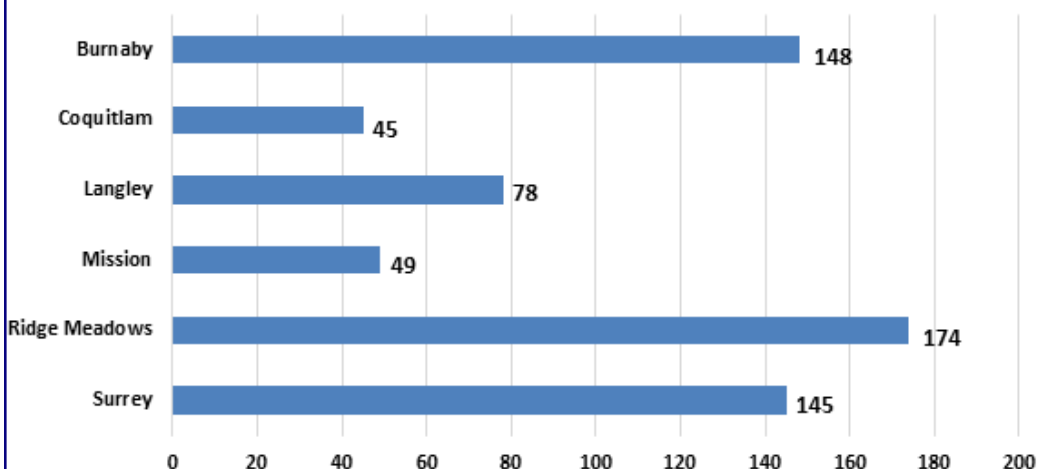
Speeding over 40+ km/h is considered excessive speeding and in 2016 it was a problem in both our communities. Vehicles are a weapon and police know the consequences of speed can be devastating as it puts innocent lives in danger.

This graph shows the increase in the number of excessive speeders in Maple Ridge and Pitt Meadows whose vehicles were seized and impounded by police.

**Ridge Meadows
Excessive Speeding Vehicle Impounds**



**Traffic Tickets Per Month Per Member
2016**



Did You Know...

In 2016 in comparison to all Provincial and Municipal police traffic units in the Lower Mainland, we are:

- ☑ #1 by over 16% on total tickets issued per police officer
- ☑ #1 by almost 100% on issuing speeding tickets
- ☑ #1 by almost 600% on commercial vehicle checks

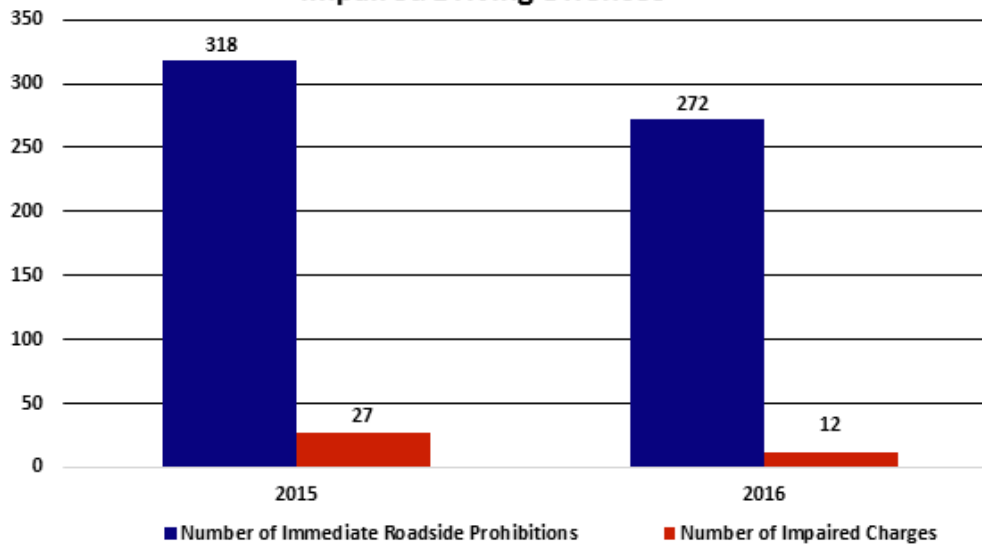
Our Traffic Unit is working hard every day to keep citizens safe!

