

Ridge Meadows RCMP Detachment

2015 Community Report



About Ridge Meadows RCMP

Ridge Meadows RCMP jointly serves two communities from its main detachment office in Maple Ridge and the Community Policing Office in Pitt Meadows.

Values

- Honesty
- Integrity
- Professionalism
- Compassion
- Accountability
- Respect

Mission

Royal Canadian Mounted Police

"The Royal Canadian Mounted Police is Canada's National Police Service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide quality service in partnership with our communities."

Ridge Meadows RCMP Support Staff

"The commitment to provide quality police services support to the Royal Canadian Mounted Police, to the community and City of Maple Ridge/City of Pitt Meadows."



MESSAGES



Officer in Charge
Superintendent
David Fleugel

On behalf of the men and women of the Ridge Meadows detachment welcome to our 2015 Community Report. As Chief of Police for Maple Ridge and Pitt Meadows, I am so proud of our police officers, staff, volunteers and citizens. Clearly, everyone is working together to make our communities an incredible place to live, work and play. We are honoured to serve as your police force and care deeply about crime prevention, community safety and crime reduction.

We rely on our partnerships and collaborations as public safety is a shared responsibility. We strongly believe in staying connected and being as transparent as possible, and are committed to our strategic goals going forward to enhance community safety, provide effective and efficient policing and ensure continuous improvement.



Mayor
Nicole Read

On behalf of Council and the citizens of Maple Ridge I would like to thank the men and women who serve our community as part of the Ridge Meadows detachment of the RCMP. Our uniformed officers are supported by a team of civilian employees who work side-by-side to keep our community safe.

This document allows the community to see the full spectrum of work that's done each and every day and to get a sense of the 'metrics' by which the team is measured. This report demonstrates that our detachment delivers a very high level of service to citizens. We are very proud to be served by this dedicated, compassionate and professional team.



Principal Contact
Paul Gill

As part of my role as General Manager: Corporate & Financial Services, I have the privilege of being the principal policing contact to the RCMP. The City has a positive working relationship with the detachment and we see the police as valuable partners in keeping our community safe. I have great faith and confidence in our officers as well as the staff and volunteers who support them.

My role allows me to interact with other communities locally and nationally. I can say without hesitation that the work done by our detachment is exemplary and we are very well served by the RCMP.



Operations Officer
Inspector
Dan Splinter

The members and staff of the Ridge Meadows RCMP have a long history of living and working in Maple Ridge and Pitt Meadows. In addition to providing 911 response around the clock, we are heavily engaged in building a safer community by actively focussing our activities on the priorities of the community. This includes traffic education and targeted enforcement at high-risk crash locations and speed corridors, and through a large variety of focussed, committed participation in our schools and with other service providers such as in mental health and addictions.

In addition to being your police officers, we are your neighbours - that's why we care so much about "getting it right" in Maple Ridge and Pitt Meadows.



Mayor
John Becker

On behalf of Council and citizens I thank our RCMP members, staff and volunteers for the vital services they provide to our community. We have a productive working relationship with the RCMP and work closely to provide a high level of policing services to our citizens. Our residents have an active interest in community safety, including crime trends and traffic safety enforcement.

Through enhanced funding from consecutive City councils, the Community Police Office in Pitt Meadows has expanded services over the last several years and we are committed to enhancing these services to maximize the direct benefits of our policing costs.

Our Police Services staff are proud to work alongside the RCMP to help deliver policing services to our citizens. Assistance to the RCMP is provided in a variety of different roles ranging from customer service, clerical support, cell guard duties to other specialized services. We augment that support with approximately 109 volunteers who actively engage in RCMP Crime Prevention programs that link to police strategic focus areas.

Our Police Services staff genuinely care about our communities and strive to make a difference every day.



Senior Manager
Maureen Jones

2015 MOMENTS

2015 was a busy year and we would like to share a few “moments” highlighting some of the work accomplished. From dealing with the homeless issues on Cliff Avenue, to creating a “Crime Map” as a crime prevention tool or tackling how to decrease thefts from autos for our citizens, both our operations and administrative staff are committed to improving how we do business.

