

FOR IMMEDIATE RELEASE

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### **City Launches New Performance Dashboard Hub**

**Maple Ridge, BC:** Citizens now have access to a comprehensive new tool that allows them to track the City's progress across a number of key areas in an easy-to-use format.

The Performance Dashboard Hub hosts five dashboards that provide near real-time data on municipal performance, empowering residents with the knowledge that the City is working towards its goals and tracking improvements along the way. This builds on data already being collected and reported in the City's Open Government Portal, as well as quarterly and annual reports.

Dedicated dashboards have been created for each of Council's five Strategic Priorities: Community Safety, Inter-Government Relations, Growth, Natural Environment and Community Pride and Spirit.

Each dashboard features six virtual tiles that contain:

- a main measurement, such as the number of business licences issued so far in 2021;
- an explanation of what is being measured and why;
- what actions the City is taking to improve performance of the main measurement;
- an analysis tool to view in-depth details of the main measurement; and,
- links to additional useful information and datasets.

In addition, tactical dashboards have been developed to provide more detailed insights into the City's core programs. These include the [Community Social Safety Dashboard](#), which highlights a number of important performance metrics related to the City's delivery of the Community Social Safety Initiative (CSSI).

"Council is pleased to provide residents with a real-time look at the impact our CSSI and other programs are making in our community," said Mayor Mike Morden. "One of Council's commitments to citizens at the beginning of our term was to provide greater transparency on the day-to-day work at City Hall. These dashboards provide up-to-date information on progress made on achieving our Strategic Priorities and our shared vision for a better Maple Ridge."

The Performance Dashboard Hub can be accessed at <https://performancemanagement-mapleridge.hub.arcgis.com/>.