Traffic Section

What is an Immediate Roadside Prohibition (IRP) and How Does It Work?

An IRP is a new tool for police to get impaired drivers off our roads. Rather than pursue a criminal investigation and charges police can issue an IRP which falls under the Motor Vehicle Act of BC. Once an individual has blown into an Approved Screening Device (ASD) an impaired driver may be subjected to a 3, 7 or 90 day vehicle impound with financial penalties imposed.

**Maple Ridge & Pitt Meadows Combined
Impaired Driving Offences**



Did You Know...

Impaired driving statistics decreased in 2016 by 16% in Maple Ridge and by 43% in Pitt Meadows over 2015. Many citizens assigned "designated drivers" or did not drink as a result of having to drive. It is believed that the IRP/ADP programs have had a direct impact on the public's decision-making. Citizens are not prepared to lose their licence for 90 days or their vehicle for 30 days.



LOUGHEED HWY BARRIERS

Police have been working with the Ministry of Highways and in October 2016, part one of a two part project was accomplished. Barriers are now in place from River Road east to Spillsbury and we look forward to part two of the project being completed in summer 2017. Police strongly believe that these barriers will be life saving and will keep our citizens safer.



IMPOUND OF THE MONTH

The detachment implemented an "Impound of the Month" project which is a selected vehicle that was impounded due to a driver being charged with "excessive speeding" which is 40+ kph over the posted speed limit. The project is intended to be a public awareness and education piece to deter others from driving dangerously in our communities.



GOLDEN WHISTLE AWARD

Our local traffic unit was presented with the prestigious "Golden Whistle Award" which acknowledges keeping communities safe via local road safety strategies and achievements. Our traffic unit impounded 565 vehicles as a result of excessive speeding charges (40+ kph over the posted speed limit) as well as significantly reduced the number of serious injury/fatal crashes in 2016.

Victim Services

Revitalization of the Victim Services Program

The Victim Services program provides support to individuals and families who have been impacted by crime or trauma in our communities. In 2016 we revitalized the program by recruiting, training and developing volunteers to provide 7 day a week, 24 hour a day call out. These volunteers have a wealth of local knowledge and are a vital connection between police and victims during police incidents. The support of this service enables a police officer to focus on the investigation knowing that the victim(s) are in good care and have the support and information they need.

2016 Victim Services Accomplishments

- Recruitment of 10 volunteers
- Increased attendance to crisis situations (24/7)
- Victim management of high profile police investigations such as homicide, domestic violence, robbery
- Regional development training
- Raised profile of local services with branding and networking
- Increased caseload 13.5%
- Implementation of new file management process
- Increased police referrals

TOTAL # OF CRISIS CALL OUTS: 57

37 Sudden Death

8 Suicide

3 House Fire

2 Next Of Kin Notification

2 Domestic/Spousal Assault

2 Other Incident

1 Child Sexual Abuse

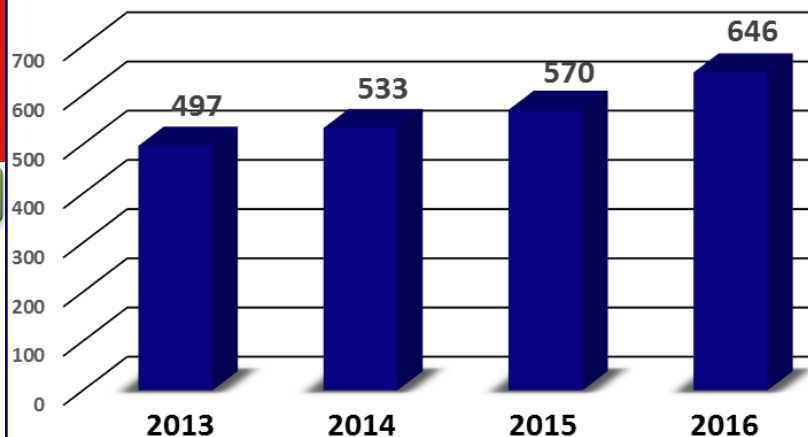
1 Attempted Murder

1 Homicide

Victim Services Crisis Callout



Victim Services Referrals



Did You Know...