*Everyday work just happens...it is the “over and above”
accomplishments that effect change*



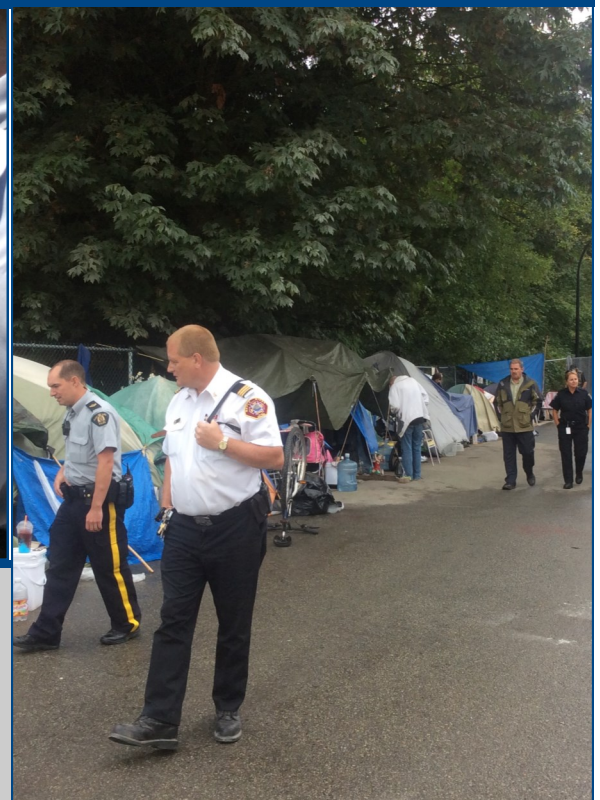
Cliff Avenue Homeless Camp

May 6th – October 13th - When homeless camps pop up it is as a result of deeply complex social issues within a community, sometimes relating to untreated mental illness and addiction. This story is not only about homeless individuals setting up a camp, but of the impact to local businesses and residents in the area. The City took the lead on this issue, however police were involved on the front lines, both responding to calls for service and being proactive at the camp.

Police actively participated in a resilience initiative alongside Bylaws, Fire and City representatives to provide oversight of the site and its occupants. These partnerships were key to the successful relocation of the homeless residents to both short and long term shelter where residents could receive the support and care they required.



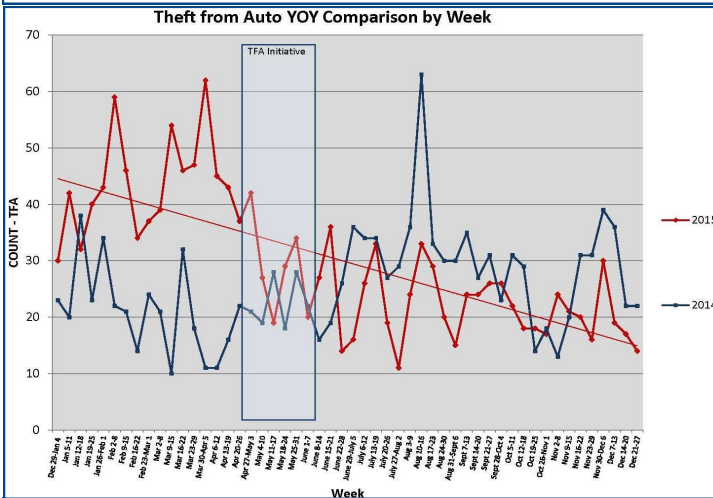
Police attended 96 calls for service on Cliff Avenue compared to 23 calls in the same period in 2014. These calls included complaints of property crime, including theft of bikes, assaults, drug use and trafficking (including drug overdoses) and reports of vigilantism. The majority of the files for the duration of the camp were related to bylaw issues and assistance to other first responders.



2015 MOMENTS

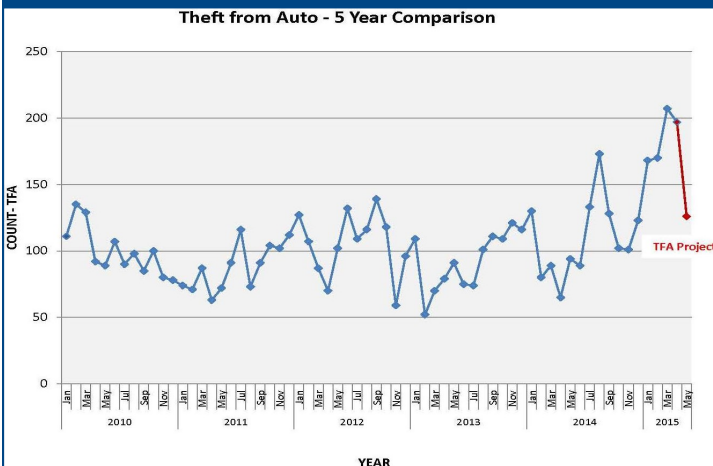
Theft from Auto Project

In March 2015 we reported the highest number of Theft From Auto (TFA) compared to the same period in 2014, and statistically for a single month since 2006. This upward trend was recognized by police as a priority for our citizens. An action plan to focus on chronic prolific offenders was created and implemented, requiring coordinated action by all detachment resources to address the problem through enforcement and public education. The project ran as highlighted in the chart below and had significant positive results.



