

FOR IMMEDIATE RELEASE

April 23, 2021 #21-16

For further information, contact:  
[communications@mapleridge.ca](mailto:communications@mapleridge.ca)

### **Maple Ridge City Hall Access Changes to Enhance Safety**

**Maple Ridge, BC:** On Monday, April 26 access to City Hall will be through the east entrance closest to the RCMP detachment, with the exit on the west side of the building beside the Business Tower and Library.

Staff Ambassadors will greet each visitor, conduct a COVID-19 questionnaire, obtain contact tracing information and provide hand sanitizer and a mask, which must be worn while inside City Hall. Plexiglas barriers have been installed at the customer service counters, in accordance with public health guidelines. Access to City Hall will be limited to one person at a time at the Finance counter. Development Services enquiries are being handled virtually at this time.

Visitors who wish to meet with a specific staff member are asked to phone ahead and book an appointment so that a time and space can be arranged to provide a safe, physically distanced meeting environment. To accommodate appropriate distancing protocols in the workplace, many of our staff are working from home on rotational schedules and specific individuals may not be available to meet in person without prior notice.

We will continue to offer online alternatives at [mapleridge.ca/496](https://mapleridge.ca/496) for members of the public who prefer contactless interactions.

From the beginning of the pandemic the City of Maple Ridge has made the safety of customers and staff the highest priority. We urge our citizens to follow the BC Public Health orders to help flatten the curve of COVID-19. We are all in this together. Additionally, we would like thank our citizens for their patience as these service changes are implemented.