Police-based Victim Services is funded by both the Province of BC and the Cities of Maple Ridge and Pitt Meadows. The primary mandate is assisting police officers with victim management, following up with victims of crime to provide support and referral information and providing a crisis management role on scene.

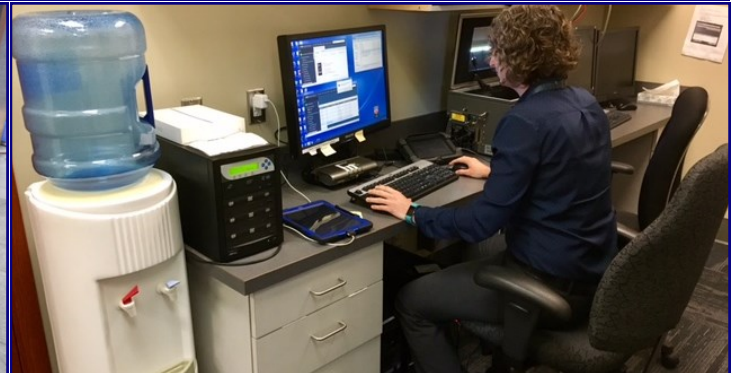
High-Profile Investigations

Our communities are safe, but every community experiences crime of a more serious nature and police are committed to keeping on top of this element of criminal activity. Serious Crime investigations take hours to accomplish and we would like to share a few case stories to show how diverse and complex our investigative services can be at the local level. Most of our citizens will never be exposed to these types of circumstances, but these high profile files show the cross jurisdictional nature of criminal activity and the services our detachment is providing to keep our citizens safe.



Kidnapping/Forcible Confinement

A male was kidnapped, held against his will and tortured for two days at two different locations. His girlfriend had also been taken and held against her will for a shorter period of time. Police executed search warrants after tracking cell phones leading to the arrest of all three suspects. Kidnapping/Forcible Confinement is a serious crime, but fortunately a rare incident in our communities.



Child Pornography

Eight separate residences were searched by serious crime investigators relating to 11 separate incidents of child pornography. Police have the ability to monitor these type of sites at both the local and provincial level. Youth and children are a priority for police and it is important to investigators to focus on this type of criminal behaviour.



Project EPROCACITY

A local investigation into a marihuana dispensary resulted in police searching a business. Approximately \$300,000 in marihuana and associated products were seized by our Street Enforcement Unit and charges of trafficking were forwarded to Crown Counsel. Although laws are expected to change in 2018, police are still governed by the existing laws around marihuana distribution.



Firearms Purchaser

Three individuals legally purchased firearms, but then illegally sold them to a third party. The investigation resulted in the arrest of the individuals with charges relating to eight firearms. This type of re-selling is known as a "straw purchase". It is usually done when individuals are not able to legally buy a firearm so they pay someone else to make the purchase for them.

2016 Moments

We would like to share a few “moments” highlighting some of the initiatives and events we believe were integral to a successful 2016 year. The work we do every day is expected, but the work we do over and above what is expected are the accomplishments that effect change.

Investment in the big picture creates positive change

Candy Cane Initiative

It is important to connect with our youth and in 2016 RCMP members in red serge handed out candy canes to students while asking them to make “Santa’s Nice List”. Reactions were overwhelming and a great way for students to interact with police in a positive way.

Santa’s Nice List



Award & Recognition Gala Event



Building on tradition is important

Officer In Charge Awards & Recognition Event

The Officer In Charge gala event recognized RCMP members, civilian staff, volunteers and citizens for outstanding performance.