Key Results

- 21% decrease overall in TFA
- 25 arrests
- 126 criminal code charges forwarded to Crown
- 155 TFA hot spot patrols
- 102 extra hours on targeting hot spots and offenders
- 259 hours donated by RCMP volunteers to the TFA action plan
- 481 contacts made with local residents (Crime Prevention Notices)



Public Education Event

On April 17, 2015 a "pop-up" detachment event was held on how to deter theft from personal vehicles. The event included interactive ways to see what thieves are looking for and through partnership with ICBC, 55 steering wheel locks were given out to owners of vehicles which are at high risk of theft. A "Bait" car was on scene, as well as a "mock-up" vehicle typical of what criminals are interested in. Our Crime Prevention Coordinators, RCMP Community Programs members along with our Detachment Commander were on-scene to interact with the public.



Ways to Stop Theft From Vehicles

- Move all items out of sight, including loose change, sunglasses – even a lighter
- Stash before, not after you park – thieves will watch where you put your items
- Do not leave garage door openers visible – thieves will use them to gain access to your premises
- Report big and small incidents to police so we can track community trends

2015 MOMENTS

Community Crime Map A Crime Prevention Tool

Many Eyes Make for Less Crime!

In 2015 we were pleased to implement an online interactive Crime Map for both the City of Maple Ridge and the City of Pitt Meadows. This mapping tool was achieved in partnership with our cities and offers our citizens open and transparent information relative to property crime.

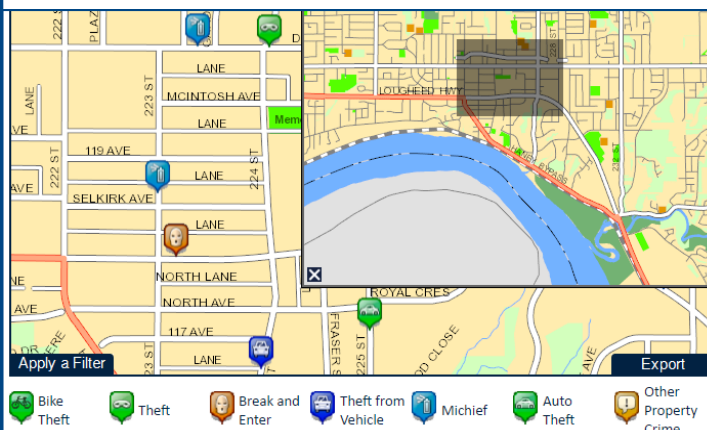
The map is searchable by street/address for offences such as: bike theft, theft, break & enter, theft from vehicle, mischief, auto theft and other property crime and is updated every 2 weeks. Filter use is offered including search of a date range and/or for specific offence types, the data can be exported and a mobile phone version is also available.

The Crime Map not only provides citizens with data, it enables awareness on the neighbourhood level.

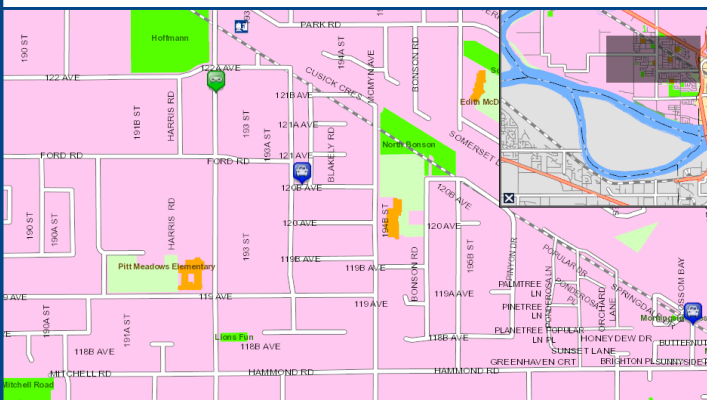
Look for enhancements to our Crime Map for 2016!

With our citizens' engagement we consider our Crime Map to be a crime prevention tool

Maple Ridge: mapleridge.ca/1027/Crime-Map



Pitt Meadows: www.pittmeadows.bc.ca/EN/main/residents/608/737/crime-map.html



Targeting Prolific Offenders

Our teams actively target prolific offenders who are responsible for the majority of criminal activity in our communities. Analysis shows us that we can decrease crime activity by focusing on criminal behaviour this way. In 2015 we focused on our top 12 prolific offenders and as we made arrests added new offenders to the program. We made 18 arrests, including 138 charges and worked on two large projects to make it difficult, if not impossible, for these individuals to make a living from criminal activity.



