

Clearing Tap Water after Water Main Cleaning

The City performs water main cleaning from October to May and water main flushing year round.

This maintenance work improves water quality but can result in temporary pressure drops, milky water or discolouration. The water remains safe to drink.

To rectify these temporary problems, follow these steps:

Cloudy Water

- 1. Open a cold water tap slightly for one minute to bleed air from the water lines
- 2. If the problem persists, try again in 30 minutes

Discolouration or Sediment

- 1. Turn on an outside tap until the water runs clear (up to five minutes)
- 2. If the problem persists, try again in 30 minutes

Do not run the hot water until the cold water has cleared

If you continue to experience an issue with your water after completing these steps, please call the Operations Centre at 604-463-9581.