Highlights of the evening included citizens who were acknowledged for their bravery and quick action, Cst. Mike Pedrosa who received the “Will to Come Back” award for overcoming obstacles to return to work and Cst. Casey Baker who was peer-nominated for “Police Officer of the Year” for his work relating to homeless issues.

Fentanyl Forum



Fentanyl Forum

RCMP co-hosted a Fentanyl Forum with School District No. 42, Fraser Health and the City of Maple Ridge. Strategies for keeping kids safe were presented, but most impactful were the touching stories from families who have experienced the devastation of this opioid drug.

2016 Moments

Volunteering should be a rewarding & meaningful experience!

Revitalizing of Volunteer Services & Crime Prevention Model

The landscape of “what it means to be a volunteer” has shifted along with the overall experience that volunteers themselves are seeking. Our revitalized crime prevention model enables volunteers to access many different activities associated with their skills and interests, receive standardized training, as well as opportunities to work on objectives that link to priorities for the RCMP.

Cyber Bullying



Presentation on Cyber Bullying & Youth

In May, as part of Youth Week, RCMP brought in expert speaker, Jesse Miller who spoke to a packed house on the “Reality of Life Online” offering interactive and constructive dialogue on current “connected” culture, social media trends and influences and what to be concerned about relating to youth online.

Garage 529 Launch

Garage 529 is an application-based bike registry which allows users to store and log information specific to their ride. In 2016 we launched the new bike app and held five registration events, registering over 300 bikes. Local bike shops are now providing Garage 529 information to purchasers of new and used bikes to increase identification of bikes and owners in our communities.

How Does Garage 529 Benefit You?

If police come across a bike with a Garage 529 identification sticker they can connect the bike to its rightful owner using purchased software. Garage 529 stickers are very difficult to remove and leave evidence that the bike was part of the program.

Garage 529



Statistical Reporting to Public

In 2016, Ridge Meadows RCMP released Quarterly Crime Reports for our citizens to view which include statistical information on Criminal Code offences, crimes against persons, property crime, controlled substances and traffic. As the detachment polices both Maple Ridge and Pitt Meadows the reports are provided separately for each community. These reports are concise and are inclusive of both quarterly and year over year comparisons, 5-year trending and top 10 calls for service. Please check it out at goo.gl/wFOsDg.

Policing Costs—Maple Ridge & Pitt Meadows

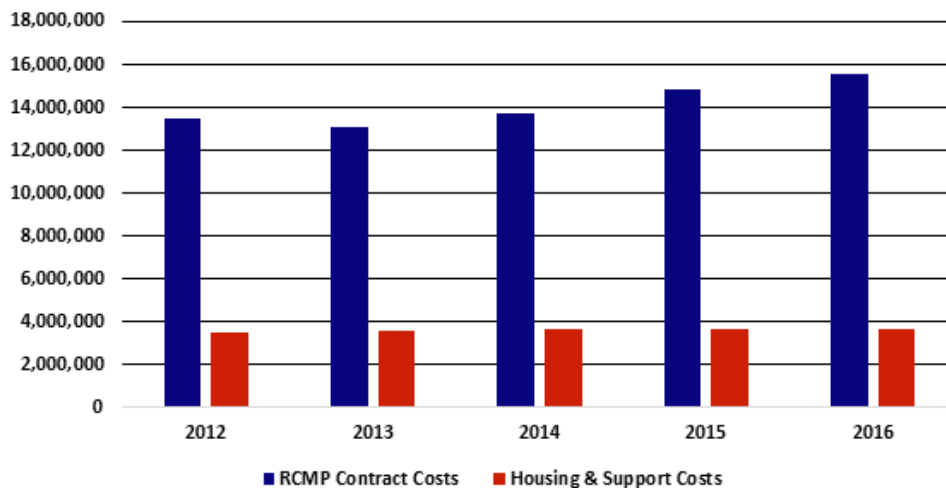
The RCMP is contracted by the City of Maple Ridge and the City of Pitt Meadows to provide police services to its citizens. The joint policing contract works very well for our communities and is an effective and efficient way to provide these services.