Relentless Pressure on Prolific Offenders

Targeted High Profile Road Safety Enforcement



Road Safety Initiative

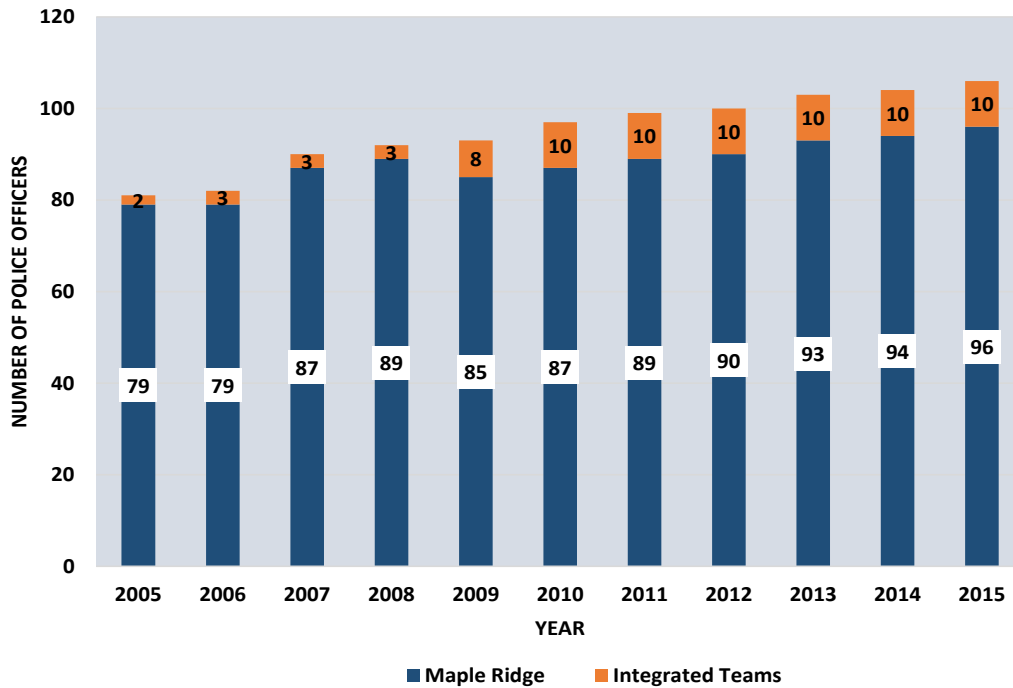
The top 5 high crash intersections were identified based on collision data from 2014. Enforcement of these intersections resulted in an overall 16% decrease in collisions. Our analysis shows that most accidents occur at intersections and by focusing on enforcement and public education we can have a positive impact on traffic related public safety.

SERVICE DELIVERY

Ridge Meadows RCMP serves the cities of Maple Ridge and Pitt Meadows and vast Provincial lands. Detachment teams include first responders, serious crime, property crime and drug investigators, prolific offender and road safety teams, and a community policing team, including youth and crisis intervention officers. Our local services are enhanced by 5 RCMP Integrated Teams who provide investigative specialization relating to murders/cold case serious crimes, collision analysis, police dog services, forensic identification and emergency response. These teams are key partners and are part of the overall policing service provided to our cities.

Our local police services are enhanced by Regional Integrated Team partners

Police Resources Maple Ridge



Police services are a significant and costly item for our City partners and our citizens. Our communities are growing and we will need to keep pace with increases in population, but also contain costs as our cities have other funding pressures.

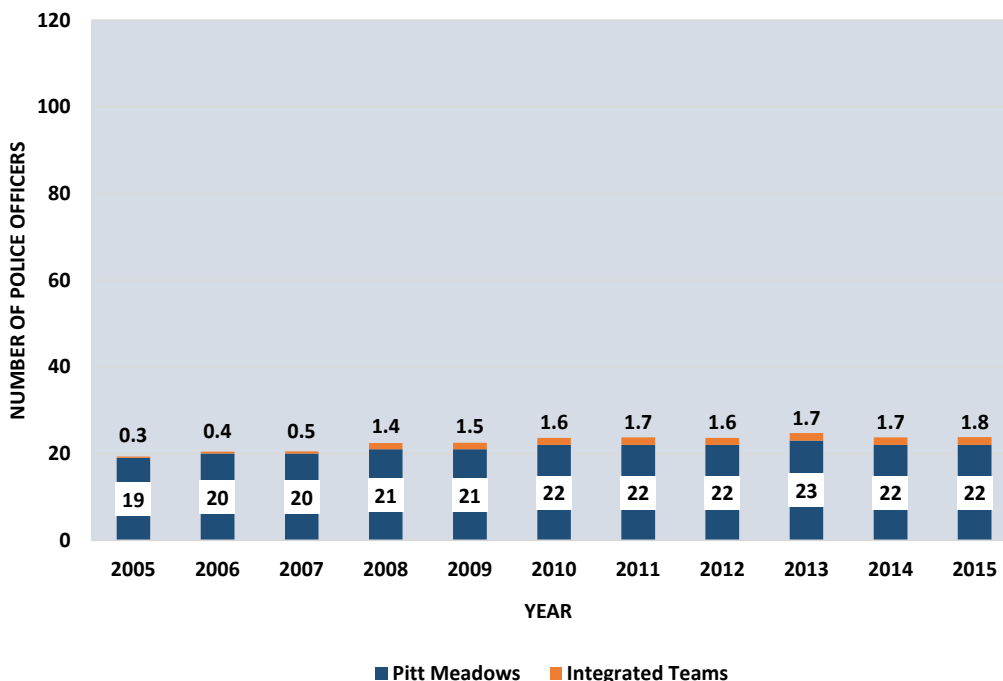
RCMP Members

96 Maple Ridge members
 + 10 Integrated Team members
 22 Pitt Meadows members
 + 2 Integrated Team members
 3 Provincial members

Civilian Staff

In addition to police resources there is a team of 45 full-time equivalent City staff who support the policing operation in a variety of roles. This work is more cost effective when done by City staff.

Police Resources Pitt Meadows



ECOMM-911

ECOMM provides telecommunication, radio service and police dispatch. When citizens make a report of a crime or call 911, they are connecting with ECOMM. We value this partnership as the service is both seamless and cost effective for our citizens.

"Police work is not only about catching the bad guy...it includes dealing with social pressures and being a good community partner."

—Supt. David Fleugel

SERVICE DELIVERY

Regional Integrated Team Partners

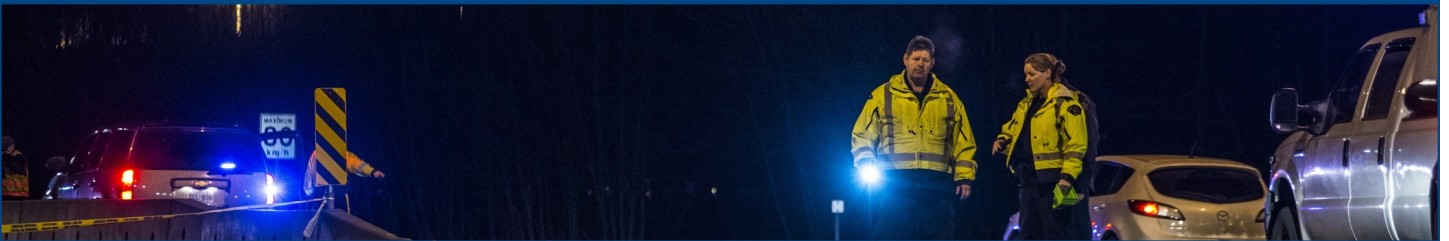
ERT – Emergency Response Team

Responsible for enhanced response to tactical and technical situations where extreme danger is present.



ICARS – Integrated Collision Analysis & Reconstruction Services

Investigates the forensic aspect of all vehicle collisions that result in serious injury or death.



IFIS – Integrated Forensic Identification Services

Collects, processes, analyzes and interprets crime scene evidence utilizing a forensic lab located at our detachment.



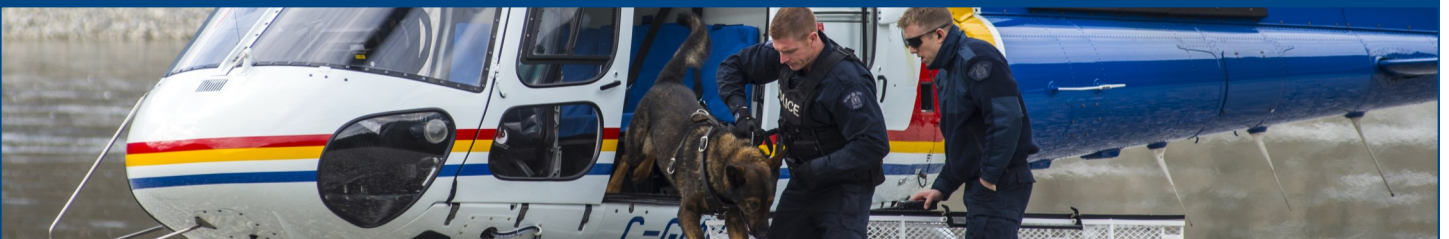
IHIT – Integrated Homicide Investigation Team

Investigates homicides, high-risk missing persons and suspicious deaths.



IPDS – Integrated Police Dog Service

Tracks and searches for suspects, evidence, drugs and explosives.