In today's world there is an expectation for organizations to be open and transparent, as well as find cost effective ways of providing services. We pride ourselves on our commitment to continuous improvement in this area, finding fiscally responsible alternatives without compromising risk or ultimately the service delivery.

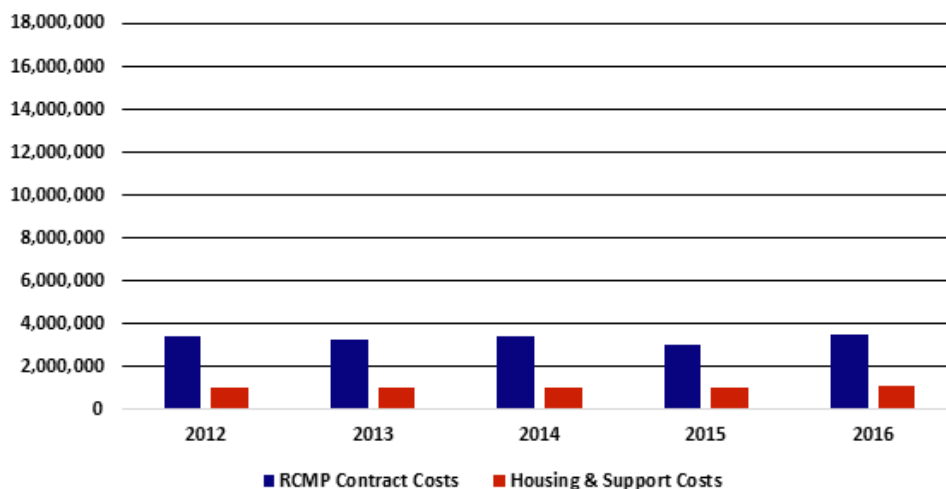
Efficiencies

- Peak period scheduling of resources to better serve citizens
- Use of integrated team specialization to provide expert services
- Convert traditional police roles to specialized civilian roles whenever possible
- Utilize data analysis to provide intelligence-led policing, recognizing trends and placement of resources
- Focus on prolific offender management keeping attention on individuals who are responsible for most of the criminal activity in our communities
- Use technology to save time
- Produce crime reduction strategies and planning
- City use of security companies when appropriate
- Use of partnerships, volunteers and cross functional teams on community issues

Maple Ridge



Pitt Meadows



Policing Costs—5 Year Budget Plans

Maple Ridge

All \$ values in 000's (thousands)	Adopted 2016	Proposed 2017	Proposed Changes		2018	Proposed		
			\$	%		2019	2020	2021
Revenue								
Fines	90	90	-	0%	90	90	90	90
PM - Cost Recovery	1,132	1,151	19	2%	1,174	1,198	1,224	1,251
Program Fees	36	36	-	0%	36	36	36	36
Prov. Grant (Conditional)	71	71	-	0%	71	71	71	71
Recovery	32	32	-	0%	32	32	32	32
Sale of Services	170	170	-	0%	170	170	170	170
	1,531	1,550	19	1%	1,573	1,597	1,623	1,650
Expenditures								
Auxiliary Training-Etc.	25	25	-	0%	25	25	25	25
RCMP Contract	17,411	18,109	698	4%	18,680	19,495	20,201	20,957
Equipment	3	3	-	3%	3	3	3	3
Insurance Expense	23	23	-	0%	23	23	23	23
Lease Expense	78	78	-	0%	78	78	78	78
Maintenance - General	169	170	1	1%	172	173	174	175
Meals	14	14	-	0%	14	14	14	14
Other Outside Services	945	973	28	3%	1,003	1,033	1,064	1,095
Program Costs	29	29	-	1%	29	29	29	30
Publications	2	2	-	0%	2	2	2	2
Salaries	3,490	3,542	52	1%	3,624	3,709	3,800	3,900
Supplies	35	35	-	0%	35	35	35	35
Training	3	3	-	1%	3	3	3	3
Utilities - Telephone	45	45	-	0%	45	45	45	45
Vehicle Charges	14	14	-	3%	15	15	15	16
	22,286	23,065	779	3%	23,751	24,682	25,511	26,401
Totals	20,755	21,515	760	4%	22,178	23,085	23,888	24,751

Pitt Meadows

All \$ values in 000's (thousands)	Adopted 2016	Proposed 2017	Proposed Changes		2018	Proposed		
			\$	%		2019	2020	2021
Expenditures								
Auxiliary Training-Etc.			-					
RCMP Contract	3,697	3,957	260	7%	4,095	4,223	4,393	4,430
Lease Expense	12	13	1	8%	14	14	15	15
Maintenance - General	9	9	1	6%	10	10	11	11
Program Costs	4	4	-	0%	4	4	4	4
Utilities - Telephone	18	18		1%	18	19	19	19
Housing and Support Contract	1,173	1,188	15	1%	1,211	1,236	1,263	1,291
	4,913	5,190	277	6%	5,352	5,506	5,705	5,771
Totals	4,913	5,190	277	6%	5,352	5,506	5,705	5,771

Noteworthy

RCMP Boat is Enhancing Service



Did You Know...

In June we acquired a water vessel from RCMP Marine Services at no charge to the detachment. The vessel was owned by the Province but they were no longer able to deploy it in their fleet. The boat has a steel hull so it was a great fit for our communities as it gives us the ability to access our local waterways.

RCMP Member Received Commendation

In support of Ft. McMurray during their devastating wildfire in 2016, the RCMP assigned tactical team members from the Lower Mainland District to assist the region during the evacuation period. The fire destroyed many residences, critical infrastructure affecting electricity, water and gas service.

Ridge Meadows Detachment had four members assigned to the tactical team in 2016. One of our members, Sgt. Ralph Foster received a commendation from the Premier of Alberta for his work with the Regional Emergency Operations Center for developing re-entry plans for the many private, provincial and federal units working to re-enter the evacuated zone.



Going Forward—2017

In 2017 we are working on 3 focus areas: Community Safety, Effectiveness & Efficiency and Continuous Improvement. We continue to work with our communities, partners and citizens to achieve even higher performance levels.

Enhance Community Safety

Our service delivery model, both local and contracted, is integral to keeping our cities safe. We focus on prolific offenders that put our communities at most risk as well as issues that have the most personal safety impact to our citizens.

2017 Action Highlights

- Help create a community protocol around safe schools
- Prioritize opioid drug trafficking investigations
- Road Safety focus on excessive speeding



Effective & Efficient Performance

It is our responsibility to emphasize getting the most from our resources, processes and policies. We commit to refine and seek business improvements and best practices to continue to improve on our return on investment.

2017 Action Highlights

- Roll-out of Narcan (Naloxone) to on-road resources
- Develop a Detachment Communications Strategy
- Work with stakeholders to improve Court processes



Continuous Improvement

We commit to continuously develop and deliver on increased service levels both internally and externally by working smarter, creating a culture of change, synergizing with our partnerships, eliminating duplication and leveraging technology.

2017 Action Highlights

- Increase transparency and communication to partners
- Transition the Youth Diversion program to a Restorative Justice model
- Enhance the interactive Crime Map



A portrait of Supt. David Fleugel, a middle-aged man with short brown hair, smiling. He is wearing a dark blue suit jacket, a light blue shirt, and a blue and white striped tie. The background is a blurred green field with trees.

Saying Goodbye

Although this occurred in early 2017 we thought it fitting to acknowledge in this document our farewell to an incredible leader, Supt. Fleugel who was stationed at Ridge Meadows RCMP Detachment for 6 years and for the last 4 years was the Officer In Charge.

Supt. David Fleugel retired from the RCMP when he accepted a position as Port Moody's Chief of Police. Supt. Fleugel has been an inspirational leader for our detachment and all who worked with him recognized how fortunate we were to have him as part of our organization. He is a community minded, creative and genuine human being who has improved service to our communities, increased transparency and communication and ultimately made our communities safer.

We wish him the very best in Port Moody and will honour the legacy he leaves with us. Congratulations and best wishes to Supt. David Fleugel and his family.