TRENDING

Maple Ridge

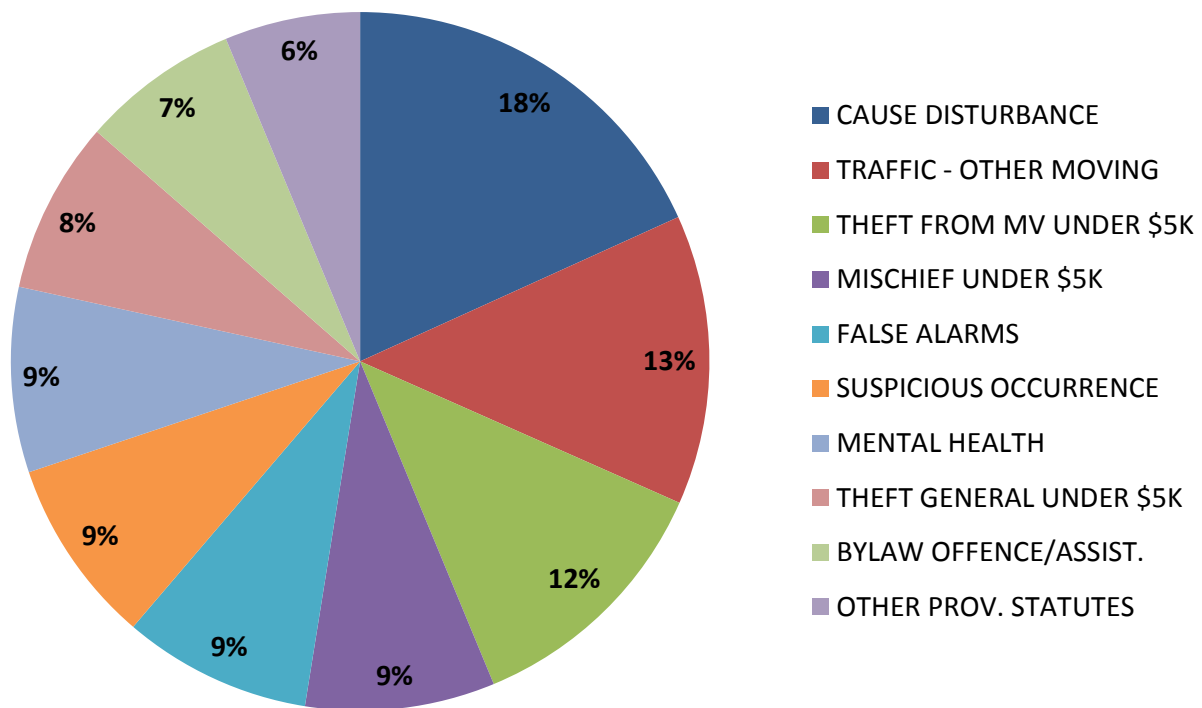
PROPERTY CRIME

↓	Residential Break & Enters	224 incidents in 2015 250 incidents in 2014	10% Decrease
↓	Theft of Auto	258 incidents in 2015 292 incidents in 2014	17% Decrease
↑	Theft From Auto	1,235 incidents in 2015 1,043 incidents in 2014	18% Increase
↑	Fraud	273 incidents in 2015 264 incidents in 2014	3% Increase
↑	Arson	31 incidents in 2015 20 incidents in 2014	55% Increase

VIOLENT CRIME

↓	Homicides	1 incident in 2015 3 incidents in 2014	67% Decrease
↑	Assaults	345 incidents in 2015 291 incidents in 2014	19% Increase
↑	Domestic Violence	201 incidents in 2015 154 incidents in 2014	31% Increase
↓	Sexual Offences	35 incidents in 2015 42 incidents in 2014	17% Decrease
↑	Robberies	45 incidents in 2015 41 incidents in 2014	10% Increase

2015 Top 10 Service Calls by Type Maple Ridge



TRENDING

Pitt Meadows

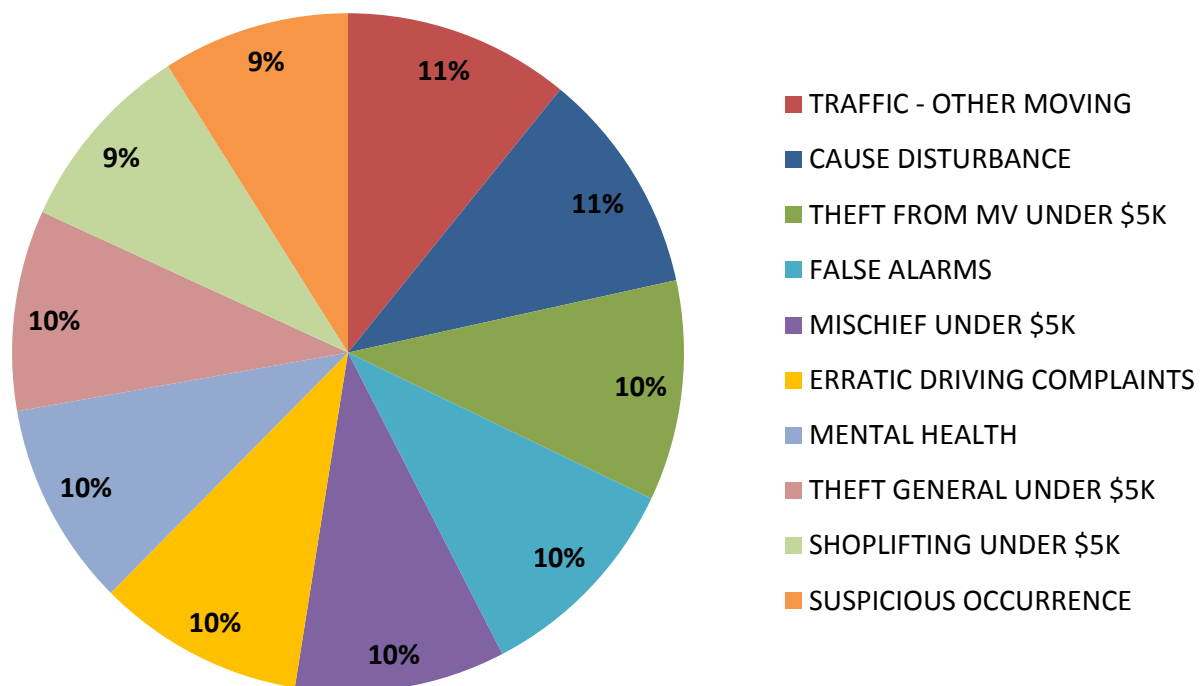
PROPERTY CRIME

↓	Residential Break & Enters	7 incidents in 2015 10 incidents in 2014	30% Decrease
↓	Theft of Auto	57 incidents in 2015 66 incidents in 2014	14% Decrease
↓	Theft From Auto	281 incidents in 2015 282 incidents in 2014	0.4% Decrease
↑	Fraud	63 incidents in 2015 57 incidents in 2014	11% Increase
↓	Arson	7 incidents in 2015 10 incidents in 2014	30% Decrease

VIOLENT CRIME

↓	Homicides	0 incidents in 2015 0 incidents in 2014	No Change
↓	Assaults	72 incidents in 2015 77 incidents in 2014	6% Decrease
↑	Domestic Violence	42 incidents in 2015 36 incidents in 2014	17% Increase
↓	Sexual Offences	11 incidents in 2015 11 incidents in 2014	No Change
↑	Robberies	17 incidents in 2015 11 incidents in 2014	55% Increase

2015 Top 10 Service Calls by Type Pitt Meadows



POLICING COSTS

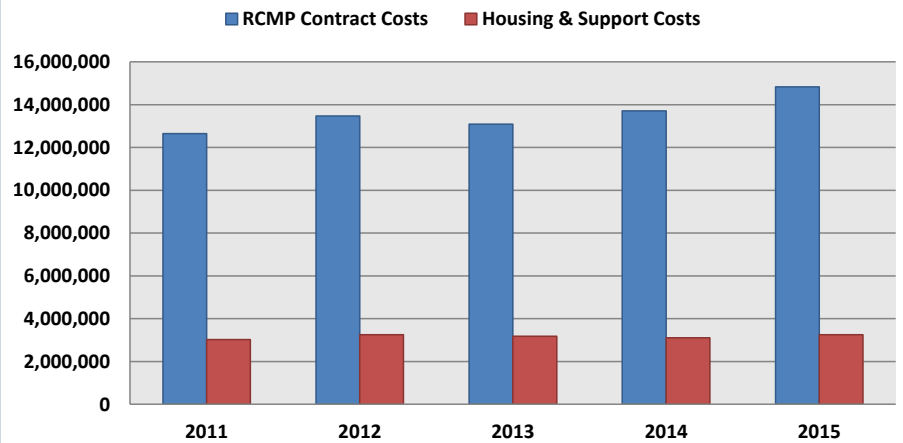
Our cities contract the RCMP to provide police services to our communities. These charts show actual RCMP contract costs as well as housing and support which includes City staff wages and building expenses.

We continually strive to reduce costs and improve service. Our approach to using our resources efficiently include:

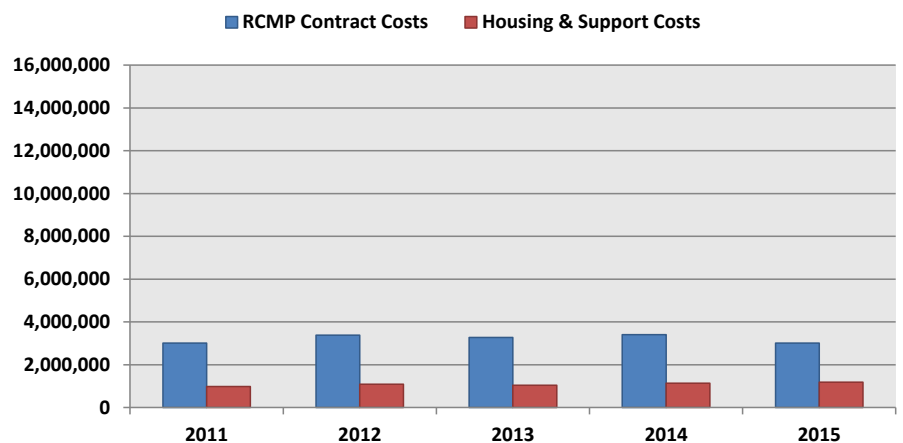
- Use of crime analysis, intelligence-led and evidence-based policing to make sure our resources are in “hot spots” relative to where crime is occurring
- Focus on prolific offender management keeping the attention on those individuals responsible for most of the criminal activity in our communities
- Convert traditional police roles to specialized support staff roles (City staff) whenever it makes sense
- Use technology wherever possible
- Use of crime reduction strategies
- Cities’ use of security companies when appropriate

*Working smarter everyday
to minimize policing costs
for our citizens*

MAPLE RIDGE



PITT MEADOWS



GOING FORWARD

In 2016 we are working on 3 focus areas: Community Safety, Effectiveness & Efficiency and Continuous Improvement. We will continue to work with our partnerships, communities and citizens to achieve even higher performance.

Community Safety

Police are integral to safe communities and we provide a multi-faceted approach to our service delivery, including emergency response, community policing and crime prevention/reduction. We will focus on offenders that put our communities at most risk, as well as increasing our visibility and presence to increase the perception of public safety.



2016 Action Highlights

1. Implement a multi-agency treatment team for individuals we frequently deal with due to mental health issues
2. Enforcement of the top 10 high crash intersections/locations
3. Work with local governments on marijuana dispensaries due to changing legislation and potential legalization

Effectiveness & Efficiency

It is our responsibility to emphasize getting the most from our resources, processes and policies. We will continue to refine and seek business improvements and best practices to continue to improve on our return on investment. We commit to continuous revitalization of our internal processes, as well as benchmarking our performance.

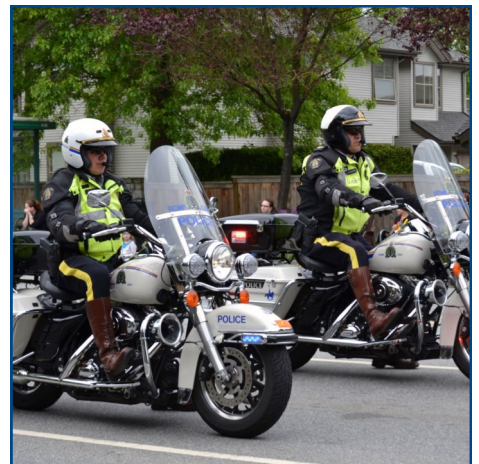


2016 Action Highlights

1. Schedule resources to match peak period policing pressures
2. Modernize our Victim Services program by recruiting new volunteers and utilization of technology
3. Revitalize the Auxiliary Constable program to meet future community needs

Continuous Improvement

We commit to continuously develop and deliver on increased service levels both internally and externally. We have created a culture of change, along with engagement and resilience of our employees. We will continue to leverage technologies to work smarter, as well as synergize with our partners.



2016 Action Highlights

1. Implement a bike registry smart phone application for public use
2. Improve assistance to police officers and their families relating to mental wellness
3. Acknowledge exceptional performance of staff, volunteers and citizens in a formal process



THANK YOU

Ridge Meadows RCMP would like to thank you. Keeping our communities safe takes a collaborative approach and each of us has a role to play in achieving public safety. There is nothing greater than the synergy of partnerships and we thank you for your contribution towards our successes in 2015.

Speed Watch Volunteers Tackling Distracted Driving



Road Safety—2 Strike Program



Cops for Cancer Fundraising



Connecting with Senior Citizens



Pedestrian Safety Program



Remembrance Day—Honouring Our Fallen



Auxiliary Program

Come Volunteer With Us!

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twitter.com/RidgeRCMP

Canada Day Volunteers

